



INGWELALA



INGWELALA SHAREHOLDER RESEARCH

2017

OVERALL

Response Rate

OVERALL

2017

Overall Respondents

Overall 158

Tenure Respondents

Less than 1 year 1 *

1 to 5 years 6

5 to 10 years 9

10 to 20 years 38

20 to 30 years 47

30 years + 57

Age Respondents

Under 25 1 *

25 to 30 5

30 to 35 5

35 to 40 12

40 to 45 25

45 to 50 27

50 + 83

Shareholders Respondents

1 50

2 58

3 11

4 13

5 or more 26



Response Rate **OVERALL**

2017

Users	Respondents
1	11
2	36
3	18
4	40
5	12
6	13
7	10
8 or more	18

Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Conservation and environmental preservation

	1	2	3	4	5
Overall	7.0	12.7	12.0	32.3	36.1
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	50.0	50.0
5 to 10 years	0.0	0.0	0.0	22.2	77.8
10 to 20 years	10.5	10.5	15.8	23.7	39.5
20 to 30 years	10.6	14.9	12.8	36.2	25.5
30 years +	3.5	15.8	10.5	35.1	35.1



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Conservation and environmental preservation

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	20.0	40.0	0.0
30 to 35	0.0	60.0	0.0	20.0	20.0
35 to 40	8.3	33.3	8.3	16.7	33.3
40 to 45	4.0	20.0	12.0	28.0	36.0
45 to 50	14.8	3.7	11.1	33.3	37.0
50 +	6.0	8.4	13.3	36.1	36.1
Shareholders					
1	10.0	12.0	18.0	28.0	32.0
2	8.6	12.1	10.3	34.5	34.5
3	0.0	9.1	9.1	27.3	54.5
4	0.0	7.7	23.1	23.1	46.2
5 or more	3.8	19.2	0.0	42.3	34.6



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Conservation and environmental preservation

	1	2	3	4	5
Users					
1	9.1	27.3	9.1	18.2	36.4
2	5.6	11.1	13.9	30.6	38.9
3	22.2	11.1	5.6	22.2	38.9
4	5.0	7.5	20.0	32.5	35.0
5	0.0	33.3	0.0	33.3	33.3
6	7.7	7.7	15.4	23.1	46.2
7	10.0	20.0	10.0	10.0	50.0
8 or more	0.0	5.6	5.6	72.2	16.7



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Holiday home

	1	2	3	4	5
Overall	5.1	13.9	59.5	17.7	3.8
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	100.0	0.0	0.0
5 to 10 years	22.2	0.0	77.8	0.0	0.0
10 to 20 years	2.6	21.1	44.7	28.9	2.6
20 to 30 years	4.3	17.0	53.2	19.1	6.4
30 years +	5.3	10.5	68.4	12.3	3.5



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Holiday home

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	0.0	20.0	0.0
30 to 35	0.0	20.0	40.0	40.0	0.0
35 to 40	8.3	8.3	50.0	25.0	8.3
40 to 45	4.0	8.0	60.0	20.0	8.0
45 to 50	3.7	11.1	63.0	14.8	7.4
50 +	6.0	15.7	62.7	14.5	1.2
Shareholders					
1	2.0	26.0	48.0	20.0	4.0
2	8.6	3.4	62.1	19.0	6.9
3	0.0	9.1	63.6	27.3	0.0
4	7.7	23.1	46.2	23.1	0.0
5 or more	3.8	11.5	80.8	3.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Holiday home

	1	2	3	4	5
Users					
1	9.1	18.2	36.4	27.3	9.1
2	0.0	16.7	61.1	16.7	5.6
3	0.0	16.7	72.2	11.1	0.0
4	2.5	12.5	60.0	22.5	2.5
5	8.3	8.3	58.3	25.0	0.0
6	23.1	23.1	46.2	7.7	0.0
7	0.0	10.0	50.0	20.0	20.0
8 or more	11.1	5.6	72.2	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Game viewing and wildlife experience

	1	2	3	4	5
Overall	10.8	6.3	5.7	0.0	0.0
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	50.0	50.0
5 to 10 years	0.0	0.0	0.0	77.8	22.2
10 to 20 years	13.2	10.5	7.9	31.6	36.8
20 to 30 years	12.8	6.4	6.4	23.4	51.1
30 years +	10.5	5.3	5.3	33.3	45.6



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Game viewing and wildlife experience

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	0.0	0.0	0.0
30 to 35	40.0	0.0	0.0	20.0	40.0
35 to 40	16.7	8.3	8.3	33.3	33.3
40 to 45	24.0	4.0	8.0	28.0	36.0
45 to 50	7.4	11.1	11.1	33.3	37.0
50 +	6.0	6.0	2.4	34.9	50.6
Shareholders					
1	12.0	6.0	4.0	30.0	48.0
2	6.9	10.3	5.2	34.5	43.1
3	0.0	0.0	9.1	45.5	45.5
4	15.4	0.0	15.4	30.8	38.5
5 or more	19.2	3.8	3.8	30.8	42.3



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Game viewing and wildlife experience

	1	2	3	4	5
Users					
1	9.1	9.1	9.1	36.4	36.4
2	13.9	5.6	5.6	36.1	38.9
3	11.1	22.2	5.6	33.3	27.8
4	10.0	0.0	7.5	27.5	55.0
5	16.7	0.0	8.3	25.0	50.0
6	7.7	15.4	0.0	46.2	30.8
7	10.0	10.0	10.0	60.0	10.0
8 or more	5.6	0.0	0.0	16.7	77.8



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Recreation

	1	2	3	4	5
Overall	0.0	0.0	0.0	0.0	0.0
Tenure					
Less than 1 year					
1 to 5 years	50.0	50.0	0.0	0.0	0.0
5 to 10 years	22.2	55.6	22.2	0.0	0.0
10 to 20 years	13.2	44.7	26.3	13.2	2.6
20 to 30 years	12.8	48.9	21.3	17.0	0.0
30 years +	3.5	63.2	15.8	14.0	3.5



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Recreation

	1	2	3	4	5
Age					
Under 25					
25 to 30	20.0	0.0	0.0	0.0	0.0
30 to 35	0.0	20.0	60.0	20.0	0.0
35 to 40	16.7	33.3	25.0	16.7	8.3
40 to 45	12.0	48.0	20.0	20.0	0.0
45 to 50	3.7	63.0	14.8	14.8	3.7
50 +	13.3	57.8	16.9	10.8	1.2
Shareholders					
1	14.0	42.0	26.0	16.0	2.0
2	10.3	60.3	19.0	8.6	1.7
3	18.2	63.6	18.2	0.0	0.0
4	7.7	53.8	15.4	23.1	0.0
5 or more	7.7	57.7	11.5	19.2	3.8



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Recreation

	1	2	3	4	5
Users					
1	18.2	36.4	27.3	18.2	0.0
2	13.9	52.8	16.7	13.9	2.8
3	5.6	44.4	16.7	22.2	11.1
4	12.5	65.0	12.5	10.0	0.0
5	25.0	33.3	25.0	16.7	0.0
6	0.0	46.2	30.8	23.1	0.0
7	20.0	40.0	30.0	10.0	0.0
8 or more	0.0	77.8	22.2	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Meeting and Socialising

	1	2	3	4	5
Overall	0.0	0.0	0.0	0.0	0.0
Tenure					
Less than 1 year					
1 to 5 years	50.0	50.0	0.0	0.0	0.0
5 to 10 years	55.6	44.4	0.0	0.0	0.0
10 to 20 years	60.5	13.2	5.3	2.6	18.4
20 to 30 years	59.6	12.8	6.4	4.3	17.0
30 years +	77.2	5.3	0.0	5.3	12.3



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Meeting and Socialising

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	20.0	0.0	0.0	0.0
30 to 35	60.0	0.0	0.0	0.0	40.0
35 to 40	50.0	16.7	8.3	8.3	16.7
40 to 45	56.0	20.0	0.0	4.0	20.0
45 to 50	70.4	11.1	0.0	3.7	14.8
50 +	68.7	12.0	4.8	3.6	10.8
Shareholders					
1	62.0	14.0	4.0	6.0	14.0
2	65.5	13.8	3.4	3.4	13.8
3	81.8	18.2	0.0	0.0	0.0
4	69.2	15.4	0.0	0.0	15.4
5 or more	65.4	7.7	3.8	3.8	19.2



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Meeting and Socialising

	1	2	3	4	5
Users					
1	54.5	9.1	18.2	0.0	18.2
2	66.7	13.9	2.8	2.8	13.9
3	61.1	5.6	0.0	11.1	22.2
4	70.0	15.0	0.0	7.5	7.5
5	50.0	25.0	8.3	0.0	16.7
6	61.5	7.7	7.7	0.0	23.1
7	60.0	20.0	0.0	0.0	20.0
8 or more	83.3	11.1	0.0	0.0	5.6



Frequency Analysis - Crosstabulations

OVERALL

General

The Ingwelala bungalow building style was based on the original Rondavel. It has developed with modifications and enhancements on that theme. Ingwelala should now move to a more modern design:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	10.1	15.8	17.1	30.4	26.6
Tenure					
Less than 1 year					
1 to 5 years	16.7	33.3	0.0	33.3	16.7
5 to 10 years	11.1	22.2	22.2	22.2	22.2
10 to 20 years	18.4	21.1	10.5	26.3	23.7
20 to 30 years	8.5	12.8	25.5	38.3	14.9
30 years +	5.3	12.3	15.8	28.1	38.6



Frequency Analysis - Crosstabulations

OVERALL

General

The Ingwelala bungalow building style was based on the original Rondavel. It has developed with modifications and enhancements on that theme. Ingwelala should now move to a more modern design:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	20.0	40.0	0.0	0.0	40.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	0.0	25.0	16.7	25.0	33.3
40 to 45	8.0	8.0	24.0	40.0	20.0
45 to 50	14.8	22.2	22.2	29.6	11.1
50 +	10.8	13.3	14.5	28.9	32.5
Shareholders					
1	14.0	22.0	14.0	24.0	26.0
2	6.9	15.5	15.5	29.3	32.8
3	9.1	0.0	9.1	63.6	18.2
4	7.7	15.4	38.5	30.8	7.7
5 or more	11.5	11.5	19.2	30.8	26.9



Frequency Analysis - Crosstabulations

OVERALL

General

The Ingwelala bungalow building style was based on the original Rondavel. It has developed with modifications and enhancements on that theme. Ingwelala should now move to a more modern design:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	18.2	9.1	9.1	27.3	36.4
2	11.1	16.7	16.7	33.3	22.2
3	16.7	5.6	22.2	33.3	22.2
4	10.0	22.5	15.0	27.5	25.0
5	8.3	25.0	8.3	25.0	33.3
6	0.0	15.4	15.4	30.8	38.5
7	10.0	30.0	0.0	40.0	20.0
8 or more	5.6	0.0	38.9	27.8	27.8



Frequency Analysis - Crosstabulations

OVERALL

General

The current level of time, effort and resources devoted by Ingwelala to conservation in the broader sense is appropriate:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	15.2	65.2	12.7	5.7	1.3
Tenure					
Less than 1 year					
1 to 5 years	0.0	66.7	16.7	16.7	0.0
5 to 10 years	33.3	66.7	0.0	0.0	0.0
10 to 20 years	15.8	73.7	2.6	7.9	0.0
20 to 30 years	14.9	55.3	23.4	2.1	4.3
30 years +	12.3	68.4	12.3	7.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

The current level of time, effort and resources devoted by Ingwelala to conservation in the broader sense is appropriate:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	20.0	80.0	0.0	0.0	0.0
30 to 35	40.0	20.0	20.0	20.0	0.0
35 to 40	8.3	50.0	25.0	16.7	0.0
40 to 45	16.0	60.0	16.0	8.0	0.0
45 to 50	22.2	66.7	3.7	7.4	0.0
50 +	12.0	69.9	13.3	2.4	2.4
Shareholders					
1	16.0	66.0	12.0	4.0	2.0
2	17.2	58.6	13.8	8.6	1.7
3	9.1	63.6	18.2	9.1	0.0
4	7.7	76.9	15.4	0.0	0.0
5 or more	15.4	73.1	7.7	3.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

The current level of time, effort and resources devoted by Ingwelala to conservation in the broader sense is appropriate:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	27.3	72.7	0.0	0.0	0.0
2	11.1	61.1	19.4	5.6	2.8
3	11.1	55.6	16.7	16.7	0.0
4	20.0	62.5	12.5	2.5	2.5
5	16.7	83.3	0.0	0.0	0.0
6	15.4	53.8	23.1	7.7	0.0
7	20.0	60.0	20.0	0.0	0.0
8 or more	5.6	83.3	0.0	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Levies have been kept close to inflation over the last few years For the investment in Ingwelala and the services offered, Ingwelala levies are:

	Extremely High	High	Reasonable	Below Average	Too Low
Overall	3.8	14.6	78.5	3.2	0.0
Tenure					
Less than 1 year					
1 to 5 years	0.0	16.7	83.3	0.0	0.0
5 to 10 years	0.0	0.0	100.0	0.0	0.0
10 to 20 years	2.6	18.4	76.3	2.6	0.0
20 to 30 years	10.6	14.9	74.5	0.0	0.0
30 years +	0.0	14.0	78.9	7.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Levies have been kept close to inflation over the last few years For the investment in Ingwelala and the services offered, Ingwelala levies are:

	Extremely High	High	Reasonable	Below Average	Too Low
Age					
Under 25					
25 to 30	0.0	20.0	80.0	0.0	0.0
30 to 35	0.0	20.0	80.0	0.0	0.0
35 to 40	16.7	8.3	66.7	8.3	0.0
40 to 45	0.0	8.0	88.0	4.0	0.0
45 to 50	11.1	18.5	63.0	7.4	0.0
50 +	1.2	15.7	81.9	1.2	0.0
Shareholders					
1	4.0	24.0	66.0	6.0	0.0
2	5.2	10.3	81.0	3.4	0.0
3	0.0	18.2	81.8	0.0	0.0
4	7.7	7.7	84.6	0.0	0.0
5 or more	0.0	7.7	92.3	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Levies have been kept close to inflation over the last few years For the investment in Ingwelala and the services offered, Ingwelala levies are:

	Extremely High	High	Reasonable	Below Average	Too Low
Users					
1	9.1	27.3	63.6	0.0	0.0
2	2.8	19.4	75.0	2.8	0.0
3	5.6	5.6	83.3	5.6	0.0
4	5.0	15.0	75.0	5.0	0.0
5	0.0	8.3	83.3	8.3	0.0
6	0.0	7.7	92.3	0.0	0.0
7	0.0	20.0	80.0	0.0	0.0
8 or more	5.6	11.1	83.3	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A natural and pristine bush getaway

	Yes	No	Not Required
Overall	98.1	1.9	0.0
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	97.4	2.6	0.0
20 to 30 years	97.9	2.1	0.0
30 years +	98.2	1.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A natural and pristine bush getaway

	Yes	No	Not Required
Age			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	91.7	8.3	0.0
40 to 45	100.0	0.0	0.0
45 to 50	96.3	3.7	0.0
50 +	98.8	1.2	0.0
Shareholders			
1	98.0	2.0	0.0
2	98.3	1.7	0.0
3	100.0	0.0	0.0
4	100.0	0.0	0.0
5 or more	96.2	3.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A natural and pristine bush getaway

	Yes	No	Not Required
Users			
1	100.0	0.0	0.0
2	97.2	2.8	0.0
3	94.4	5.6	0.0
4	100.0	0.0	0.0
5	100.0	0.0	0.0
6	92.3	7.7	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A holiday in the bush

Yes No Not Required

	Yes	No	Not Required
Overall	96.2	1.3	2.5
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	97.4	0.0	2.6
20 to 30 years	93.6	2.1	4.3
30 years +	96.5	1.8	1.8



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A holiday in the bush

	Yes	No	Not Required
Age			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	96.0	4.0	0.0
45 to 50	92.6	3.7	3.7
50 +	96.4	0.0	3.6
Shareholders			
1	96.0	0.0	4.0
2	94.8	1.7	3.4
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A holiday in the bush

	Yes	No	Not Required
Users			
1	90.9	0.0	9.1
2	100.0	0.0	0.0
3	94.4	5.6	0.0
4	90.0	2.5	7.5
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to spend leisure time

	Yes	No	Not Required
Overall	99.4	0.0	0.6
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	100.0	0.0	0.0
20 to 30 years	100.0	0.0	0.0
30 years +	98.2	0.0	1.8



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to spend leisure time

	Yes	No	Not Required
Age			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	100.0	0.0	0.0
45 to 50	100.0	0.0	0.0
50 +	98.8	0.0	1.2
Shareholders			
1	100.0	0.0	0.0
2	98.3	0.0	1.7
3	100.0	0.0	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to spend leisure time

	Yes	No	Not Required
Users			
1	100.0	0.0	0.0
2	100.0	0.0	0.0
3	100.0	0.0	0.0
4	97.5	0.0	2.5
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to entertain friends and colleagues

Yes No Not Required

	Yes	No	Not Required
Overall	80.4	4.4	15.2
Tenure			
Less than 1 year			
1 to 5 years	83.3	0.0	16.7
5 to 10 years	100.0	0.0	0.0
10 to 20 years	81.6	5.3	13.2
20 to 30 years	78.7	2.1	19.1
30 years +	78.9	5.3	15.8



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to entertain friends and colleagues

	Yes	No	Not Required
Age			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	80.0	0.0	20.0
35 to 40	75.0	8.3	16.7
40 to 45	80.0	4.0	16.0
45 to 50	81.5	3.7	14.8
50 +	80.7	3.6	15.7
Shareholders			
1	80.0	6.0	14.0
2	81.0	1.7	17.2
3	72.7	0.0	27.3
4	69.2	23.1	7.7
5 or more	88.5	0.0	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to entertain friends and colleagues

	Yes	No	Not Required
Users			
1	63.6	18.2	18.2
2	88.9	2.8	8.3
3	72.2	0.0	27.8
4	72.5	5.0	22.5
5	100.0	0.0	0.0
6	84.6	0.0	15.4
7	80.0	10.0	10.0
8 or more	83.3	5.6	11.1



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Guest Speakers

	1	2	3	4	5	N/A
Overall	0.6	1.9	19.0	35.4	10.8	32.3
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	50.0	16.7	0.0
5 to 10 years	0.0	0.0	11.1	22.2	44.4	22.2
10 to 20 years	0.0	2.6	18.4	28.9	13.2	36.8
20 to 30 years	0.0	0.0	19.1	38.3	8.5	34.0
30 years +	1.8	1.8	21.1	38.6	3.5	33.3



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Guest Speakers

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	0.0	40.0	20.0	40.0
30 to 35	0.0	0.0	0.0	40.0	0.0	60.0
35 to 40	0.0	8.3	41.7	25.0	0.0	25.0
40 to 45	0.0	4.0	20.0	36.0	16.0	24.0
45 to 50	0.0	0.0	25.9	37.0	7.4	29.6
50 +	1.2	1.2	15.7	34.9	12.0	34.9
Shareholders						
1	2.0	4.0	16.0	32.0	14.0	32.0
2	0.0	1.7	13.8	32.8	10.3	41.4
3	0.0	0.0	72.7	9.1	0.0	18.2
4	0.0	0.0	15.4	23.1	15.4	46.2
5 or more	0.0	0.0	15.4	65.4	7.7	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Guest Speakers

	1	2	3	4	5	N/A
Users						
1	0.0	9.1	9.1	0.0	36.4	45.5
2	2.8	0.0	11.1	36.1	8.3	41.7
3	0.0	5.6	38.9	44.4	0.0	11.1
4	0.0	2.5	17.5	25.0	15.0	40.0
5	0.0	0.0	25.0	50.0	0.0	25.0
6	0.0	0.0	15.4	46.2	0.0	38.5
7	0.0	0.0	40.0	20.0	20.0	20.0
8 or more	0.0	0.0	11.1	61.1	11.1	16.7



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Topics Discussed

	1	2	3	4	5	N/A
Overall	0.0	2.5	13.9	45.6	8.2	29.7
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	66.7	16.7	0.0
5 to 10 years	0.0	0.0	0.0	55.6	33.3	11.1
10 to 20 years	0.0	5.3	18.4	31.6	10.5	34.2
20 to 30 years	0.0	0.0	10.6	53.2	2.1	34.0
30 years +	0.0	1.8	17.5	45.6	5.3	29.8



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Topics Discussed

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	0.0	60.0	20.0	20.0
30 to 35	0.0	0.0	0.0	40.0	0.0	60.0
35 to 40	0.0	0.0	33.3	41.7	0.0	25.0
40 to 45	0.0	4.0	12.0	44.0	16.0	24.0
45 to 50	0.0	0.0	22.2	44.4	3.7	29.6
50 +	0.0	3.6	10.8	47.0	7.2	31.3
Shareholders						
1	0.0	6.0	14.0	36.0	14.0	30.0
2	0.0	0.0	10.3	44.8	8.6	36.2
3	0.0	9.1	45.5	27.3	0.0	18.2
4	0.0	0.0	7.7	38.5	7.7	46.2
5 or more	0.0	0.0	11.5	76.9	0.0	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Topics Discussed

	1	2	3	4	5	N/A
Users						
1	0.0	9.1	18.2	18.2	18.2	36.4
2	0.0	2.8	11.1	38.9	5.6	41.7
3	0.0	5.6	27.8	55.6	0.0	11.1
4	0.0	0.0	10.0	42.5	10.0	37.5
5	0.0	8.3	16.7	58.3	0.0	16.7
6	0.0	0.0	7.7	53.8	7.7	30.8
7	0.0	0.0	30.0	20.0	30.0	20.0
8 or more	0.0	0.0	5.6	72.2	5.6	16.7



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Feedback

	1	2	3	4	5	N/A
Overall	5.1	8.2	20.9	31.0	10.1	24.7
Tenure						
Less than 1 year						
1 to 5 years	16.7	16.7	16.7	50.0	0.0	0.0
5 to 10 years	0.0	0.0	22.2	22.2	44.4	11.1
10 to 20 years	2.6	2.6	28.9	31.6	7.9	26.3
20 to 30 years	6.4	12.8	14.9	31.9	8.5	25.5
30 years +	5.3	8.8	21.1	29.8	7.0	28.1



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Feedback

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	20.0	60.0	0.0	20.0
30 to 35	0.0	0.0	20.0	0.0	20.0	60.0
35 to 40	8.3	8.3	41.7	16.7	0.0	25.0
40 to 45	4.0	12.0	20.0	24.0	20.0	20.0
45 to 50	0.0	18.5	29.6	29.6	0.0	22.2
50 +	7.2	4.8	15.7	36.1	10.8	25.3
Shareholders						
1	10.0	8.0	20.0	28.0	10.0	24.0
2	1.7	5.2	20.7	32.8	10.3	29.3
3	9.1	18.2	36.4	27.3	0.0	9.1
4	7.7	7.7	15.4	15.4	7.7	46.2
5 or more	0.0	11.5	19.2	42.3	15.4	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Feedback

	1	2	3	4	5	N/A
Users						
1	9.1	0.0	36.4	18.2	18.2	18.2
2	2.8	2.8	27.8	22.2	8.3	36.1
3	5.6	11.1	33.3	38.9	0.0	11.1
4	12.5	10.0	12.5	25.0	10.0	30.0
5	0.0	16.7	16.7	33.3	16.7	16.7
6	0.0	15.4	7.7	46.2	7.7	23.1
7	0.0	0.0	20.0	40.0	20.0	20.0
8 or more	0.0	11.1	16.7	44.4	11.1	16.7



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

I refer to the website on a regular basis

Yes No

Overall	84.2	15.8
Tenure		
Less than 1 year		
1 to 5 years	100.0	0.0
5 to 10 years	100.0	0.0
10 to 20 years	76.3	23.7
20 to 30 years	95.7	4.3
30 years +	75.4	24.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

I refer to the website on a regular basis

Yes No

Age

Under 25		
25 to 30	80.0	20.0
30 to 35	80.0	20.0
35 to 40	75.0	25.0
40 to 45	84.0	16.0
45 to 50	88.9	11.1
50 +	84.3	15.7

Shareholders

1	80.0	20.0
2	87.9	12.1
3	90.9	9.1
4	69.2	30.8
5 or more	88.5	11.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

I refer to the website on a regular basis

Yes No

Users

1	81.8	18.2
2	75.0	25.0
3	83.3	16.7
4	85.0	15.0
5	83.3	16.7
6	92.3	7.7
7	80.0	20.0
8 or more	100.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Facebook page

Yes No Don't Know

	Yes	No	Don't Know
Overall	31.0	34.8	34.2
Tenure			
Less than 1 year			
1 to 5 years	16.7	33.3	50.0
5 to 10 years	33.3	11.1	55.6
10 to 20 years	34.2	39.5	26.3
20 to 30 years	34.0	29.8	36.2
30 years +	26.3	40.4	33.3



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Facebook page

Yes No Don't Know

Age

Under 25			
25 to 30	60.0	20.0	20.0
30 to 35	40.0	40.0	20.0
35 to 40	25.0	41.7	33.3
40 to 45	48.0	12.0	40.0
45 to 50	18.5	33.3	48.1
50 +	27.7	42.2	30.1

Shareholders

1	34.0	42.0	24.0
2	31.0	37.9	31.0
3	36.4	9.1	54.5
4	23.1	30.8	46.2
5 or more	26.9	26.9	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Facebook page

Yes No Don't Know

Users

1	18.2	45.5	36.4
2	41.7	38.9	19.4
3	38.9	33.3	27.8
4	27.5	32.5	40.0
5	41.7	16.7	41.7
6	7.7	53.8	38.5
7	30.0	30.0	40.0
8 or more	27.8	27.8	44.4



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Twitter account

	Yes	No	Don't Know	Would not use
Overall	6.3	37.3	5.7	50.6
Tenure				
Less than 1 year				
1 to 5 years	0.0	33.3	16.7	50.0
5 to 10 years	11.1	11.1	11.1	66.7
10 to 20 years	7.9	36.8	2.6	52.6
20 to 30 years	6.4	29.8	8.5	55.3
30 years +	5.3	49.1	3.5	42.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Twitter account

	Yes	No	Don't Know	Would not use
Age				
Under 25				
25 to 30	20.0	40.0	20.0	20.0
30 to 35	0.0	40.0	0.0	60.0
35 to 40	8.3	33.3	8.3	50.0
40 to 45	4.0	24.0	12.0	60.0
45 to 50	7.4	37.0	3.7	51.9
50 +	6.0	42.2	3.6	48.2
Shareholders				
1	8.0	36.0	8.0	48.0
2	6.9	48.3	5.2	39.7
3	0.0	18.2	0.0	81.8
4	0.0	30.8	7.7	61.5
5 or more	7.7	26.9	3.8	61.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Twitter account

	Yes	No	Don't Know	Would not use
Users				
1	9.1	45.5	0.0	45.5
2	13.9	50.0	2.8	33.3
3	0.0	27.8	16.7	55.6
4	2.5	35.0	10.0	52.5
5	25.0	16.7	0.0	58.3
6	0.0	46.2	7.7	46.2
7	0.0	40.0	0.0	60.0
8 or more	0.0	27.8	0.0	72.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

The board should actively look to extending Ingwelala boundaries by acquiring adjacent or nearby property

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	39.2	38.6	15.2	4.4	2.5
Tenure					
Less than 1 year					
1 to 5 years	50.0	33.3	16.7	0.0	0.0
5 to 10 years	44.4	22.2	33.3	0.0	0.0
10 to 20 years	39.5	42.1	10.5	5.3	2.6
20 to 30 years	40.4	31.9	25.5	0.0	2.1
30 years +	35.1	45.6	7.0	8.8	3.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

The board should actively look to extending Ingwelala boundaries by acquiring adjacent or nearby property

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	80.0	0.0	20.0	0.0	0.0
30 to 35	80.0	0.0	20.0	0.0	0.0
35 to 40	33.3	41.7	16.7	0.0	8.3
40 to 45	48.0	36.0	12.0	4.0	0.0
45 to 50	29.6	48.1	7.4	11.1	3.7
50 +	34.9	41.0	18.1	3.6	2.4
Shareholders					
1	46.0	28.0	20.0	4.0	2.0
2	34.5	39.7	15.5	5.2	5.2
3	54.5	45.5	0.0	0.0	0.0
4	46.2	46.2	7.7	0.0	0.0
5 or more	26.9	50.0	15.4	7.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

The board should actively look to extending Ingwelala boundaries by acquiring adjacent or nearby property

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	36.4	36.4	27.3	0.0	0.0
2	44.4	36.1	13.9	0.0	5.6
3	44.4	33.3	16.7	0.0	5.6
4	42.5	37.5	15.0	5.0	0.0
5	33.3	33.3	16.7	16.7	0.0
6	46.2	30.8	15.4	0.0	7.7
7	30.0	50.0	0.0	20.0	0.0
8 or more	22.2	55.6	16.7	5.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

If a property was acquired, what basic range of investment would you be willing to consider?

	Nil	Less than R20K	R20K to R50K	R50K to R100K	More than R100K	Don't Know
Overall	9.5	6.3	18.4	21.5	27.2	17.1
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	0.0	33.3	50.0	16.7
5 to 10 years	0.0	0.0	22.2	0.0	44.4	33.3
10 to 20 years	7.9	5.3	21.1	23.7	28.9	13.2
20 to 30 years	6.4	8.5	21.3	17.0	25.5	21.3
30 years +	15.8	7.0	15.8	26.3	21.1	14.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

If a property was acquired, what basic range of investment would you be willing to consider?

	Nil	Less than R20K	R20K to R50K	R50K to R100K	More than R100K	Don't Know
Age						
Under 25						
25 to 30	0.0	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	20.0	0.0	40.0	20.0	20.0
35 to 40	16.7	8.3	8.3	8.3	25.0	33.3
40 to 45	0.0	8.0	12.0	28.0	32.0	20.0
45 to 50	14.8	7.4	11.1	25.9	22.2	18.5
50 +	10.8	3.6	26.5	19.3	26.5	13.3
Shareholders						
1	10.0	6.0	20.0	22.0	32.0	10.0
2	15.5	6.9	15.5	27.6	19.0	15.5
3	0.0	0.0	18.2	18.2	36.4	27.3
4	0.0	15.4	15.4	15.4	30.8	23.1
5 or more	3.8	3.8	23.1	11.5	30.8	26.9



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

If a property was acquired, what basic range of investment would you be willing to consider?

	Nil	Less than R20K	R20K to R50K	R50K to R100K	More than R100K	Don't Know
Users						
1	9.1	0.0	36.4	0.0	36.4	18.2
2	8.3	5.6	19.4	27.8	27.8	11.1
3	5.6	0.0	22.2	22.2	33.3	16.7
4	10.0	5.0	17.5	17.5	27.5	22.5
5	8.3	8.3	8.3	33.3	16.7	25.0
6	23.1	7.7	0.0	30.8	15.4	23.1
7	10.0	20.0	20.0	10.0	30.0	10.0
8 or more	5.6	11.1	22.2	22.2	27.8	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the board

	1	2	3	4	5
Overall	2.5	7.0	26.6	39.9	24.1
Tenure					
Less than 1 year					
1 to 5 years	0.0	33.3	0.0	16.7	50.0
5 to 10 years	0.0	11.1	0.0	22.2	66.7
10 to 20 years	5.3	7.9	26.3	36.8	23.7
20 to 30 years	2.1	6.4	42.6	31.9	17.0
30 years +	1.8	3.5	21.1	54.4	19.3



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the board

	1	2	3	4	5
Age					
Under 25					
25 to 30	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	20.0	20.0	40.0	20.0
35 to 40	0.0	8.3	25.0	41.7	25.0
40 to 45	0.0	8.0	28.0	28.0	36.0
45 to 50	7.4	11.1	25.9	37.0	18.5
50 +	1.2	4.8	27.7	43.4	22.9
Shareholders					
1	4.0	4.0	36.0	30.0	26.0
2	3.4	10.3	19.0	41.4	25.9
3	0.0	9.1	36.4	54.5	0.0
4	0.0	7.7	38.5	38.5	15.4
5 or more	0.0	3.8	15.4	50.0	30.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the board

	1	2	3	4	5
Users					
1	0.0	0.0	18.2	45.5	36.4
2	8.3	8.3	36.1	30.6	16.7
3	5.6	5.6	16.7	50.0	22.2
4	0.0	12.5	32.5	32.5	22.5
5	0.0	0.0	25.0	25.0	50.0
6	0.0	0.0	38.5	38.5	23.1
7	0.0	10.0	0.0	60.0	30.0
8 or more	0.0	5.6	16.7	61.1	16.7



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the board

	1	2	3	4	5
Overall	11.4	7.6	25.3	32.9	22.8
Tenure					
Less than 1 year					
1 to 5 years	33.3	0.0	0.0	33.3	33.3
5 to 10 years	11.1	0.0	0.0	22.2	66.7
10 to 20 years	7.9	10.5	26.3	31.6	23.7
20 to 30 years	17.0	6.4	38.3	21.3	17.0
30 years +	7.0	8.8	21.1	45.6	17.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the board

	1	2	3	4	5
Age					
Under 25					
25 to 30	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	20.0	40.0	20.0	20.0
35 to 40	25.0	0.0	25.0	25.0	25.0
40 to 45	8.0	12.0	24.0	24.0	32.0
45 to 50	22.2	11.1	18.5	29.6	18.5
50 +	7.2	6.0	27.7	37.3	21.7
Shareholders					
1	12.0	6.0	30.0	26.0	26.0
2	13.8	5.2	24.1	32.8	24.1
3	9.1	27.3	27.3	36.4	0.0
4	15.4	15.4	23.1	30.8	15.4
5 or more	3.8	3.8	19.2	46.2	26.9



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the board

	1	2	3	4	5
Users					
1	0.0	0.0	9.1	54.5	36.4
2	11.1	8.3	41.7	25.0	13.9
3	11.1	5.6	22.2	38.9	22.2
4	25.0	5.0	22.5	27.5	20.0
5	0.0	16.7	16.7	16.7	50.0
6	0.0	23.1	30.8	23.1	23.1
7	0.0	10.0	10.0	50.0	30.0
8 or more	11.1	0.0	22.2	50.0	16.7



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the board in managing Ingwelala

	1	2	3	4	5
Overall	1.9	12.0	21.5	39.2	25.3
Tenure					
Less than 1 year					
1 to 5 years	0.0	33.3	0.0	33.3	33.3
5 to 10 years	0.0	11.1	0.0	22.2	66.7
10 to 20 years	5.3	15.8	21.1	36.8	21.1
20 to 30 years	2.1	12.8	21.3	40.4	23.4
30 years +	0.0	7.0	28.1	43.9	21.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the board in managing Ingwelala

	1	2	3	4	5
Age					
Under 25					
25 to 30	20.0	20.0	20.0	20.0	20.0
30 to 35	0.0	0.0	20.0	80.0	0.0
35 to 40	0.0	16.7	8.3	50.0	25.0
40 to 45	0.0	12.0	28.0	16.0	44.0
45 to 50	3.7	14.8	18.5	48.1	14.8
50 +	1.2	10.8	22.9	39.8	25.3
Shareholders					
1	4.0	14.0	18.0	40.0	24.0
2	1.7	13.8	19.0	37.9	27.6
3	0.0	9.1	36.4	45.5	9.1
4	0.0	7.7	30.8	38.5	23.1
5 or more	0.0	7.7	23.1	38.5	30.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the board in managing Ingwelala

	1	2	3	4	5
Users					
1	0.0	9.1	0.0	63.6	27.3
2	5.6	13.9	22.2	38.9	19.4
3	0.0	11.1	11.1	50.0	27.8
4	2.5	15.0	27.5	37.5	17.5
5	0.0	0.0	16.7	25.0	58.3
6	0.0	15.4	38.5	30.8	15.4
7	0.0	10.0	0.0	40.0	50.0
8 or more	0.0	11.1	33.3	33.3	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Board communication to members

	1	2	3	4	5
Overall	10.1	13.9	17.7	37.3	20.9
Tenure					
Less than 1 year					
1 to 5 years	33.3	0.0	16.7	50.0	0.0
5 to 10 years	0.0	11.1	0.0	22.2	66.7
10 to 20 years	10.5	15.8	13.2	44.7	15.8
20 to 30 years	14.9	12.8	27.7	21.3	23.4
30 years +	5.3	15.8	15.8	47.4	15.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Board communication to members

		1	2	3	4	5
Age						
	Under 25					
	25 to 30	20.0	20.0	20.0	40.0	0.0
	30 to 35	0.0	0.0	80.0	0.0	20.0
	35 to 40	0.0	25.0	8.3	58.3	8.3
	40 to 45	8.0	16.0	12.0	32.0	32.0
	45 to 50	22.2	11.1	7.4	48.1	11.1
	50 +	8.4	13.3	20.5	33.7	24.1
Shareholders						
	1	12.0	12.0	22.0	34.0	20.0
	2	10.3	13.8	19.0	34.5	22.4
	3	9.1	18.2	9.1	54.5	9.1
	4	15.4	15.4	23.1	23.1	23.1
	5 or more	3.8	15.4	7.7	50.0	23.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Board communication to members

	1	2	3	4	5
Users					
1	0.0	0.0	9.1	63.6	27.3
2	11.1	22.2	25.0	27.8	13.9
3	11.1	16.7	5.6	55.6	11.1
4	20.0	5.0	22.5	30.0	22.5
5	0.0	8.3	8.3	33.3	50.0
6	0.0	46.2	15.4	15.4	23.1
7	0.0	0.0	10.0	60.0	30.0
8 or more	11.1	11.1	22.2	44.4	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the management team at Ingwelala

	1	2	3	4	5
Overall	1.3	10.8	13.9	38.6	35.4
Tenure					
Less than 1 year					
1 to 5 years	0.0	16.7	33.3	33.3	16.7
5 to 10 years	0.0	11.1	0.0	22.2	66.7
10 to 20 years	0.0	10.5	10.5	44.7	34.2
20 to 30 years	4.3	6.4	21.3	31.9	36.2
30 years +	0.0	14.0	10.5	43.9	31.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the management team at Ingwelala

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	0.0	80.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	0.0	16.7	25.0	16.7	41.7
40 to 45	4.0	8.0	28.0	16.0	44.0
45 to 50	0.0	14.8	14.8	40.7	29.6
50 +	1.2	9.6	8.4	43.4	37.3
Shareholders					
1	0.0	6.0	14.0	48.0	32.0
2	1.7	13.8	15.5	31.0	37.9
3	9.1	0.0	27.3	36.4	27.3
4	0.0	30.8	0.0	46.2	23.1
5 or more	0.0	7.7	11.5	34.6	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the management team at Ingwelala

	1	2	3	4	5
Users					
1	0.0	9.1	0.0	45.5	45.5
2	0.0	16.7	19.4	38.9	25.0
3	5.6	0.0	0.0	38.9	55.6
4	2.5	17.5	22.5	30.0	27.5
5	0.0	0.0	16.7	16.7	66.7
6	0.0	0.0	23.1	53.8	23.1
7	0.0	10.0	0.0	30.0	60.0
8 or more	0.0	11.1	5.6	61.1	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the management team at Ingwelala

	1	2	3	4	5
Overall	7.6	8.9	13.9	38.6	31.0
Tenure					
Less than 1 year					
1 to 5 years	0.0	33.3	0.0	50.0	16.7
5 to 10 years	0.0	11.1	0.0	44.4	44.4
10 to 20 years	5.3	5.3	18.4	42.1	28.9
20 to 30 years	12.8	4.3	19.1	29.8	34.0
30 years +	7.0	12.3	10.5	42.1	28.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the management team at Ingwelala

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	16.7	8.3	16.7	16.7	41.7
40 to 45	8.0	8.0	20.0	24.0	40.0
45 to 50	14.8	11.1	7.4	44.4	22.2
50 +	4.8	8.4	13.3	41.0	32.5
Shareholders					
1	8.0	8.0	18.0	38.0	28.0
2	8.6	10.3	13.8	34.5	32.8
3	9.1	0.0	18.2	54.5	18.2
4	7.7	23.1	0.0	53.8	15.4
5 or more	3.8	3.8	11.5	34.6	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the management team at Ingwelala

	1	2	3	4	5
Users					
1	0.0	9.1	0.0	45.5	45.5
2	2.8	16.7	30.6	30.6	19.4
3	5.6	0.0	0.0	38.9	55.6
4	20.0	12.5	12.5	27.5	27.5
5	0.0	0.0	25.0	25.0	50.0
6	0.0	7.7	15.4	61.5	15.4
7	10.0	0.0	0.0	50.0	40.0
8 or more	5.6	5.6	5.6	61.1	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the management team at Ingwelala

	1	2	3	4	5
Overall	0.6	10.8	18.4	43.0	27.2
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	33.3	50.0	16.7
5 to 10 years	0.0	11.1	0.0	22.2	66.7
10 to 20 years	0.0	10.5	18.4	42.1	28.9
20 to 30 years	2.1	10.6	14.9	46.8	25.5
30 years +	0.0	12.3	22.8	43.9	21.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the management team at Ingwelala

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	0.0	16.7	25.0	41.7	16.7
40 to 45	0.0	8.0	20.0	40.0	32.0
45 to 50	0.0	11.1	25.9	44.4	18.5
50 +	1.2	10.8	14.5	41.0	32.5
Shareholders					
1	0.0	8.0	22.0	44.0	26.0
2	1.7	10.3	20.7	37.9	29.3
3	0.0	9.1	27.3	54.5	9.1
4	0.0	30.8	0.0	46.2	23.1
5 or more	0.0	7.7	11.5	46.2	34.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the management team at Ingwelala

	1	2	3	4	5
Users					
1	0.0	9.1	0.0	45.5	45.5
2	0.0	19.4	22.2	33.3	25.0
3	0.0	5.6	5.6	38.9	50.0
4	2.5	15.0	27.5	35.0	20.0
5	0.0	0.0	16.7	33.3	50.0
6	0.0	0.0	38.5	61.5	0.0
7	0.0	0.0	10.0	50.0	40.0
8 or more	0.0	11.1	5.6	72.2	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve monthly newsletters

	1	2	3	4	5
Overall	1.3	5.7	10.8	39.9	42.4
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	66.7	33.3
5 to 10 years	0.0	0.0	22.2	11.1	66.7
10 to 20 years	0.0	5.3	18.4	28.9	47.4
20 to 30 years	0.0	4.3	10.6	42.6	42.6
30 years +	3.5	8.8	5.3	47.4	35.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve monthly newsletters

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	20.0	20.0	60.0
30 to 35	0.0	0.0	20.0	40.0	40.0
35 to 40	8.3	0.0	16.7	33.3	41.7
40 to 45	4.0	4.0	12.0	40.0	40.0
45 to 50	0.0	7.4	11.1	48.1	33.3
50 +	0.0	7.2	8.4	39.8	44.6
Shareholders					
1	2.0	6.0	12.0	32.0	48.0
2	0.0	10.3	10.3	44.8	34.5
3	0.0	0.0	9.1	36.4	54.5
4	7.7	0.0	15.4	38.5	38.5
5 or more	0.0	0.0	7.7	46.2	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve monthly newsletters

	1	2	3	4	5
Users					
1	0.0	0.0	9.1	36.4	54.5
2	0.0	11.1	8.3	47.2	33.3
3	0.0	0.0	5.6	27.8	66.7
4	5.0	7.5	15.0	40.0	32.5
5	0.0	0.0	16.7	25.0	58.3
6	0.0	0.0	7.7	30.8	61.5
7	0.0	20.0	0.0	30.0	50.0
8 or more	0.0	0.0	16.7	61.1	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve general communication

	1	2	3	4	5
Overall	5.1	5.1	14.6	43.7	31.6
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	66.7	33.3
5 to 10 years	0.0	0.0	22.2	22.2	55.6
10 to 20 years	2.6	7.9	18.4	44.7	26.3
20 to 30 years	8.5	6.4	21.3	34.0	29.8
30 years +	5.3	3.5	7.0	52.6	31.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve general communication

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	20.0	40.0	40.0
30 to 35	0.0	0.0	20.0	60.0	20.0
35 to 40	8.3	0.0	16.7	41.7	33.3
40 to 45	4.0	4.0	16.0	28.0	48.0
45 to 50	3.7	11.1	11.1	59.3	14.8
50 +	6.0	4.8	14.5	42.2	32.5
Shareholders					
1	12.0	6.0	14.0	30.0	38.0
2	1.7	6.9	15.5	46.6	29.3
3	0.0	9.1	9.1	63.6	18.2
4	7.7	0.0	15.4	46.2	30.8
5 or more	0.0	0.0	15.4	53.8	30.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve general communication

	1	2	3	4	5
Users					
1	9.1	0.0	0.0	45.5	45.5
2	5.6	8.3	22.2	38.9	25.0
3	0.0	5.6	5.6	44.4	44.4
4	12.5	5.0	15.0	37.5	30.0
5	0.0	0.0	8.3	33.3	58.3
6	0.0	7.7	23.1	38.5	30.8
7	0.0	10.0	10.0	50.0	30.0
8 or more	0.0	0.0	16.7	72.2	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The Ingwelala website

	1	2	3	4	5
Overall	1.3	4.4	12.7	44.3	37.3
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	33.3	33.3	33.3
5 to 10 years	0.0	0.0	0.0	33.3	66.7
10 to 20 years	2.6	5.3	15.8	36.8	39.5
20 to 30 years	0.0	4.3	14.9	42.6	38.3
30 years +	1.8	5.3	8.8	54.4	29.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The Ingwelala website

	1	2	3	4	5
Age					
Under 25					
25 to 30	0.0	0.0	0.0	60.0	40.0
30 to 35	0.0	0.0	20.0	40.0	40.0
35 to 40	0.0	16.7	8.3	33.3	41.7
40 to 45	0.0	4.0	20.0	28.0	48.0
45 to 50	0.0	7.4	11.1	55.6	25.9
50 +	2.4	2.4	12.0	45.8	37.3
Shareholders					
1	2.0	6.0	16.0	36.0	40.0
2	1.7	5.2	12.1	44.8	36.2
3	0.0	0.0	18.2	54.5	27.3
4	0.0	7.7	7.7	61.5	23.1
5 or more	0.0	0.0	7.7	46.2	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The Ingwelala website

	1	2	3	4	5
Users					
1	9.1	0.0	9.1	27.3	54.5
2	2.8	5.6	19.4	38.9	33.3
3	0.0	5.6	16.7	44.4	33.3
4	0.0	7.5	12.5	52.5	27.5
5	0.0	0.0	16.7	16.7	66.7
6	0.0	0.0	0.0	46.2	53.8
7	0.0	10.0	10.0	30.0	50.0
8 or more	0.0	0.0	5.6	72.2	22.2



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

I am aware of who the members of Nkorho and Umbabat Private Nature Reserve are

Yes No Not Sure

	Yes	No	Not Sure
Overall	36.1	32.3	31.6
Tenure			
Less than 1 year			
1 to 5 years	33.3	0.0	66.7
5 to 10 years	44.4	11.1	44.4
10 to 20 years	44.7	34.2	21.1
20 to 30 years	29.8	29.8	40.4
30 years +	35.1	40.4	24.6



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

I am aware of who the members of Nkorho and Umbabat Private Nature Reserve are

Yes No Not Sure

Age

	Yes	No	Not Sure
Under 25			
25 to 30	40.0	20.0	40.0
30 to 35	0.0	80.0	20.0
35 to 40	25.0	33.3	41.7
40 to 45	48.0	24.0	28.0
45 to 50	29.6	33.3	37.0
50 +	37.3	32.5	30.1

Shareholders

1	36.0	28.0	36.0
2	34.5	24.1	41.4
3	36.4	36.4	27.3
4	30.8	69.2	0.0
5 or more	42.3	38.5	19.2



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

I am aware of who the members of Nkorho and Umbabat Private Nature Reserve are

	Yes	No	Not Sure
Users			
1	36.4	27.3	36.4
2	38.9	33.3	27.8
3	44.4	33.3	22.2
4	30.0	22.5	47.5
5	41.7	25.0	33.3
6	23.1	53.8	23.1
7	30.0	40.0	30.0
8 or more	44.4	38.9	16.7



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

Our membership of the Umbabat Private Nature Reserve carries with it increasing costs and opposing views on conservation, for example hunting and use of funds. I support Ingwelala's ongoing involvement with the other members forming a likeminded conservati

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	34.2	53.2	12.0	0.6	0.0
Tenure					
Less than 1 year					
1 to 5 years	33.3	50.0	16.7	0.0	0.0
5 to 10 years	33.3	55.6	11.1	0.0	0.0
10 to 20 years	39.5	52.6	7.9	0.0	0.0
20 to 30 years	21.3	55.3	21.3	2.1	0.0
30 years +	40.4	52.6	7.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

Our membership of the Umbabat Private Nature Reserve carries with it increasing costs and opposing views on conservation, for example hunting and use of funds. I support Ingwelala's ongoing involvement with the other members forming a likeminded conservati

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	40.0	40.0	20.0	0.0	0.0
30 to 35	20.0	60.0	20.0	0.0	0.0
35 to 40	25.0	58.3	16.7	0.0	0.0
40 to 45	32.0	64.0	4.0	0.0	0.0
45 to 50	44.4	48.1	7.4	0.0	0.0
50 +	33.7	50.6	14.5	1.2	0.0
Shareholders					
1	36.0	48.0	14.0	2.0	0.0
2	36.2	50.0	13.8	0.0	0.0
3	36.4	63.6	0.0	0.0	0.0
4	38.5	53.8	7.7	0.0	0.0
5 or more	23.1	65.4	11.5	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

Our membership of the Umbabat Private Nature Reserve carries with it increasing costs and opposing views on conservation, for example hunting and use of funds.I support Ingwelala's ongoing involvement with the other members forming a likeminded conservati

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	27.3	63.6	9.1	0.0	0.0
2	47.2	38.9	13.9	0.0	0.0
3	44.4	50.0	5.6	0.0	0.0
4	35.0	45.0	17.5	2.5	0.0
5	16.7	83.3	0.0	0.0	0.0
6	30.8	46.2	23.1	0.0	0.0
7	30.0	60.0	10.0	0.0	0.0
8 or more	16.7	77.8	5.6	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

The Umbabat and Nkorho constitutions prohibit further commercialisation - including new share blocks or other endeavours that could substantially increase utilisation of the properties. This is a cornerstone that Ingwelala through the Umbabat and Nkorho s

Strongly Agree
Agree
Neutral
Disagree
Strongly Disagree

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	60.8	27.2	8.2	1.9	1.9
Tenure					
Less than 1 year					
1 to 5 years	50.0	33.3	16.7	0.0	0.0
5 to 10 years	44.4	44.4	11.1	0.0	0.0
10 to 20 years	50.0	36.8	5.3	5.3	2.6
20 to 30 years	55.3	29.8	8.5	2.1	4.3
30 years +	75.4	15.8	8.8	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

The Umbabat and Nkorho constitutions prohibit further commercialisation - including new share blocks or other endeavours that could substantially increase utilisation of the properties. This is a cornerstone that Ingwelala through the Umbabat and Nkorho s

Age

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Under 25					
25 to 30	40.0	20.0	40.0	0.0	0.0
30 to 35	20.0	60.0	20.0	0.0	0.0
35 to 40	50.0	33.3	16.7	0.0	0.0
40 to 45	56.0	36.0	8.0	0.0	0.0
45 to 50	48.1	33.3	11.1	0.0	7.4
50 +	72.3	19.3	3.6	3.6	1.2

Shareholders

1	60.0	26.0	14.0	0.0	0.0
2	67.2	19.0	5.2	5.2	3.4
3	63.6	9.1	18.2	0.0	9.1
4	38.5	61.5	0.0	0.0	0.0
5 or more	57.7	38.5	3.8	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

The Umbabat and Nkorho constitutions prohibit further commercialisation - including new share blocks or other endeavours that could substantially increase utilisation of the properties. This is a cornerstone that Ingwelala through the Umbabat and Nkorho s

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	36.4	63.6	0.0	0.0	0.0
2	75.0	8.3	11.1	2.8	2.8
3	61.1	27.8	5.6	0.0	5.6
4	47.5	37.5	12.5	2.5	0.0
5	58.3	33.3	8.3	0.0	0.0
6	76.9	7.7	7.7	0.0	7.7
7	70.0	20.0	0.0	10.0	0.0
8 or more	61.1	33.3	5.6	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

On advice from Nkorho and the Umbabat, the benefits of being a protected area as well as the implications of not being a protected area are far too great not to be taken seriously. We need to regularise our properties in terms of the Protected Areas Act.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	78.5	17.1	3.8	0.0	0.6
Tenure					
Less than 1 year					
1 to 5 years	83.3	0.0	16.7	0.0	0.0
5 to 10 years	88.9	11.1	0.0	0.0	0.0
10 to 20 years	68.4	21.1	7.9	0.0	2.6
20 to 30 years	72.3	25.5	2.1	0.0	0.0
30 years +	87.7	10.5	1.8	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

On advice from Nkorho and the Umbabat, the benefits of being a protected area as well as the implications of not being a protected area are far too great not to be taken seriously. We need to regularise our properties in terms of the Protected Areas Act.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	80.0	0.0	20.0	0.0	0.0
30 to 35	60.0	40.0	0.0	0.0	0.0
35 to 40	58.3	33.3	8.3	0.0	0.0
40 to 45	76.0	16.0	4.0	0.0	4.0
45 to 50	66.7	22.2	11.1	0.0	0.0
50 +	88.0	12.0	0.0	0.0	0.0
Shareholders					
1	80.0	10.0	8.0	0.0	2.0
2	81.0	15.5	3.4	0.0	0.0
3	90.9	9.1	0.0	0.0	0.0
4	46.2	53.8	0.0	0.0	0.0
5 or more	80.8	19.2	0.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

On advice from Nkorho and the Umbabat, the benefits of being a protected area as well as the implications of not being a protected area are far too great not to be taken seriously. We need to regularise our properties in terms of the Protected Areas Act.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	54.5	36.4	9.1	0.0	0.0
2	83.3	13.9	2.8	0.0	0.0
3	83.3	16.7	0.0	0.0	0.0
4	82.5	10.0	7.5	0.0	0.0
5	75.0	16.7	0.0	0.0	8.3
6	84.6	15.4	0.0	0.0	0.0
7	70.0	20.0	10.0	0.0	0.0
8 or more	72.2	27.8	0.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at communal facilities such as waterholes, hides and viewing sites is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	3.2	31.6	37.3	22.8	5.1
Tenure					
Less than 1 year					
1 to 5 years	0.0	16.7	16.7	50.0	16.7
5 to 10 years	0.0	22.2	77.8	0.0	0.0
10 to 20 years	0.0	28.9	28.9	39.5	2.6
20 to 30 years	6.4	31.9	42.6	14.9	4.3
30 years +	3.5	36.8	35.1	17.5	7.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at communal facilities such as waterholes, hides and viewing sites is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	0.0	40.0	0.0	20.0	40.0
30 to 35	0.0	20.0	80.0	0.0	0.0
35 to 40	0.0	25.0	33.3	33.3	8.3
40 to 45	4.0	36.0	40.0	20.0	0.0
45 to 50	7.4	22.2	33.3	29.6	7.4
50 +	2.4	34.9	37.3	21.7	3.6
Shareholders					
1	2.0	32.0	32.0	28.0	6.0
2	3.4	27.6	43.1	19.0	6.9
3	9.1	54.5	18.2	18.2	0.0
4	0.0	30.8	38.5	30.8	0.0
5 or more	3.8	30.8	42.3	19.2	3.8



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at communal facilities such as waterholes, hides and viewing sites is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	0.0	54.5	0.0	36.4	9.1
2	2.8	41.7	30.6	22.2	2.8
3	11.1	27.8	33.3	16.7	11.1
4	0.0	32.5	42.5	20.0	5.0
5	0.0	33.3	50.0	16.7	0.0
6	7.7	15.4	15.4	46.2	15.4
7	10.0	20.0	50.0	20.0	0.0
8 or more	0.0	16.7	66.7	16.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at the swimming pool and members area is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	1.9	14.6	48.1	29.7	5.7
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	50.0	33.3	16.7
5 to 10 years	0.0	22.2	66.7	11.1	0.0
10 to 20 years	2.6	10.5	47.4	36.8	2.6
20 to 30 years	2.1	17.0	44.7	29.8	6.4
30 years +	1.8	15.8	49.1	26.3	7.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at the swimming pool and members area is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	0.0	20.0	20.0	20.0	40.0
30 to 35	0.0	0.0	100.0	0.0	0.0
35 to 40	0.0	25.0	33.3	33.3	8.3
40 to 45	0.0	12.0	52.0	32.0	4.0
45 to 50	3.7	18.5	40.7	29.6	7.4
50 +	2.4	13.3	49.4	31.3	3.6
Shareholders					
1	6.0	12.0	46.0	28.0	8.0
2	0.0	15.5	48.3	29.3	6.9
3	0.0	9.1	54.5	36.4	0.0
4	0.0	15.4	46.2	38.5	0.0
5 or more	0.0	19.2	50.0	26.9	3.8



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at the swimming pool and members area is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	9.1	9.1	45.5	27.3	9.1
2	0.0	22.2	44.4	30.6	2.8
3	0.0	11.1	55.6	22.2	11.1
4	2.5	20.0	40.0	30.0	7.5
5	8.3	8.3	66.7	16.7	0.0
6	0.0	7.7	15.4	61.5	15.4
7	0.0	0.0	60.0	40.0	0.0
8 or more	0.0	11.1	72.2	16.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

The current level of fines for unacceptable member behaviour should be significantly increased to correct bad behaviour

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	12.7	33.5	37.3	13.9	2.5
Tenure					
Less than 1 year					
1 to 5 years	0.0	33.3	50.0	16.7	0.0
5 to 10 years	0.0	77.8	22.2	0.0	0.0
10 to 20 years	18.4	28.9	28.9	21.1	2.6
20 to 30 years	12.8	31.9	40.4	8.5	6.4
30 years +	10.5	31.6	42.1	15.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

The current level of fines for unacceptable member behaviour should be significantly increased to correct bad behaviour

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	20.0	20.0	40.0	20.0	0.0
30 to 35	0.0	40.0	60.0	0.0	0.0
35 to 40	16.7	16.7	41.7	16.7	8.3
40 to 45	8.0	48.0	32.0	8.0	4.0
45 to 50	11.1	18.5	48.1	14.8	7.4
50 +	14.5	36.1	33.7	15.7	0.0
Shareholders					
1	16.0	28.0	32.0	22.0	2.0
2	15.5	31.0	37.9	12.1	3.4
3	18.2	36.4	45.5	0.0	0.0
4	0.0	76.9	15.4	7.7	0.0
5 or more	3.8	26.9	53.8	11.5	3.8



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

The current level of fines for unacceptable member behaviour should be significantly increased to correct bad behaviour

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	36.4	9.1	27.3	27.3	0.0
2	11.1	36.1	27.8	16.7	8.3
3	16.7	27.8	50.0	5.6	0.0
4	15.0	27.5	40.0	15.0	2.5
5	0.0	66.7	25.0	8.3	0.0
6	7.7	23.1	53.8	15.4	0.0
7	20.0	40.0	30.0	10.0	0.0
8 or more	0.0	44.4	44.4	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Occasionally approaches are made to individual farms or the Umbabat to enable extended cellphone coverage. I support extended cellphone coverage

Yes No Don't Know

	Yes	No	Don't Know
Overall	35.4	60.8	3.8
Tenure			
Less than 1 year			
1 to 5 years	50.0	50.0	0.0
5 to 10 years	33.3	55.6	11.1
10 to 20 years	44.7	44.7	10.5
20 to 30 years	34.0	63.8	2.1
30 years +	29.8	70.2	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Occasionally approaches are made to individual farms or the Umbabat to enable extended cellphone coverage. I support extended cellphone coverage

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	60.0	40.0	0.0
30 to 35	40.0	60.0	0.0
35 to 40	25.0	66.7	8.3
40 to 45	36.0	64.0	0.0
45 to 50	29.6	55.6	14.8
50 +	37.3	61.4	1.2

Shareholders

1	50.0	44.0	6.0
2	31.0	65.5	3.4
3	45.5	54.5	0.0
4	30.8	61.5	7.7
5 or more	15.4	84.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Occasionally approaches are made to individual farms or the Umbabat to enable extended cellphone coverage. I support extended cellphone coverage

Yes No Don't Know

Users

	Yes	No	Don't Know
1	45.5	27.3	27.3
2	33.3	66.7	0.0
3	38.9	55.6	5.6
4	40.0	55.0	5.0
5	41.7	58.3	0.0
6	23.1	76.9	0.0
7	40.0	60.0	0.0
8 or more	22.2	77.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala should further develop recreational facilities - for example a gymnasium or play area

Yes No Don't Know

Overall	20.9	69.0	10.1
Tenure			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	33.3	55.6	11.1
10 to 20 years	21.1	63.2	15.8
20 to 30 years	27.7	63.8	8.5
30 years +	14.0	78.9	7.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala should further develop recreational facilities - for example a gymnasium or play area

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	40.0	40.0	20.0
30 to 35	20.0	60.0	20.0
35 to 40	16.7	66.7	16.7
40 to 45	32.0	60.0	8.0
45 to 50	18.5	70.4	11.1
50 +	18.1	74.7	7.2

Shareholders

1	22.0	66.0	12.0
2	19.0	74.1	6.9
3	18.2	81.8	0.0
4	30.8	46.2	23.1
5 or more	19.2	69.2	11.5



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala should further develop recreational facilities - for example a gymnasium or play area

	Yes	No	Don't Know
Users			
1	18.2	63.6	18.2
2	27.8	61.1	11.1
3	11.1	77.8	11.1
4	32.5	60.0	7.5
5	8.3	83.3	8.3
6	0.0	92.3	7.7
7	20.0	60.0	20.0
8 or more	16.7	77.8	5.6



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Many units are installing more than just basic solar power: The increasing noise and light pollution needs to be controlled

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	53.2	30.4	8.2	6.3	1.9
Tenure					
Less than 1 year					
1 to 5 years	16.7	33.3	0.0	33.3	16.7
5 to 10 years	55.6	44.4	0.0	0.0	0.0
10 to 20 years	31.6	39.5	18.4	7.9	2.6
20 to 30 years	57.4	29.8	4.3	6.4	2.1
30 years +	66.7	22.8	7.0	3.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Many units are installing more than just basic solar power: The increasing noise and light pollution needs to be controlled

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Age					
Under 25					
25 to 30	40.0	0.0	20.0	40.0	0.0
30 to 35	80.0	0.0	20.0	0.0	0.0
35 to 40	50.0	33.3	16.7	0.0	0.0
40 to 45	44.0	40.0	12.0	4.0	0.0
45 to 50	51.9	37.0	3.7	3.7	3.7
50 +	56.6	28.9	4.8	7.2	2.4
Shareholders					
1	50.0	26.0	8.0	14.0	2.0
2	56.9	34.5	5.2	1.7	1.7
3	36.4	45.5	9.1	0.0	9.1
4	53.8	23.1	23.1	0.0	0.0
5 or more	57.7	26.9	7.7	7.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Many units are installing more than just basic solar power: The increasing noise and light pollution needs to be controlled

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Users					
1	36.4	36.4	9.1	18.2	0.0
2	61.1	22.2	8.3	8.3	0.0
3	50.0	27.8	16.7	0.0	5.6
4	47.5	37.5	2.5	10.0	2.5
5	33.3	41.7	16.7	0.0	8.3
6	53.8	38.5	0.0	7.7	0.0
7	50.0	40.0	10.0	0.0	0.0
8 or more	77.8	11.1	11.1	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Would you be interested in attending social gatherings or communal braais at the Ingwelala members area?

Yes No Don't Know

	Yes	No	Don't Know
Overall	27.2	54.4	18.4
Tenure			
Less than 1 year			
1 to 5 years	16.7	50.0	33.3
5 to 10 years	33.3	33.3	33.3
10 to 20 years	28.9	52.6	18.4
20 to 30 years	34.0	44.7	21.3
30 years +	19.3	68.4	12.3



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Would you be interested in attending social gatherings or communal braais at the Ingwelala members area?

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	40.0	20.0	40.0
30 to 35	40.0	60.0	0.0
35 to 40	25.0	58.3	16.7
40 to 45	28.0	48.0	24.0
45 to 50	25.9	44.4	29.6
50 +	26.5	60.2	13.3

Shareholders

1	30.0	52.0	18.0
2	31.0	55.2	13.8
3	9.1	54.5	36.4
4	23.1	53.8	23.1
5 or more	23.1	57.7	19.2



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Would you be interested in attending social gatherings or communal braais at the Ingwelala members area?

	Yes	No	Don't Know
Users			
1	27.3	45.5	27.3
2	25.0	61.1	13.9
3	22.2	44.4	33.3
4	32.5	50.0	17.5
5	0.0	75.0	25.0
6	46.2	38.5	15.4
7	50.0	30.0	20.0
8 or more	16.7	77.8	5.6



Frequency Analysis - Crosstabulations

OVERALL

Developments A

I would be interested in ranger-guided hiking trails with / without overnight rest camps

Yes - with rest camps
 Yes - without rest camps
 No
 Don't know

	Yes - with rest camps	Yes - without rest camps	No	Don't know
Overall	27.8	40.5	24.1	7.6
Tenure				
Less than 1 year				
1 to 5 years	0.0	50.0	33.3	16.7
5 to 10 years	33.3	44.4	22.2	0.0
10 to 20 years	44.7	36.8	15.8	2.6
20 to 30 years	25.5	42.6	23.4	8.5
30 years +	19.3	40.4	29.8	10.5



Frequency Analysis - Crosstabulations

OVERALL

Developments A

I would be interested in ranger-guided hiking trails with / without overnight rest camps

Yes - with rest camps
 Yes - without rest camps
 No
 Don't know

Age

	Yes - with rest camps	Yes - without rest camps	No	Don't know
Under 25				
25 to 30	40.0	40.0	0.0	20.0
30 to 35	20.0	60.0	20.0	0.0
35 to 40	41.7	41.7	8.3	8.3
40 to 45	32.0	48.0	16.0	4.0
45 to 50	22.2	44.4	22.2	11.1
50 +	26.5	34.9	31.3	7.2

Shareholders

1	30.0	36.0	22.0	12.0
2	20.7	51.7	25.9	1.7
3	36.4	36.4	9.1	18.2
4	38.5	38.5	23.1	0.0
5 or more	30.8	26.9	30.8	11.5



Frequency Analysis - Crosstabulations

OVERALL

Developments A

I would be interested in ranger-guided hiking trails with / without overnight rest camps

Users

	Yes - with rest camps	Yes - without rest camps	No	Don't know
1	36.4	18.2	36.4	9.1
2	30.6	44.4	25.0	0.0
3	44.4	16.7	16.7	22.2
4	17.5	42.5	30.0	10.0
5	16.7	75.0	0.0	8.3
6	15.4	61.5	23.1	0.0
7	30.0	60.0	10.0	0.0
8 or more	38.9	16.7	33.3	11.1



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala needs the development of an additional overnight camp

Yes No Not Sure

Overall	41.8	42.4	15.8
Tenure			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	44.4	33.3	22.2
10 to 20 years	52.6	31.6	15.8
20 to 30 years	44.7	46.8	8.5
30 years +	33.3	45.6	21.1



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala needs the development of an additional overnight camp

	Yes	No	Not Sure
Age			
Under 25			
25 to 30	60.0	20.0	20.0
30 to 35	40.0	60.0	0.0
35 to 40	50.0	41.7	8.3
40 to 45	44.0	36.0	20.0
45 to 50	33.3	37.0	29.6
50 +	42.2	45.8	12.0
Shareholders			
1	48.0	38.0	14.0
2	37.9	43.1	19.0
3	54.5	18.2	27.3
4	38.5	61.5	0.0
5 or more	34.6	50.0	15.4



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala needs the development of an additional overnight camp

	Yes	No	Not Sure
Users			
1	18.2	45.5	36.4
2	47.2	50.0	2.8
3	61.1	22.2	16.7
4	37.5	45.0	17.5
5	41.7	33.3	25.0
6	53.8	46.2	0.0
7	10.0	40.0	50.0
8 or more	44.4	44.4	11.1



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you make use of an additional overnight camp?

Yes No Not Sure

	Yes	No	Not Sure
Overall	39.9	0.0	1.9
Tenure			
Less than 1 year			
1 to 5 years	16.7	0.0	0.0
5 to 10 years	44.4	0.0	0.0
10 to 20 years	50.0	0.0	2.6
20 to 30 years	42.6	0.0	2.1
30 years +	31.6	0.0	1.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you make use of an additional overnight camp?

Yes No Not Sure

Age

Under 25			
25 to 30	60.0	0.0	0.0
30 to 35	40.0	0.0	0.0
35 to 40	41.7	0.0	8.3
40 to 45	44.0	0.0	0.0
45 to 50	33.3	0.0	0.0
50 +	39.8	0.0	2.4

Shareholders

1	44.0	0.0	4.0
2	37.9	0.0	0.0
3	54.5	0.0	0.0
4	30.8	0.0	7.7
5 or more	34.6	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you make use of an additional overnight camp?

	Yes	No	Not Sure
Users			
1	18.2	0.0	0.0
2	47.2	0.0	0.0
3	50.0	0.0	11.1
4	35.0	0.0	2.5
5	41.7	0.0	0.0
6	53.8	0.0	0.0
7	10.0	0.0	0.0
8 or more	44.4	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

How often would you use such a facility?

Once a year
Twice a year
More than twice a year
Never
Not sure

	Once a year	Twice a year	More than twice a year	Never	Not sure
Overall	24.1	7.6	3.2	0.0	7.0
Tenure					
Less than 1 year					
1 to 5 years	0.0	16.7	0.0	0.0	0.0
5 to 10 years	11.1	22.2	11.1	0.0	0.0
10 to 20 years	31.6	5.3	5.3	0.0	10.5
20 to 30 years	25.5	10.6	4.3	0.0	4.3
30 years +	21.1	3.5	0.0	0.0	8.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

How often would you use such a facility?

Once a year
Twice a year
More than twice a year
Never
Not sure

Age

	Once a year	Twice a year	More than twice a year	Never	Not sure
Under 25					
25 to 30	20.0	20.0	20.0	0.0	0.0
30 to 35	40.0	0.0	0.0	0.0	0.0
35 to 40	25.0	0.0	8.3	0.0	16.7
40 to 45	28.0	8.0	4.0	0.0	4.0
45 to 50	25.9	3.7	0.0	0.0	3.7
50 +	21.7	9.6	2.4	0.0	8.4

Shareholders

1	16.0	14.0	6.0	0.0	12.0
2	27.6	5.2	3.4	0.0	1.7
3	18.2	18.2	0.0	0.0	18.2
4	30.8	0.0	0.0	0.0	7.7
5 or more	30.8	0.0	0.0	0.0	3.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

How often would you use such a facility?

Users

	Once a year	Twice a year	More than twice a year	Never	Not sure
1	9.1	0.0	0.0	0.0	9.1
2	27.8	2.8	11.1	0.0	5.6
3	11.1	16.7	0.0	0.0	33.3
4	22.5	7.5	2.5	0.0	5.0
5	33.3	8.3	0.0	0.0	0.0
6	38.5	15.4	0.0	0.0	0.0
7	0.0	10.0	0.0	0.0	0.0
8 or more	38.9	5.6	0.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you like the camp to be:

Bricks and Mortar (similar to Sibon)
Rustic tented camp
Unsure

Overall	11.4	27.8	2.5
Tenure			
Less than 1 year			
1 to 5 years	0.0	16.7	0.0
5 to 10 years	11.1	33.3	0.0
10 to 20 years	10.5	34.2	7.9
20 to 30 years	21.3	23.4	0.0
30 years +	5.3	26.3	1.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you like the camp to be:

Bricks and Mortar (similar to Sibon)
Rustic tented camp
Unsure

Age

Under 25			
25 to 30	0.0	60.0	0.0
30 to 35	0.0	40.0	0.0
35 to 40	16.7	33.3	0.0
40 to 45	20.0	20.0	4.0
45 to 50	11.1	11.1	11.1
50 +	9.6	32.5	0.0

Shareholders

1	14.0	30.0	4.0
2	8.6	25.9	3.4
3	9.1	45.5	0.0
4	15.4	23.1	0.0
5 or more	11.5	23.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you like the camp to be:

	Bricks and Mortar (similar to Sibon)	Rustic tented camp	Unsure
Users			
1	0.0	18.2	0.0
2	16.7	30.6	0.0
3	5.6	55.6	0.0
4	15.0	17.5	5.0
5	8.3	25.0	8.3
6	15.4	38.5	0.0
7	0.0	10.0	0.0
8 or more	11.1	27.8	5.6



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in PEAK season?

	R3000	R4000	R5000	Unsure
Overall	17.7	8.2	3.2	12.7
Tenure				
Less than 1 year				
1 to 5 years	16.7	0.0	0.0	0.0
5 to 10 years	22.2	0.0	11.1	11.1
10 to 20 years	21.1	7.9	7.9	15.8
20 to 30 years	17.0	10.6	2.1	14.9
30 years +	14.0	8.8	0.0	10.5



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in PEAK season?

	R3000	R4000	R5000	Unsure
Age				
Under 25				
25 to 30	40.0	0.0	20.0	0.0
30 to 35	20.0	0.0	0.0	20.0
35 to 40	16.7	8.3	0.0	25.0
40 to 45	12.0	4.0	12.0	16.0
45 to 50	14.8	3.7	0.0	14.8
50 +	19.3	12.0	1.2	9.6
Shareholders				
1	12.0	12.0	8.0	16.0
2	22.4	8.6	1.7	5.2
3	27.3	0.0	0.0	27.3
4	7.7	15.4	0.0	15.4
5 or more	19.2	0.0	0.0	15.4



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in PEAK season?

	R3000	R4000	R5000	Unsure
Users				
1	9.1	0.0	9.1	0.0
2	16.7	25.0	0.0	5.6
3	38.9	0.0	5.6	16.7
4	10.0	5.0	7.5	15.0
5	16.7	0.0	0.0	25.0
6	23.1	15.4	0.0	15.4
7	10.0	0.0	0.0	0.0
8 or more	22.2	0.0	0.0	22.2



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in LOW season?

	R1000	R1500	R2000	Unsure
Overall	15.8	7.6	7.6	10.8
Tenure				
Less than 1 year				
1 to 5 years	16.7	0.0	0.0	0.0
5 to 10 years	22.2	0.0	11.1	11.1
10 to 20 years	18.4	5.3	18.4	10.5
20 to 30 years	14.9	12.8	4.3	12.8
30 years +	12.3	7.0	3.5	10.5



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in LOW season?

	R1000	R1500	R2000	Unsure
Age				
Under 25				
25 to 30	40.0	0.0	20.0	0.0
30 to 35	0.0	20.0	0.0	20.0
35 to 40	16.7	0.0	8.3	25.0
40 to 45	12.0	0.0	20.0	12.0
45 to 50	14.8	3.7	3.7	11.1
50 +	16.9	12.0	4.8	8.4
Shareholders				
1	10.0	6.0	16.0	16.0
2	20.7	10.3	3.4	3.4
3	27.3	9.1	0.0	18.2
4	15.4	7.7	7.7	7.7
5 or more	11.5	3.8	3.8	15.4



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in LOW season?

	R 1000	R 1500	R 2000	Unsure
Users				
1	9.1	0.0	9.1	0.0
2	16.7	22.2	5.6	2.8
3	33.3	0.0	11.1	16.7
4	10.0	2.5	12.5	12.5
5	16.7	0.0	0.0	25.0
6	23.1	15.4	7.7	7.7
7	10.0	0.0	0.0	0.0
8 or more	11.1	5.6	5.6	22.2



Frequency Analysis - Crosstabulations

OVERALL

Sibon

I own a share in Sibon Holdings (Pty) Ltd

Yes No N/A

	Yes	No	N/A
Overall	96.2	3.2	0.6
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	89.5	7.9	2.6
20 to 30 years	100.0	0.0	0.0
30 years +	96.5	3.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon

I own a share in Sibon Holdings (Pty) Ltd

Yes No N/A

Age

Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	92.0	8.0	0.0
45 to 50	92.6	3.7	3.7
50 +	97.6	2.4	0.0

Shareholders

1	98.0	2.0	0.0
2	96.6	1.7	1.7
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	92.3	7.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon

I own a share in Sibon Holdings (Pty) Ltd

	Yes	No	N/A
Users			
1	90.9	0.0	9.1
2	100.0	0.0	0.0
3	88.9	11.1	0.0
4	100.0	0.0	0.0
5	91.7	8.3	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	88.9	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

I use the Sibon accommodation

At least once a year
Less than once a year
Never
I will in the future

Overall	21.5	45.6	14.6	14.6
Tenure				
Less than 1 year				
1 to 5 years	50.0	16.7	16.7	16.7
5 to 10 years	22.2	55.6	11.1	11.1
10 to 20 years	13.2	50.0	13.2	13.2
20 to 30 years	25.5	44.7	19.1	10.6
30 years +	21.1	45.6	12.3	17.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

I use the Sibon accommodation

At least once a year
Less than once a year
Never
I will in the future

Age

	At least once a year	Less than once a year	Never	I will in the future
Under 25				
25 to 30	60.0	20.0	0.0	20.0
30 to 35	20.0	40.0	20.0	20.0
35 to 40	33.3	41.7	0.0	25.0
40 to 45	28.0	36.0	20.0	8.0
45 to 50	11.1	40.7	25.9	14.8
50 +	19.3	53.0	12.0	13.3

Shareholders

	At least once a year	Less than once a year	Never	I will in the future
1	24.0	50.0	14.0	10.0
2	12.1	50.0	17.2	17.2
3	36.4	36.4	9.1	9.1
4	23.1	38.5	15.4	23.1
5 or more	30.8	34.6	11.5	15.4



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

I use the Sibon accommodation

Users

	At least once a year	Less than once a year	Never	I will in the future
1	9.1	45.5	27.3	9.1
2	11.1	66.7	16.7	5.6
3	22.2	44.4	5.6	16.7
4	30.0	47.5	17.5	5.0
5	16.7	41.7	8.3	25.0
6	38.5	46.2	7.7	7.7
7	20.0	20.0	10.0	50.0
8 or more	22.2	16.7	16.7	33.3



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

Please rate the accommodation using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Don't use
Overall	1.3	0.6	18.4	34.2	17.7	24.1
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	66.7	0.0	16.7	16.7
5 to 10 years	0.0	0.0	11.1	22.2	55.6	11.1
10 to 20 years	2.6	0.0	18.4	36.8	15.8	15.8
20 to 30 years	2.1	0.0	14.9	40.4	14.9	27.7
30 years +	0.0	1.8	17.5	33.3	15.8	28.1



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

Please rate the accommodation using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Don't use
Age						
Under 25						
25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
30 to 35	0.0	0.0	20.0	40.0	0.0	40.0
35 to 40	0.0	0.0	25.0	25.0	33.3	16.7
40 to 45	0.0	0.0	20.0	28.0	20.0	24.0
45 to 50	3.7	0.0	14.8	33.3	11.1	29.6
50 +	1.2	1.2	18.1	37.3	18.1	21.7
Shareholders						
1	2.0	0.0	14.0	40.0	20.0	22.0
2	1.7	0.0	19.0	34.5	19.0	22.4
3	0.0	0.0	36.4	36.4	9.1	9.1
4	0.0	0.0	30.8	23.1	7.7	38.5
5 or more	0.0	3.8	11.5	26.9	19.2	30.8



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

Please rate the accommodation using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Don't use
Users						
1	0.0	0.0	18.2	9.1	27.3	36.4
2	2.8	0.0	25.0	44.4	13.9	13.9
3	0.0	5.6	22.2	22.2	27.8	11.1
4	2.5	0.0	17.5	45.0	12.5	22.5
5	0.0	0.0	16.7	16.7	33.3	25.0
6	0.0	0.0	23.1	46.2	15.4	15.4
7	0.0	0.0	0.0	40.0	10.0	50.0
8 or more	0.0	0.0	11.1	16.7	16.7	44.4



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Op Goedehoop

Yes No Don't Know

	Yes	No	Don't Know
Overall	49.4	34.2	12.7
Tenure			
Less than 1 year			
1 to 5 years	50.0	16.7	33.3
5 to 10 years	66.7	11.1	22.2
10 to 20 years	42.1	36.8	10.5
20 to 30 years	61.7	27.7	10.6
30 years +	40.4	43.9	12.3



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Op Goedehoop

Yes No Don't Know

Age

Under 25			
25 to 30	80.0	0.0	20.0
30 to 35	40.0	60.0	0.0
35 to 40	75.0	8.3	16.7
40 to 45	40.0	44.0	8.0
45 to 50	44.4	29.6	18.5
50 +	48.2	37.3	12.0

Shareholders

1	50.0	32.0	16.0
2	55.2	31.0	10.3
3	27.3	45.5	18.2
4	38.5	53.8	7.7
5 or more	50.0	30.8	11.5



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Op Goedehoop

	Yes	No	Don't Know
Users			
1	18.2	36.4	36.4
2	58.3	38.9	2.8
3	33.3	38.9	16.7
4	57.5	30.0	12.5
5	41.7	16.7	33.3
6	84.6	15.4	0.0
7	30.0	50.0	20.0
8 or more	38.9	44.4	5.6



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Sibon

Yes No Don't Know

	Yes	No	Don't Know
Overall	27.2	52.5	16.5
Tenure			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	22.2	33.3	44.4
10 to 20 years	31.6	44.7	13.2
20 to 30 years	36.2	46.8	17.0
30 years +	17.5	64.9	14.0



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Sibon

Yes No Don't Know

Age

Age	Yes	No	Don't Know
Under 25			
25 to 30	20.0	60.0	20.0
30 to 35	20.0	80.0	0.0
35 to 40	41.7	25.0	33.3
40 to 45	16.0	60.0	16.0
45 to 50	22.2	48.1	22.2
50 +	30.1	54.2	13.3

Shareholders

1	30.0	50.0	18.0
2	27.6	55.2	13.8
3	9.1	63.6	18.2
4	53.8	38.5	7.7
5 or more	15.4	53.8	23.1



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Sibon

Users

	Yes	No	Don't Know
1	18.2	36.4	36.4
2	47.2	44.4	8.3
3	16.7	61.1	11.1
4	25.0	55.0	20.0
5	8.3	50.0	33.3
6	23.1	61.5	15.4
7	20.0	60.0	20.0
8 or more	27.8	55.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Op Goedehoop

Yes No Don't Know

	Yes	No	Don't Know
Overall	48.7	34.8	12.7
Tenure			
Less than 1 year			
1 to 5 years	50.0	16.7	33.3
5 to 10 years	55.6	33.3	11.1
10 to 20 years	36.8	42.1	10.5
20 to 30 years	66.0	19.1	14.9
30 years +	40.4	45.6	10.5



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Op Goedehoop

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	60.0	20.0	20.0
30 to 35	60.0	40.0	0.0
35 to 40	75.0	8.3	16.7
40 to 45	44.0	36.0	12.0
45 to 50	51.9	29.6	11.1
50 +	43.4	41.0	13.3

Shareholders

1	46.0	38.0	14.0
2	50.0	41.4	5.2
3	63.6	9.1	18.2
4	61.5	30.8	7.7
5 or more	38.5	26.9	26.9



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Op Goedehoop

	Yes	No	Don't Know
Users			
1	27.3	45.5	18.2
2	47.2	41.7	11.1
3	33.3	22.2	33.3
4	55.0	32.5	12.5
5	66.7	16.7	8.3
6	53.8	38.5	7.7
7	40.0	50.0	10.0
8 or more	55.6	33.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Sibon

Yes No Don't Know

	Yes	No	Don't Know
Overall	34.2	50.0	12.0
Tenure			
Less than 1 year			
1 to 5 years	50.0	50.0	0.0
5 to 10 years	33.3	44.4	22.2
10 to 20 years	34.2	44.7	10.5
20 to 30 years	48.9	38.3	12.8
30 years +	19.3	64.9	12.3



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Sibon

Yes No Don't Know

Age

Age	Yes	No	Don't Know
Under 25			
25 to 30	40.0	60.0	0.0
30 to 35	40.0	40.0	20.0
35 to 40	41.7	41.7	16.7
40 to 45	40.0	44.0	8.0
45 to 50	29.6	48.1	14.8
50 +	31.3	54.2	12.0

Shareholders

1	34.0	56.0	8.0
2	31.0	55.2	10.3
3	45.5	27.3	18.2
4	53.8	38.5	7.7
5 or more	26.9	42.3	23.1



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Sibon		Yes	No	Don't Know
Users				
1		27.3	45.5	18.2
2		44.4	50.0	5.6
3		33.3	38.9	16.7
4		32.5	52.5	15.0
5		16.7	58.3	16.7
6		30.8	61.5	7.7
7		30.0	50.0	20.0
8 or more		38.9	44.4	5.6



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Mechanically sound

	1	2	3	4	5
Overall	2.5	10.8	53.8	22.8	6.3
Tenure					
Less than 1 year					
1 to 5 years	0.0	33.3	33.3	16.7	16.7
5 to 10 years	0.0	22.2	22.2	55.6	0.0
10 to 20 years	2.6	10.5	50.0	26.3	0.0
20 to 30 years	4.3	8.5	57.4	21.3	8.5
30 years +	1.8	8.8	61.4	17.5	7.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Mechanically sound

	1	2	3	4	5
Age					
Under 25					
25 to 30	20.0	20.0	20.0	0.0	40.0
30 to 35	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	16.7	66.7	16.7	0.0
40 to 45	4.0	8.0	48.0	28.0	4.0
45 to 50	0.0	14.8	44.4	22.2	11.1
50 +	2.4	9.6	59.0	21.7	4.8
Shareholders					
1	6.0	12.0	44.0	28.0	8.0
2	1.7	10.3	55.2	24.1	5.2
3	0.0	18.2	36.4	36.4	0.0
4	0.0	15.4	84.6	0.0	0.0
5 or more	0.0	3.8	61.5	15.4	11.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Mechanically sound

	1	2	3	4	5
Users					
1	0.0	9.1	36.4	36.4	9.1
2	5.6	8.3	63.9	22.2	0.0
3	5.6	5.6	44.4	27.8	5.6
4	0.0	20.0	57.5	15.0	7.5
5	0.0	8.3	41.7	16.7	25.0
6	7.7	15.4	30.8	38.5	7.7
7	0.0	0.0	70.0	30.0	0.0
8 or more	0.0	5.6	61.1	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Tyres

	1	2	3	4	5
Overall	1.9	5.1	53.8	26.6	8.9
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	66.7	16.7	16.7
5 to 10 years	0.0	11.1	11.1	66.7	11.1
10 to 20 years	0.0	7.9	44.7	28.9	7.9
20 to 30 years	4.3	2.1	57.4	27.7	8.5
30 years +	1.8	5.3	63.2	19.3	7.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Tyres

Age

	1	2	3	4	5
Under 25					
25 to 30	0.0	0.0	60.0	0.0	40.0
30 to 35	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	0.0	83.3	16.7	0.0
40 to 45	4.0	8.0	40.0	28.0	12.0
45 to 50	0.0	7.4	44.4	33.3	7.4
50 +	2.4	4.8	56.6	25.3	8.4

Shareholders

1	4.0	4.0	50.0	28.0	12.0
2	1.7	3.4	51.7	31.0	8.6
3	0.0	18.2	36.4	36.4	0.0
4	0.0	7.7	84.6	7.7	0.0
5 or more	0.0	3.8	57.7	19.2	11.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Tyres

Users

	1	2	3	4	5
1	0.0	9.1	27.3	27.3	27.3
2	2.8	0.0	66.7	30.6	0.0
3	5.6	5.6	38.9	27.8	11.1
4	0.0	7.5	62.5	25.0	5.0
5	0.0	8.3	41.7	16.7	25.0
6	7.7	15.4	23.1	38.5	15.4
7	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	0.0	66.7	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Handling		1	2	3	4	5
Overall		2.5	10.1	51.9	23.4	8.2
Tenure						
	Less than 1 year					
	1 to 5 years	0.0	16.7	50.0	33.3	0.0
	5 to 10 years	0.0	22.2	22.2	44.4	11.1
	10 to 20 years	0.0	13.2	47.4	23.7	5.3
	20 to 30 years	6.4	6.4	55.3	23.4	8.5
	30 years +	1.8	8.8	57.9	19.3	8.8



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Handling

Age

	1	2	3	4	5
Under 25					
25 to 30	0.0	40.0	20.0	20.0	20.0
30 to 35	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	8.3	75.0	16.7	0.0
40 to 45	4.0	8.0	40.0	32.0	8.0
45 to 50	0.0	7.4	44.4	29.6	11.1
50 +	3.6	10.8	56.6	18.1	8.4

Shareholders

1	4.0	10.0	46.0	28.0	10.0
2	3.4	12.1	48.3	24.1	8.6
3	0.0	18.2	36.4	36.4	0.0
4	0.0	7.7	92.3	0.0	0.0
5 or more	0.0	3.8	57.7	19.2	11.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Handling

	1	2	3	4	5
Users					
1	0.0	9.1	27.3	27.3	27.3
2	2.8	16.7	58.3	22.2	0.0
3	5.6	11.1	38.9	27.8	5.6
4	2.5	12.5	60.0	20.0	5.0
5	0.0	8.3	41.7	16.7	25.0
6	7.7	7.7	30.8	38.5	15.4
7	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	0.0	66.7	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

Have you or your guests made use of any of the cottages in the past:

	6 Months	12 Months	18 Months	> 18 months	Never
Overall	21.5	10.1	9.5	34.2	24.7
Tenure					
Less than 1 year					
1 to 5 years	50.0	0.0	16.7	16.7	16.7
5 to 10 years	22.2	11.1	11.1	44.4	11.1
10 to 20 years	21.1	7.9	7.9	28.9	34.2
20 to 30 years	21.3	12.8	12.8	34.0	19.1
30 years +	19.3	10.5	7.0	38.6	24.6



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

Have you or your guests made use of any of the cottages in the past:

	6 Months	12 Months	18 Months	> 18 months	Never
Age					
Under 25					
25 to 30	40.0	0.0	0.0	0.0	60.0
30 to 35	40.0	0.0	0.0	40.0	20.0
35 to 40	25.0	25.0	16.7	16.7	16.7
40 to 45	32.0	16.0	8.0	32.0	12.0
45 to 50	11.1	3.7	7.4	37.0	40.7
50 +	19.3	8.4	10.8	38.6	22.9
Shareholders					
1	20.0	10.0	10.0	36.0	24.0
2	22.4	6.9	12.1	31.0	27.6
3	27.3	9.1	9.1	36.4	18.2
4	15.4	15.4	7.7	38.5	23.1
5 or more	23.1	15.4	3.8	34.6	23.1



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

Have you or your guests made use of any of the cottages in the past:

	6 Months	12 Months	18 Months	> 18 months	Never
Users					
1	18.2	0.0	0.0	36.4	45.5
2	19.4	5.6	11.1	41.7	22.2
3	22.2	11.1	22.2	33.3	11.1
4	25.0	12.5	12.5	35.0	15.0
5	33.3	16.7	0.0	25.0	25.0
6	7.7	7.7	7.7	23.1	53.8
7	30.0	10.0	10.0	20.0	30.0
8 or more	16.7	16.7	0.0	38.9	27.8



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Accommodation

	1	2	3	4	5	N/A
Overall	2.5	3.8	21.5	35.4	9.5	27.2
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	33.3	33.3	0.0	16.7
5 to 10 years	0.0	0.0	11.1	55.6	22.2	11.1
10 to 20 years	2.6	0.0	21.1	28.9	13.2	34.2
20 to 30 years	4.3	2.1	17.0	40.4	10.6	25.5
30 years +	1.8	7.0	26.3	33.3	3.5	28.1



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Accommodation

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	20.0	20.0	0.0	0.0	60.0
30 to 35	0.0	40.0	0.0	20.0	0.0	40.0
35 to 40	0.0	0.0	41.7	25.0	8.3	25.0
40 to 45	0.0	0.0	16.0	52.0	8.0	24.0
45 to 50	3.7	3.7	7.4	44.4	0.0	40.7
50 +	3.6	2.4	25.3	32.5	14.5	21.7
Shareholders						
1	4.0	6.0	20.0	42.0	6.0	22.0
2	1.7	0.0	19.0	36.2	15.5	27.6
3	0.0	0.0	27.3	45.5	0.0	27.3
4	7.7	7.7	15.4	23.1	7.7	38.5
5 or more	0.0	7.7	30.8	23.1	7.7	30.8



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Accommodation

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	18.2	18.2	27.3	36.4
2	8.3	2.8	19.4	41.7	2.8	25.0
3	0.0	5.6	33.3	38.9	5.6	16.7
4	2.5	10.0	22.5	32.5	12.5	20.0
5	0.0	0.0	8.3	41.7	25.0	25.0
6	0.0	0.0	15.4	38.5	0.0	46.2
7	0.0	0.0	20.0	30.0	20.0	30.0
8 or more	0.0	0.0	27.8	33.3	0.0	38.9



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Facilities

	1	2	3	4	5	N/A
Overall	1.9	5.7	24.7	32.9	7.6	27.2
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	50.0	16.7	0.0	16.7
5 to 10 years	0.0	0.0	11.1	55.6	22.2	11.1
10 to 20 years	2.6	0.0	23.7	34.2	5.3	34.2
20 to 30 years	4.3	6.4	14.9	38.3	10.6	25.5
30 years +	0.0	8.8	33.3	26.3	3.5	28.1



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Facilities

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	20.0	20.0	0.0	0.0	60.0
30 to 35	0.0	40.0	0.0	20.0	0.0	40.0
35 to 40	0.0	0.0	50.0	16.7	8.3	25.0
40 to 45	0.0	0.0	24.0	44.0	8.0	24.0
45 to 50	3.7	3.7	7.4	44.4	0.0	40.7
50 +	2.4	6.0	27.7	31.3	10.8	21.7
Shareholders						
1	2.0	10.0	22.0	38.0	6.0	22.0
2	1.7	1.7	22.4	36.2	10.3	27.6
3	0.0	0.0	27.3	45.5	0.0	27.3
4	7.7	7.7	23.1	15.4	7.7	38.5
5 or more	0.0	7.7	34.6	19.2	7.7	30.8



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Facilities

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	18.2	18.2	27.3	36.4
2	5.6	5.6	27.8	36.1	0.0	25.0
3	0.0	5.6	33.3	44.4	0.0	16.7
4	2.5	15.0	22.5	30.0	10.0	20.0
5	0.0	0.0	16.7	25.0	33.3	25.0
6	0.0	0.0	15.4	38.5	0.0	46.2
7	0.0	0.0	20.0	40.0	10.0	30.0
8 or more	0.0	0.0	33.3	27.8	0.0	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

The hours that services are available to members is acceptable

Yes No Don't Know

Overall	79.7	17.1	3.2
Tenure			
Less than 1 year			
1 to 5 years	83.3	0.0	16.7
5 to 10 years	77.8	22.2	0.0
10 to 20 years	84.2	10.5	5.3
20 to 30 years	78.7	21.3	0.0
30 years +	77.2	19.3	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

The hours that services are available to members is acceptable

Yes No Don't Know

Age

Under 25			
25 to 30	80.0	0.0	20.0
30 to 35	60.0	40.0	0.0
35 to 40	83.3	16.7	0.0
40 to 45	80.0	20.0	0.0
45 to 50	81.5	11.1	7.4
50 +	79.5	18.1	2.4

Shareholders

1	80.0	16.0	4.0
2	77.6	19.0	3.4
3	81.8	18.2	0.0
4	76.9	23.1	0.0
5 or more	84.6	11.5	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

The hours that services are available to members is acceptable

	Yes	No	Don't Know
Users			
1	81.8	18.2	0.0
2	69.4	30.6	0.0
3	83.3	11.1	5.6
4	70.0	27.5	2.5
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	80.0	0.0	20.0
8 or more	88.9	5.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

The Service and General charges are reasonable

Yes No Don't Know

	Yes	No	Don't Know
Overall	75.9	16.5	7.6
Tenure			
Less than 1 year			
1 to 5 years	50.0	33.3	16.7
5 to 10 years	88.9	11.1	0.0
10 to 20 years	78.9	13.2	7.9
20 to 30 years	68.1	25.5	6.4
30 years +	80.7	10.5	8.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

The Service and General charges are reasonable

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	80.0	0.0	20.0
30 to 35	60.0	20.0	20.0
35 to 40	66.7	33.3	0.0
40 to 45	76.0	16.0	8.0
45 to 50	74.1	14.8	11.1
50 +	78.3	15.7	6.0

Shareholders

1	72.0	16.0	12.0
2	77.6	17.2	5.2
3	81.8	18.2	0.0
4	61.5	30.8	7.7
5 or more	84.6	7.7	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

The Service and General charges are reasonable

	Yes	No	Don't Know
Users			
1	90.9	0.0	9.1
2	72.2	22.2	5.6
3	61.1	33.3	5.6
4	72.5	15.0	12.5
5	91.7	0.0	8.3
6	92.3	7.7	0.0
7	80.0	10.0	10.0
8 or more	72.2	22.2	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Expertise of the motor mechanics

	1	2	3	4	5	N/A
Overall	1.3	1.9	19.6	51.3	23.4	2.5
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	33.3	33.3	16.7	16.7
5 to 10 years	0.0	0.0	11.1	55.6	33.3	0.0
10 to 20 years	2.6	5.3	10.5	55.3	23.7	2.6
20 to 30 years	2.1	0.0	25.5	44.7	27.7	0.0
30 years +	0.0	1.8	21.1	56.1	17.5	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Expertise of the motor mechanics

		1	2	3	4	5	N/A
Age							
	Under 25						
	25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
	30 to 35	0.0	0.0	20.0	60.0	20.0	0.0
	35 to 40	0.0	8.3	33.3	41.7	16.7	0.0
	40 to 45	0.0	4.0	28.0	44.0	24.0	0.0
	45 to 50	3.7	3.7	11.1	55.6	18.5	7.4
	50 +	1.2	0.0	18.1	53.0	26.5	1.2
Shareholders							
	1	2.0	2.0	14.0	42.0	34.0	6.0
	2	1.7	3.4	19.0	55.2	20.7	0.0
	3	0.0	0.0	18.2	72.7	9.1	0.0
	4	0.0	0.0	30.8	46.2	23.1	0.0
	5 or more	0.0	0.0	26.9	53.8	15.4	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Expertise of the motor mechanics

	1	2	3	4	5	N/A
Users						
1	9.1	0.0	0.0	63.6	27.3	0.0
2	0.0	2.8	25.0	44.4	27.8	0.0
3	0.0	0.0	16.7	38.9	38.9	5.6
4	2.5	2.5	22.5	47.5	20.0	5.0
5	0.0	8.3	0.0	66.7	25.0	0.0
6	0.0	0.0	53.8	38.5	7.7	0.0
7	0.0	0.0	20.0	50.0	30.0	0.0
8 or more	0.0	0.0	5.6	77.8	11.1	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of workmanship of the motor mechanics

	1	2	3	4	5	N/A
Overall	1.3	2.5	24.7	48.7	19.6	3.2
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	66.7	0.0	16.7	16.7
5 to 10 years	0.0	0.0	11.1	66.7	22.2	0.0
10 to 20 years	2.6	5.3	10.5	55.3	21.1	5.3
20 to 30 years	2.1	2.1	31.9	38.3	25.5	0.0
30 years +	0.0	1.8	26.3	56.1	12.3	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of workmanship of the motor mechanics

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	40.0	20.0	20.0	20.0
30 to 35	0.0	0.0	40.0	40.0	20.0	0.0
35 to 40	0.0	8.3	33.3	50.0	8.3	0.0
40 to 45	0.0	4.0	36.0	40.0	20.0	0.0
45 to 50	3.7	7.4	14.8	51.9	14.8	7.4
50 +	1.2	0.0	21.7	51.8	22.9	2.4
Shareholders						
1	2.0	4.0	20.0	42.0	24.0	8.0
2	1.7	3.4	20.7	53.4	20.7	0.0
3	0.0	0.0	27.3	63.6	9.1	0.0
4	0.0	0.0	38.5	38.5	23.1	0.0
5 or more	0.0	0.0	34.6	50.0	11.5	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of workmanship of the motor mechanics

	1	2	3	4	5	N/A
Users						
1	9.1	0.0	9.1	45.5	36.4	0.0
2	0.0	2.8	30.6	38.9	25.0	2.8
3	0.0	0.0	27.8	33.3	33.3	5.6
4	2.5	5.0	25.0	47.5	15.0	5.0
5	0.0	8.3	8.3	58.3	25.0	0.0
6	0.0	0.0	53.8	38.5	7.7	0.0
7	0.0	0.0	10.0	70.0	20.0	0.0
8 or more	0.0	0.0	16.7	77.8	0.0	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the workshop

	1	2	3	4	5	N/A
Overall	0.0	2.5	17.7	52.5	24.1	3.2
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	33.3	33.3	16.7
5 to 10 years	0.0	0.0	11.1	66.7	22.2	0.0
10 to 20 years	0.0	5.3	10.5	52.6	26.3	5.3
20 to 30 years	0.0	2.1	23.4	46.8	27.7	0.0
30 years +	0.0	1.8	19.3	57.9	17.5	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the workshop

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
30 to 35	0.0	0.0	20.0	60.0	20.0	0.0
35 to 40	0.0	8.3	16.7	58.3	16.7	0.0
40 to 45	0.0	4.0	24.0	40.0	32.0	0.0
45 to 50	0.0	3.7	18.5	55.6	14.8	7.4
50 +	0.0	1.2	15.7	54.2	26.5	2.4
Shareholders						
1	0.0	2.0	14.0	50.0	26.0	8.0
2	0.0	5.2	15.5	55.2	24.1	0.0
3	0.0	0.0	18.2	63.6	18.2	0.0
4	0.0	0.0	30.8	38.5	30.8	0.0
5 or more	0.0	0.0	23.1	53.8	19.2	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the workshop

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	63.6	36.4	0.0
2	0.0	2.8	27.8	44.4	22.2	2.8
3	0.0	0.0	16.7	38.9	38.9	5.6
4	0.0	5.0	20.0	47.5	22.5	5.0
5	0.0	8.3	0.0	50.0	41.7	0.0
6	0.0	0.0	38.5	53.8	7.7	0.0
7	0.0	0.0	0.0	70.0	30.0	0.0
8 or more	0.0	0.0	11.1	77.8	5.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the workmanship of the maintenance staff

	1	2	3	4	5	N/A
Overall	3.2	8.9	34.8	34.2	10.1	8.9
Tenure						
Less than 1 year						
1 to 5 years	16.7	33.3	33.3	0.0	0.0	16.7
5 to 10 years	0.0	0.0	22.2	44.4	11.1	22.2
10 to 20 years	5.3	13.2	28.9	44.7	2.6	5.3
20 to 30 years	4.3	6.4	27.7	36.2	14.9	10.6
30 years +	0.0	7.0	47.4	28.1	10.5	7.0



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the workmanship of the maintenance staff

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	60.0	20.0	0.0	20.0
30 to 35	0.0	0.0	0.0	80.0	20.0	0.0
35 to 40	8.3	16.7	25.0	41.7	8.3	0.0
40 to 45	4.0	20.0	24.0	32.0	12.0	8.0
45 to 50	7.4	3.7	37.0	33.3	11.1	7.4
50 +	1.2	7.2	39.8	31.3	9.6	10.8
Shareholders						
1	2.0	10.0	36.0	28.0	12.0	12.0
2	5.2	13.8	22.4	43.1	10.3	5.2
3	9.1	0.0	54.5	18.2	0.0	18.2
4	0.0	0.0	46.2	46.2	7.7	0.0
5 or more	0.0	3.8	46.2	26.9	11.5	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the workmanship of the maintenance staff

	1	2	3	4	5	N/A
Users						
1	0.0	9.1	9.1	54.5	9.1	18.2
2	0.0	8.3	33.3	38.9	11.1	8.3
3	5.6	11.1	33.3	27.8	16.7	5.6
4	5.0	12.5	42.5	20.0	10.0	10.0
5	8.3	8.3	25.0	41.7	16.7	0.0
6	0.0	15.4	46.2	30.8	0.0	7.7
7	0.0	0.0	10.0	60.0	20.0	10.0
8 or more	5.6	0.0	50.0	33.3	0.0	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Repair service to fridges and geysers

	1	2	3	4	5	N/A
Overall	5.1	12.0	19.6	16.5	7.0	39.9
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	0.0	0.0	66.7
5 to 10 years	0.0	11.1	11.1	22.2	11.1	44.4
10 to 20 years	5.3	7.9	23.7	15.8	5.3	42.1
20 to 30 years	12.8	8.5	19.1	10.6	4.3	44.7
30 years +	0.0	17.5	19.3	22.8	8.8	31.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Repair service to fridges and geysers

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	20.0	20.0	20.0	40.0
30 to 35	20.0	20.0	0.0	20.0	0.0	40.0
35 to 40	8.3	8.3	33.3	25.0	0.0	25.0
40 to 45	4.0	24.0	16.0	12.0	12.0	32.0
45 to 50	3.7	7.4	14.8	18.5	7.4	48.1
50 +	4.8	10.8	20.5	15.7	6.0	42.2
Shareholders						
1	4.0	6.0	24.0	8.0	12.0	46.0
2	5.2	15.5	12.1	25.9	6.9	34.5
3	18.2	18.2	9.1	18.2	0.0	36.4
4	7.7	0.0	38.5	7.7	7.7	38.5
5 or more	0.0	19.2	23.1	15.4	0.0	42.3



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Repair service to fridges and geysers

	1	2	3	4	5	N/A
Users						
1	9.1	0.0	9.1	9.1	18.2	54.5
2	2.8	16.7	22.2	16.7	8.3	33.3
3	16.7	5.6	11.1	22.2	5.6	38.9
4	5.0	17.5	27.5	5.0	5.0	40.0
5	0.0	0.0	8.3	25.0	8.3	58.3
6	0.0	0.0	23.1	30.8	7.7	38.5
7	0.0	0.0	10.0	50.0	10.0	30.0
8 or more	5.6	27.8	22.2	5.6	0.0	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Efficiency of the laundry service

	1	2	3	4	5	N/A
Overall	1.3	5.7	17.1	25.3	20.3	30.4
Tenure						
Less than 1 year						
1 to 5 years	0.0	33.3	16.7	0.0	33.3	16.7
5 to 10 years	0.0	11.1	11.1	33.3	11.1	33.3
10 to 20 years	2.6	7.9	15.8	23.7	18.4	31.6
20 to 30 years	2.1	2.1	19.1	21.3	14.9	40.4
30 years +	0.0	3.5	17.5	31.6	26.3	21.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Efficiency of the laundry service

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	0.0	20.0	40.0	0.0	40.0
35 to 40	0.0	8.3	8.3	50.0	8.3	25.0
40 to 45	0.0	8.0	12.0	48.0	20.0	12.0
45 to 50	0.0	0.0	18.5	18.5	14.8	48.1
50 +	2.4	6.0	20.5	15.7	24.1	31.3
Shareholders						
1	2.0	14.0	16.0	22.0	12.0	34.0
2	1.7	0.0	22.4	25.9	20.7	29.3
3	0.0	9.1	27.3	18.2	18.2	27.3
4	0.0	7.7	7.7	30.8	23.1	30.8
5 or more	0.0	0.0	7.7	30.8	34.6	26.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Efficiency of the laundry service

	1	2	3	4	5	N/A
Users						
1	9.1	18.2	0.0	9.1	0.0	63.6
2	0.0	2.8	27.8	27.8	16.7	25.0
3	0.0	5.6	16.7	22.2	33.3	22.2
4	2.5	10.0	25.0	22.5	15.0	25.0
5	0.0	0.0	16.7	16.7	33.3	33.3
6	0.0	0.0	7.7	30.8	15.4	46.2
7	0.0	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	5.6	5.6	22.2	27.8	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the laundry

	1	2	3	4	5	N/A
Overall	1.9	5.7	13.3	28.5	20.3	30.4
Tenure						
Less than 1 year						
1 to 5 years	16.7	0.0	33.3	0.0	33.3	16.7
5 to 10 years	0.0	11.1	11.1	33.3	11.1	33.3
10 to 20 years	2.6	7.9	10.5	31.6	15.8	31.6
20 to 30 years	2.1	4.3	14.9	21.3	17.0	40.4
30 years +	0.0	5.3	12.3	35.1	26.3	21.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the laundry

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
30 to 35	0.0	0.0	0.0	60.0	0.0	40.0
35 to 40	0.0	8.3	8.3	41.7	16.7	25.0
40 to 45	0.0	8.0	12.0	48.0	20.0	12.0
45 to 50	0.0	3.7	14.8	25.9	7.4	48.1
50 +	3.6	6.0	14.5	18.1	26.5	31.3
Shareholders						
1	4.0	10.0	10.0	28.0	14.0	34.0
2	0.0	3.4	19.0	27.6	20.7	29.3
3	9.1	0.0	27.3	18.2	18.2	27.3
4	0.0	7.7	7.7	30.8	23.1	30.8
5 or more	0.0	3.8	3.8	34.6	30.8	26.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the laundry

	1	2	3	4	5	N/A
Users						
1	9.1	9.1	0.0	9.1	9.1	63.6
2	0.0	5.6	19.4	33.3	16.7	25.0
3	5.6	0.0	22.2	16.7	33.3	22.2
4	2.5	12.5	17.5	27.5	15.0	25.0
5	0.0	0.0	8.3	33.3	25.0	33.3
6	0.0	0.0	7.7	30.8	15.4	46.2
7	0.0	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	5.6	5.6	22.2	27.8	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Lighting of gas equipment before arrival

	1	2	3	4	5	N/A
Overall	1.9	1.9	9.5	34.2	34.8	17.7
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	0.0	16.7	0.0	83.3
5 to 10 years	0.0	0.0	0.0	44.4	44.4	11.1
10 to 20 years	2.6	2.6	10.5	39.5	26.3	18.4
20 to 30 years	2.1	2.1	12.8	29.8	29.8	23.4
30 years +	1.8	1.8	8.8	35.1	45.6	7.0



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Lighting of gas equipment before arrival

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	20.0	0.0	40.0	40.0
30 to 35	0.0	20.0	0.0	60.0	20.0	0.0
35 to 40	8.3	0.0	16.7	50.0	16.7	8.3
40 to 45	4.0	0.0	16.0	40.0	32.0	8.0
45 to 50	0.0	3.7	0.0	37.0	33.3	25.9
50 +	1.2	1.2	9.6	30.1	38.6	19.3
Shareholders						
1	2.0	0.0	10.0	40.0	26.0	22.0
2	3.4	3.4	8.6	27.6	41.4	15.5
3	0.0	9.1	0.0	36.4	18.2	36.4
4	0.0	0.0	15.4	38.5	38.5	7.7
5 or more	0.0	0.0	11.5	34.6	42.3	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Lighting of gas equipment before arrival

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	45.5	18.2	36.4
2	0.0	2.8	19.4	33.3	33.3	11.1
3	0.0	0.0	0.0	55.6	33.3	11.1
4	5.0	0.0	12.5	22.5	30.0	30.0
5	8.3	0.0	25.0	8.3	33.3	25.0
6	0.0	7.7	0.0	46.2	30.8	15.4
7	0.0	0.0	0.0	60.0	40.0	0.0
8 or more	0.0	5.6	0.0	27.8	61.1	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Security for vehicles parked in the workshop

	1	2	3	4	5	N/A
Overall	0.6	3.8	17.7	41.8	32.3	3.8
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	50.0	16.7	16.7
5 to 10 years	0.0	0.0	0.0	44.4	55.6	0.0
10 to 20 years	0.0	2.6	18.4	36.8	36.8	5.3
20 to 30 years	2.1	6.4	17.0	48.9	21.3	4.3
30 years +	0.0	3.5	21.1	36.8	36.8	1.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Security for vehicles parked in the workshop

		1	2	3	4	5	N/A
Age							
	Under 25						
	25 to 30	0.0	0.0	20.0	20.0	40.0	20.0
	30 to 35	20.0	0.0	60.0	20.0	0.0	0.0
	35 to 40	0.0	8.3	16.7	50.0	25.0	0.0
	40 to 45	0.0	4.0	8.0	60.0	28.0	0.0
	45 to 50	0.0	3.7	11.1	40.7	40.7	3.7
	50 +	0.0	3.6	20.5	37.3	33.7	4.8
Shareholders							
	1	2.0	6.0	24.0	40.0	26.0	2.0
	2	0.0	5.2	15.5	34.5	41.4	3.4
	3	0.0	0.0	18.2	54.5	18.2	9.1
	4	0.0	0.0	23.1	46.2	30.8	0.0
	5 or more	0.0	0.0	7.7	53.8	30.8	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Security for vehicles parked in the workshop

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	9.1	45.5	27.3	18.2
2	0.0	11.1	25.0	38.9	25.0	0.0
3	0.0	0.0	16.7	38.9	38.9	5.6
4	2.5	5.0	22.5	37.5	27.5	5.0
5	0.0	0.0	16.7	41.7	41.7	0.0
6	0.0	0.0	15.4	46.2	38.5	0.0
7	0.0	0.0	0.0	70.0	30.0	0.0
8 or more	0.0	0.0	11.1	38.9	44.4	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Disposal of garbage

	1	2	3	4	5	N/A
Overall	0.6	3.8	15.2	40.5	35.4	4.4
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	33.3	33.3	16.7
5 to 10 years	0.0	0.0	0.0	55.6	33.3	11.1
10 to 20 years	0.0	5.3	10.5	42.1	39.5	2.6
20 to 30 years	2.1	6.4	17.0	40.4	29.8	4.3
30 years +	0.0	0.0	21.1	38.6	36.8	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Disposal of garbage

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	0.0	40.0	40.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0	0.0
35 to 40	0.0	8.3	25.0	16.7	50.0	0.0
40 to 45	4.0	4.0	12.0	44.0	32.0	4.0
45 to 50	0.0	7.4	7.4	59.3	22.2	3.7
50 +	0.0	1.2	18.1	36.1	39.8	4.8
Shareholders						
1	0.0	2.0	20.0	38.0	34.0	6.0
2	0.0	6.9	15.5	31.0	43.1	3.4
3	9.1	9.1	9.1	45.5	18.2	9.1
4	0.0	0.0	15.4	53.8	30.8	0.0
5 or more	0.0	0.0	7.7	57.7	30.8	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Disposal of garbage

	1	2	3	4	5	N/A
Users						
1	0.0	9.1	9.1	54.5	27.3	0.0
2	0.0	5.6	33.3	22.2	38.9	0.0
3	5.6	0.0	27.8	27.8	33.3	5.6
4	0.0	5.0	10.0	42.5	35.0	7.5
5	0.0	8.3	0.0	41.7	50.0	0.0
6	0.0	0.0	15.4	38.5	38.5	7.7
7	0.0	0.0	0.0	30.0	70.0	0.0
8 or more	0.0	0.0	0.0	83.3	5.6	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of firewood

	1	2	3	4	5	N/A
Overall	3.2	8.9	22.2	34.2	24.1	7.6
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	33.3	16.7	16.7
5 to 10 years	0.0	22.2	22.2	22.2	22.2	11.1
10 to 20 years	2.6	7.9	15.8	28.9	34.2	10.5
20 to 30 years	6.4	0.0	23.4	44.7	19.1	6.4
30 years +	1.8	14.0	26.3	31.6	21.1	5.3



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of firewood

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	20.0	0.0	40.0	20.0	20.0
30 to 35	0.0	0.0	20.0	40.0	20.0	20.0
35 to 40	8.3	8.3	25.0	25.0	33.3	0.0
40 to 45	0.0	8.0	24.0	36.0	32.0	0.0
45 to 50	3.7	7.4	22.2	37.0	18.5	11.1
50 +	3.6	9.6	22.9	32.5	22.9	8.4
Shareholders						
1	2.0	10.0	22.0	30.0	28.0	8.0
2	3.4	10.3	22.4	29.3	25.9	8.6
3	9.1	18.2	9.1	45.5	9.1	9.1
4	7.7	0.0	23.1	53.8	7.7	7.7
5 or more	0.0	3.8	26.9	38.5	26.9	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of firewood

	1	2	3	4	5	N/A
Users						
1	0.0	9.1	18.2	18.2	27.3	27.3
2	8.3	11.1	25.0	33.3	19.4	2.8
3	0.0	16.7	27.8	27.8	22.2	5.6
4	2.5	10.0	17.5	42.5	15.0	12.5
5	8.3	0.0	8.3	0.0	75.0	8.3
6	0.0	7.7	15.4	46.2	30.8	0.0
7	0.0	0.0	20.0	40.0	40.0	0.0
8 or more	0.0	5.6	38.9	44.4	5.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the reception

	1	2	3	4	5	N/A
Overall	0.0	1.3	6.3	33.5	53.2	5.7
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	50.0	16.7	16.7
5 to 10 years	0.0	0.0	0.0	33.3	55.6	11.1
10 to 20 years	0.0	0.0	7.9	36.8	52.6	2.6
20 to 30 years	0.0	2.1	6.4	38.3	44.7	8.5
30 years +	0.0	0.0	7.0	26.3	63.2	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the reception

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	0.0	40.0	40.0	20.0
30 to 35	0.0	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	0.0	8.3	41.7	50.0	0.0
40 to 45	0.0	8.0	4.0	20.0	64.0	4.0
45 to 50	0.0	0.0	11.1	44.4	40.7	3.7
50 +	0.0	0.0	6.0	31.3	55.4	7.2
Shareholders						
1	0.0	0.0	6.0	38.0	50.0	6.0
2	0.0	1.7	6.9	27.6	58.6	5.2
3	0.0	9.1	0.0	63.6	27.3	0.0
4	0.0	0.0	7.7	30.8	53.8	7.7
5 or more	0.0	0.0	7.7	26.9	57.7	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the reception

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	36.4	54.5	9.1
2	0.0	0.0	0.0	38.9	58.3	2.8
3	0.0	5.6	0.0	38.9	55.6	0.0
4	0.0	2.5	15.0	32.5	40.0	10.0
5	0.0	0.0	8.3	33.3	58.3	0.0
6	0.0	0.0	0.0	38.5	53.8	7.7
7	0.0	0.0	10.0	20.0	70.0	0.0
8 or more	0.0	0.0	11.1	22.2	55.6	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Attitude of the reception staff

	1	2	3	4	5	N/A
Overall	0.6	1.9	2.5	25.9	63.3	5.7
Tenure						
Less than 1 year						
1 to 5 years	16.7	0.0	0.0	0.0	66.7	16.7
5 to 10 years	0.0	0.0	0.0	33.3	55.6	11.1
10 to 20 years	0.0	2.6	5.3	26.3	63.2	2.6
20 to 30 years	0.0	2.1	2.1	31.9	55.3	8.5
30 years +	0.0	1.8	1.8	22.8	70.2	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Attitude of the reception staff

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	0.0	0.0	20.0	80.0	0.0
35 to 40	0.0	8.3	0.0	25.0	66.7	0.0
40 to 45	4.0	4.0	4.0	20.0	64.0	4.0
45 to 50	0.0	3.7	7.4	37.0	48.1	3.7
50 +	0.0	0.0	1.2	24.1	67.5	7.2
Shareholders						
1	0.0	2.0	2.0	32.0	58.0	6.0
2	1.7	1.7	3.4	24.1	63.8	5.2
3	0.0	9.1	0.0	27.3	63.6	0.0
4	0.0	0.0	7.7	23.1	61.5	7.7
5 or more	0.0	0.0	0.0	19.2	73.1	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Attitude of the reception staff

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	18.2	72.7	9.1
2	0.0	0.0	0.0	25.0	72.2	2.8
3	0.0	5.6	0.0	27.8	66.7	0.0
4	2.5	2.5	5.0	37.5	42.5	10.0
5	0.0	0.0	8.3	16.7	75.0	0.0
6	0.0	0.0	0.0	30.8	61.5	7.7
7	0.0	10.0	0.0	10.0	80.0	0.0
8 or more	0.0	0.0	5.6	16.7	66.7	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the petrol station

	1	2	3	4	5	N/A
Overall	0.0	0.6	4.4	29.7	62.0	3.2
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	33.3	33.3	16.7
5 to 10 years	0.0	0.0	0.0	44.4	44.4	11.1
10 to 20 years	0.0	2.6	0.0	36.8	55.3	5.3
20 to 30 years	0.0	0.0	2.1	23.4	72.3	2.1
30 years +	0.0	0.0	8.8	28.1	63.2	0.0



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the petrol station

	1	2	3	4	5	N/A
Age						
Under 25						
25 to 30	0.0	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	0.0	0.0	60.0	40.0	0.0
35 to 40	0.0	0.0	8.3	16.7	75.0	0.0
40 to 45	0.0	0.0	4.0	24.0	64.0	8.0
45 to 50	0.0	3.7	0.0	48.1	48.1	0.0
50 +	0.0	0.0	6.0	25.3	66.3	2.4
Shareholders						
1	0.0	0.0	2.0	28.0	66.0	4.0
2	0.0	1.7	1.7	29.3	65.5	1.7
3	0.0	0.0	0.0	27.3	72.7	0.0
4	0.0	0.0	7.7	38.5	53.8	0.0
5 or more	0.0	0.0	15.4	30.8	46.2	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the petrol station

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	45.5	45.5	9.1
2	0.0	0.0	2.8	33.3	61.1	2.8
3	0.0	0.0	0.0	27.8	72.2	0.0
4	0.0	0.0	5.0	30.0	62.5	2.5
5	0.0	8.3	0.0	25.0	66.7	0.0
6	0.0	0.0	0.0	23.1	76.9	0.0
7	0.0	0.0	0.0	20.0	80.0	0.0
8 or more	0.0	0.0	22.2	27.8	38.9	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you make use of the cleaning service, please rate the efficiency using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

	1	2	3	4	5	Don't use
Overall	1.3	8.2	31.0	38.6	15.2	5.7
Tenure						
Less than 1 year						
1 to 5 years	16.7	33.3	33.3	0.0	0.0	16.7
5 to 10 years	0.0	22.2	22.2	22.2	33.3	0.0
10 to 20 years	2.6	13.2	23.7	36.8	10.5	13.2
20 to 30 years	0.0	2.1	31.9	42.6	17.0	6.4
30 years +	0.0	5.3	36.8	42.1	15.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you make use of the cleaning service, please rate the efficiency using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

	1	2	3	4	5	Don't use
Age						
Under 25						
25 to 30	0.0	20.0	20.0	0.0	40.0	20.0
30 to 35	0.0	20.0	40.0	40.0	0.0	0.0
35 to 40	8.3	8.3	33.3	25.0	25.0	0.0
40 to 45	4.0	12.0	32.0	36.0	12.0	4.0
45 to 50	0.0	3.7	25.9	55.6	11.1	3.7
50 +	0.0	7.2	32.5	37.3	15.7	7.2
Shareholders						
1	0.0	14.0	26.0	44.0	8.0	8.0
2	3.4	3.4	24.1	46.6	19.0	3.4
3	0.0	9.1	63.6	18.2	9.1	0.0
4	0.0	7.7	46.2	38.5	7.7	0.0
5 or more	0.0	7.7	34.6	19.2	26.9	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you make use of the cleaning service, please rate the efficiency using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

	1	2	3	4	5	Don't use
Users						
1	0.0	18.2	18.2	18.2	18.2	27.3
2	2.8	5.6	30.6	38.9	13.9	8.3
3	0.0	11.1	44.4	33.3	11.1	0.0
4	2.5	7.5	35.0	37.5	12.5	5.0
5	0.0	8.3	8.3	50.0	33.3	0.0
6	0.0	0.0	46.2	38.5	15.4	0.0
7	0.0	0.0	30.0	70.0	0.0	0.0
8 or more	0.0	16.7	22.2	33.3	22.2	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you don't make use of the cleaning service, please provide a reason

	Cost	No Need	Poor Service	No Reason	Do use
Overall	1.3	3.2	5.1	8.9	81.6
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	33.3	16.7	50.0
5 to 10 years	0.0	0.0	22.2	11.1	66.7
10 to 20 years	0.0	7.9	5.3	13.2	73.7
20 to 30 years	2.1	4.3	4.3	6.4	83.0
30 years +	1.8	0.0	0.0	7.0	91.2



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you don't make use of the cleaning service, please provide a reason

	Cost	No Need	Poor Service	No Reason	Do use
Age					
Under 25					
25 to 30	0.0	0.0	0.0	60.0	40.0
30 to 35	20.0	0.0	0.0	0.0	80.0
35 to 40	0.0	0.0	8.3	16.7	75.0
40 to 45	0.0	4.0	4.0	4.0	88.0
45 to 50	0.0	0.0	3.7	18.5	77.8
50 +	1.2	4.8	6.0	3.6	84.3
Shareholders					
1	2.0	4.0	8.0	14.0	72.0
2	0.0	1.7	1.7	6.9	89.7
3	0.0	0.0	9.1	0.0	90.9
4	7.7	0.0	7.7	7.7	76.9
5 or more	0.0	7.7	3.8	7.7	80.8



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you don't make use of the cleaning service, please provide a reason

	Cost	No Need	Poor Service	No Reason	Do use
Users					
1	0.0	9.1	9.1	27.3	54.5
2	0.0	5.6	2.8	11.1	80.6
3	0.0	0.0	5.6	11.1	83.3
4	2.5	2.5	7.5	5.0	82.5
5	0.0	0.0	0.0	0.0	100.0
6	0.0	0.0	0.0	7.7	92.3
7	0.0	0.0	0.0	0.0	100.0
8 or more	5.6	5.6	11.1	11.1	66.7



Frequency Analysis - Crosstabulations

OVERALL

Services E

Which of the following services would you be interested in?

	Basic pre-arrival clean	Basic post-departure clean	Char	All of the above	None of the above
Overall	28.5	2.5	3.8	57.0	8.2
Tenure					
Less than 1 year					
1 to 5 years	33.3	0.0	0.0	33.3	33.3
5 to 10 years	44.4	0.0	11.1	44.4	0.0
10 to 20 years	28.9	0.0	0.0	52.6	18.4
20 to 30 years	23.4	2.1	6.4	59.6	8.5
30 years +	29.8	5.3	3.5	61.4	0.0



Frequency Analysis - Crosstabulations

OVERALL

Services E

Which of the following services would you be interested in?

Basic pre-arrival clean
 Basic post-departure clean
 Char
 All of the above
 None of the above

Age

	Basic pre-arrival clean	Basic post-departure clean	Char	All of the above	None of the above
Under 25					
25 to 30	0.0	0.0	0.0	80.0	20.0
30 to 35	40.0	20.0	0.0	40.0	0.0
35 to 40	33.3	0.0	0.0	66.7	0.0
40 to 45	28.0	0.0	12.0	56.0	4.0
45 to 50	25.9	0.0	0.0	63.0	11.1
50 +	28.9	3.6	3.6	54.2	9.6

Shareholders

1	26.0	4.0	4.0	54.0	12.0
2	37.9	1.7	3.4	53.4	3.4
3	18.2	9.1	18.2	45.5	9.1
4	38.5	0.0	0.0	53.8	7.7
5 or more	11.5	0.0	0.0	76.9	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services E

Which of the following services would you be interested in?

Users

	Basic pre-arrival clean	Basic post-departure clean	Char	All of the above	None of the above
1	27.3	0.0	0.0	27.3	45.5
2	25.0	5.6	2.8	58.3	8.3
3	27.8	5.6	0.0	61.1	5.6
4	35.0	0.0	5.0	55.0	5.0
5	33.3	0.0	0.0	66.7	0.0
6	15.4	7.7	0.0	76.9	0.0
7	50.0	0.0	20.0	30.0	0.0
8 or more	16.7	0.0	5.6	66.7	11.1



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate network of internal roads

Yes No Don't Know

	Yes	No	Don't Know
Overall	94.9	4.4	0.6
Tenure			
Less than 1 year			
1 to 5 years	83.3	16.7	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	94.7	5.3	0.0
20 to 30 years	93.6	4.3	2.1
30 years +	96.5	3.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate network of internal roads

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	80.0	20.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	92.0	4.0	4.0
45 to 50	96.3	3.7	0.0
50 +	95.2	4.8	0.0

Shareholders

	Yes	No	Don't Know
1	94.0	6.0	0.0
2	94.8	3.4	1.7
3	81.8	18.2	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate network of internal roads

	Yes	No	Don't Know
Users			
1	100.0	0.0	0.0
2	88.9	8.3	2.8
3	94.4	5.6	0.0
4	95.0	5.0	0.0
5	91.7	8.3	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The roads are well maintained

Yes No Don't Know

Overall	94.9	4.4	0.6
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Tenure	Yes	No	Don't Know
Less than 1 year			
1 to 5 years	83.3	16.7	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	92.1	5.3	2.6
20 to 30 years	97.9	2.1	0.0
30 years +	94.7	5.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The roads are well maintained

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	96.0	4.0	0.0
45 to 50	96.3	3.7	0.0
50 +	94.0	6.0	0.0

Shareholders

1	96.0	4.0	0.0
2	94.8	5.2	0.0
3	90.9	9.1	0.0
4	92.3	0.0	7.7
5 or more	96.2	3.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The roads are well maintained

	Yes	No	Don't Know
Users			
1	90.9	9.1	0.0
2	91.7	8.3	0.0
3	100.0	0.0	0.0
4	92.5	7.5	0.0
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	90.0	0.0	10.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate number of water holes and viewing sites

Yes No Don't Know

	Yes	No	Don't Know
Overall	82.3	13.3	4.4
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	88.9	11.1	0.0
10 to 20 years	89.5	7.9	2.6
20 to 30 years	78.7	14.9	6.4
30 years +	78.9	15.8	5.3



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate number of water holes and viewing sites

Yes No Don't Know

Age

Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	83.3	8.3	8.3
40 to 45	88.0	4.0	8.0
45 to 50	85.2	7.4	7.4
50 +	78.3	19.3	2.4

Shareholders

1	86.0	12.0	2.0
2	87.9	10.3	1.7
3	63.6	18.2	18.2
4	76.9	23.1	0.0
5 or more	73.1	15.4	11.5



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate number of water holes and viewing sites

	Yes	No	Don't Know
Users			
1	90.9	9.1	0.0
2	83.3	13.9	2.8
3	88.9	0.0	11.1
4	72.5	25.0	2.5
5	91.7	8.3	0.0
6	76.9	15.4	7.7
7	70.0	10.0	20.0
8 or more	94.4	5.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are strong, safe structures

Yes No Don't Know

	Yes	No	Don't Know
Overall	93.0	5.1	1.9
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	94.7	2.6	2.6
20 to 30 years	89.4	6.4	4.3
30 years +	93.0	7.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are strong, safe structures

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	91.7	8.3	0.0
40 to 45	92.0	4.0	4.0
45 to 50	100.0	0.0	0.0
50 +	90.4	7.2	2.4

Shareholders

1	94.0	4.0	2.0
2	93.1	5.2	1.7
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	88.5	7.7	3.8



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are strong, safe structures

	Yes	No	Don't Know
Users			
1	100.0	0.0	0.0
2	86.1	13.9	0.0
3	94.4	5.6	0.0
4	90.0	5.0	5.0
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	94.4	0.0	5.6



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are clean and well maintained

Yes No Don't Know

	Yes	No	Don't Know
Overall	91.8	8.2	0.0
Tenure			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	92.1	7.9	0.0
20 to 30 years	89.4	10.6	0.0
30 years +	91.2	8.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are clean and well maintained

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	80.0	20.0	0.0
35 to 40	91.7	8.3	0.0
40 to 45	96.0	4.0	0.0
45 to 50	96.3	3.7	0.0
50 +	89.2	10.8	0.0

Shareholders

	Yes	No	Don't Know
1	92.0	8.0	0.0
2	86.2	13.8	0.0
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are clean and well maintained

	Yes	No	Don't Know
Users			
1	100.0	0.0	0.0
2	83.3	16.7	0.0
3	94.4	5.6	0.0
4	90.0	10.0	0.0
5	100.0	0.0	0.0
6	92.3	7.7	0.0
7	100.0	0.0	0.0
8 or more	94.4	5.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush clearing should take place around hides and waterholes

Yes No Don't Know

	Yes	No	Don't Know
Overall	42.4	40.5	17.1
Tenure			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	44.4	22.2	33.3
10 to 20 years	52.6	26.3	21.1
20 to 30 years	31.9	46.8	21.3
30 years +	47.4	43.9	8.8



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush clearing should take place around hides and waterholes

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	40.0	40.0	20.0
30 to 35	0.0	100.0	0.0
35 to 40	41.7	33.3	25.0
40 to 45	40.0	44.0	16.0
45 to 50	40.7	29.6	29.6
50 +	45.8	41.0	13.3

Shareholders

1	50.0	36.0	14.0
2	31.0	46.6	22.4
3	45.5	45.5	9.1
4	46.2	38.5	15.4
5 or more	50.0	34.6	15.4



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush clearing should take place around hides and waterholes

Yes No Don't Know

Users

1	45.5	36.4	18.2
2	36.1	47.2	16.7
3	38.9	38.9	22.2
4	42.5	37.5	20.0
5	58.3	16.7	25.0
6	23.1	61.5	15.4
7	30.0	50.0	20.0
8 or more	66.7	33.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush thinning should be carried out on a regular basis

Yes No Don't know

Overall	58.9	21.5	19.6
Tenure			
Less than 1 year			
1 to 5 years	50.0	33.3	16.7
5 to 10 years	44.4	33.3	22.2
10 to 20 years	60.5	15.8	23.7
20 to 30 years	53.2	23.4	23.4
30 years +	66.7	19.3	14.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush thinning should be carried out on a regular basis

	Yes	No	Don't know
Age			
Under 25			
25 to 30	80.0	20.0	0.0
30 to 35	20.0	80.0	0.0
35 to 40	66.7	8.3	25.0
40 to 45	56.0	20.0	24.0
45 to 50	63.0	11.1	25.9
50 +	57.8	24.1	18.1
Shareholders			
1	66.0	16.0	18.0
2	46.6	29.3	24.1
3	72.7	18.2	9.1
4	61.5	23.1	15.4
5 or more	65.4	15.4	19.2



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush thinning should be carried out on a regular basis

Yes No Don't know

Users

1	36.4	27.3	36.4
2	55.6	30.6	13.9
3	61.1	11.1	27.8
4	57.5	22.5	20.0
5	75.0	0.0	25.0
6	69.2	15.4	15.4
7	50.0	20.0	30.0
8 or more	66.7	27.8	5.6



Frequency Analysis - Crosstabulations

OVERALL

Shop

The shop is run on a basis of convenience to members and covers direct costs. The shop prices are fair:

Yes No Don't Know

	Yes	No	Don't Know
Overall	80.4	12.0	7.6
Tenure			
Less than 1 year			
1 to 5 years	83.3	16.7	0.0
5 to 10 years	66.7	22.2	11.1
10 to 20 years	84.2	5.3	10.5
20 to 30 years	72.3	21.3	6.4
30 years +	86.0	7.0	7.0



Frequency Analysis - Crosstabulations

OVERALL

Shop

The shop is run on a basis of convenience to members and covers direct costs. The shop prices are fair:

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	60.0	20.0	20.0
35 to 40	91.7	8.3	0.0
40 to 45	80.0	12.0	8.0
45 to 50	85.2	7.4	7.4
50 +	77.1	14.5	8.4

Shareholders

	Yes	No	Don't Know
1	72.0	12.0	16.0
2	82.8	12.1	5.2
3	90.9	9.1	0.0
4	76.9	15.4	7.7
5 or more	88.5	11.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Shop

The shop is run on a basis of convenience to members and covers direct costs. The shop prices are fair:

	Yes	No	Don't Know
Users			
1	72.7	9.1	18.2
2	75.0	19.4	5.6
3	77.8	11.1	11.1
4	75.0	15.0	10.0
5	91.7	0.0	8.3
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	77.8	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Staff

If you have seen the accomodation for staff at Vuka Ingwe (Staff Village), could you rate it using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Haven't seen it
Overall	0.6	2.5	10.1	21.5	1.9	63.3
Tenure						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	16.7	0.0	66.7
5 to 10 years	0.0	11.1	22.2	0.0	0.0	66.7
10 to 20 years	0.0	5.3	7.9	26.3	2.6	57.9
20 to 30 years	2.1	2.1	10.6	12.8	0.0	72.3
30 years +	0.0	0.0	8.8	29.8	3.5	57.9



Frequency Analysis - Crosstabulations

OVERALL

Staff

If you have seen the accomodation for staff at Vuka Ingwe (Staff Village), could you rate it using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Haven't seen it
Age						
Under 25						
25 to 30	0.0	0.0	20.0	20.0	0.0	60.0
30 to 35	0.0	0.0	0.0	20.0	0.0	80.0
35 to 40	0.0	0.0	8.3	41.7	0.0	50.0
40 to 45	0.0	8.0	12.0	12.0	4.0	64.0
45 to 50	0.0	7.4	7.4	14.8	7.4	63.0
50 +	1.2	0.0	10.8	22.9	0.0	65.1
Shareholders						
1	0.0	0.0	8.0	26.0	4.0	62.0
2	0.0	5.2	6.9	17.2	1.7	69.0
3	0.0	9.1	0.0	36.4	0.0	54.5
4	0.0	0.0	23.1	15.4	0.0	61.5
5 or more	3.8	0.0	19.2	19.2	0.0	57.7



Frequency Analysis - Crosstabulations

OVERALL

Staff

If you have seen the accomodation for staff at Vuka Ingwe (Staff Village), could you rate it using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Haven't seen it
Users						
1	0.0	0.0	0.0	27.3	9.1	63.6
2	0.0	2.8	16.7	8.3	0.0	72.2
3	0.0	5.6	11.1	33.3	0.0	50.0
4	0.0	2.5	12.5	20.0	2.5	62.5
5	0.0	8.3	0.0	33.3	0.0	58.3
6	0.0	0.0	7.7	7.7	0.0	84.6
7	0.0	0.0	0.0	30.0	10.0	60.0
8 or more	5.6	0.0	11.1	33.3	0.0	50.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Standard of the administration staff

	1	2	3	4	5	N/A
Overall	0.0	1.9	9.5	46.2	42.4	0.0
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	16.7	50.0	0.0
5 to 10 years	0.0	0.0	11.1	22.2	66.7	0.0
10 to 20 years	0.0	0.0	7.9	44.7	47.4	0.0
20 to 30 years	0.0	2.1	4.3	48.9	44.7	0.0
30 years +	0.0	1.8	14.0	52.6	31.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Standard of the administration staff

		1	2	3	4	5	N/A
Age							
	Under 25						
	25 to 30	0.0	0.0	0.0	60.0	40.0	0.0
	30 to 35	0.0	0.0	0.0	80.0	20.0	0.0
	35 to 40	0.0	8.3	8.3	41.7	41.7	0.0
	40 to 45	0.0	8.0	4.0	44.0	44.0	0.0
	45 to 50	0.0	0.0	14.8	40.7	44.4	0.0
	50 +	0.0	0.0	10.8	45.8	43.4	0.0
Shareholders							
	1	0.0	2.0	6.0	50.0	42.0	0.0
	2	0.0	1.7	13.8	34.5	50.0	0.0
	3	0.0	9.1	9.1	54.5	27.3	0.0
	4	0.0	0.0	7.7	69.2	23.1	0.0
	5 or more	0.0	0.0	7.7	50.0	42.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Standard of the administration staff

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	54.5	45.5	0.0
2	0.0	0.0	13.9	41.7	44.4	0.0
3	0.0	5.6	0.0	38.9	55.6	0.0
4	0.0	5.0	20.0	40.0	35.0	0.0
5	0.0	0.0	0.0	41.7	58.3	0.0
6	0.0	0.0	7.7	46.2	46.2	0.0
7	0.0	0.0	0.0	60.0	40.0	0.0
8 or more	0.0	0.0	5.6	66.7	27.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Attitude of the administration staff

	1	2	3	4	5	N/A
Overall	0.0	3.8	8.2	42.4	45.6	0.0
Tenure						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	16.7	66.7	0.0
5 to 10 years	0.0	11.1	0.0	22.2	66.7	0.0
10 to 20 years	0.0	2.6	5.3	39.5	52.6	0.0
20 to 30 years	0.0	4.3	8.5	40.4	46.8	0.0
30 years +	0.0	1.8	12.3	52.6	33.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Attitude of the administration staff

		1	2	3	4	5	N/A
Age							
	Under 25						
	25 to 30	0.0	0.0	0.0	40.0	60.0	0.0
	30 to 35	0.0	0.0	0.0	80.0	20.0	0.0
	35 to 40	0.0	8.3	0.0	41.7	50.0	0.0
	40 to 45	0.0	4.0	8.0	40.0	48.0	0.0
	45 to 50	0.0	7.4	11.1	40.7	40.7	0.0
	50 +	0.0	2.4	9.6	41.0	47.0	0.0
Shareholders							
	1	0.0	4.0	8.0	40.0	48.0	0.0
	2	0.0	5.2	8.6	31.0	55.2	0.0
	3	0.0	0.0	18.2	63.6	18.2	0.0
	4	0.0	0.0	7.7	69.2	23.1	0.0
	5 or more	0.0	3.8	3.8	50.0	42.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Attitude of the administration staff

	1	2	3	4	5	N/A
Users						
1	0.0	0.0	0.0	45.5	54.5	0.0
2	0.0	0.0	16.7	36.1	47.2	0.0
3	0.0	0.0	5.6	44.4	50.0	0.0
4	0.0	12.5	12.5	35.0	40.0	0.0
5	0.0	0.0	0.0	25.0	75.0	0.0
6	0.0	0.0	0.0	53.8	46.2	0.0
7	0.0	10.0	0.0	50.0	40.0	0.0
8 or more	0.0	0.0	5.6	66.7	27.8	0.0





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Planning, questionnaire design, data collection, statistical analysis and reporting of this comprehensive research project into the opinions of the targeted respondents is executed by Soft Craft Research.

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+27 21 686 0411
research@softcraft.co.za

