



INGWELALA



# INGWELALA SHAREHOLDER RESEARCH

2017

OVERALL

## Response Rate

## OVERALL

2017

## Overall

## Respondents

Overall

158

## Tenure

## Respondents

Less than 1 year

1 \*

1 to 5 years

6

5 to 10 years

9

10 to 20 years

38

20 to 30 years

47

30 years +

57

## Age

## Respondents

Under 25

1 \*

25 to 30

5

30 to 35

5

35 to 40

12

40 to 45

25

45 to 50

27

50 +

83

## Shareholders

## Respondents

1

50

2

58

3

11

4

13

5 or more

26



**Response Rate** **OVERALL**

2017

Users	Respondents
1	11
2	36
3	18
4	40
5	12
6	13
7	10
8 or more	18

Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Conservation and environmental preservation

	1	2	3	4	5
<b>Overall</b>	7.0	12.7	12.0	32.3	<b>36.1</b>
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	50.0	<b>50.0</b>
5 to 10 years	0.0	0.0	0.0	22.2	<b>77.8</b>
10 to 20 years	10.5	10.5	15.8	23.7	<b>39.5</b>
20 to 30 years	10.6	14.9	12.8	36.2	25.5
30 years +	3.5	15.8	10.5	35.1	35.1



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Conservation and environmental preservation

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	20.0	40.0	0.0
30 to 35	0.0	60.0	0.0	20.0	20.0
35 to 40	8.3	33.3	8.3	16.7	33.3
40 to 45	4.0	20.0	12.0	28.0	36.0
45 to 50	14.8	3.7	11.1	33.3	37.0
50 +	6.0	8.4	13.3	36.1	36.1
<b>Shareholders</b>					
1	10.0	12.0	18.0	28.0	32.0
2	8.6	12.1	10.3	34.5	34.5
3	0.0	9.1	9.1	27.3	54.5
4	0.0	7.7	23.1	23.1	46.2
5 or more	3.8	19.2	0.0	42.3	34.6



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Conservation and environmental preservation

	1	2	3	4	5
<b>Users</b>					
1	9.1	27.3	9.1	18.2	<b>36.4</b>
2	5.6	11.1	13.9	30.6	<b>38.9</b>
3	22.2	11.1	5.6	22.2	<b>38.9</b>
4	5.0	7.5	20.0	32.5	<b>35.0</b>
5	0.0	<b>33.3</b>	0.0	<b>33.3</b>	<b>33.3</b>
6	7.7	7.7	15.4	23.1	<b>46.2</b>
7	10.0	20.0	10.0	10.0	<b>50.0</b>
8 or more	0.0	5.6	5.6	<b>72.2</b>	16.7



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Holiday home

	1	2	3	4	5
<b>Overall</b>	5.1	13.9	<b>59.5</b>	17.7	3.8
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	<b>100.0</b>	0.0	0.0
5 to 10 years	22.2	0.0	<b>77.8</b>	0.0	0.0
10 to 20 years	2.6	21.1	<b>44.7</b>	28.9	2.6
20 to 30 years	4.3	17.0	<b>53.2</b>	19.1	6.4
30 years +	5.3	10.5	<b>68.4</b>	12.3	3.5



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Holiday home

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	0.0	20.0	0.0
30 to 35	0.0	20.0	40.0	40.0	0.0
35 to 40	8.3	8.3	50.0	25.0	8.3
40 to 45	4.0	8.0	60.0	20.0	8.0
45 to 50	3.7	11.1	63.0	14.8	7.4
50 +	6.0	15.7	62.7	14.5	1.2
<b>Shareholders</b>					
1	2.0	26.0	48.0	20.0	4.0
2	8.6	3.4	62.1	19.0	6.9
3	0.0	9.1	63.6	27.3	0.0
4	7.7	23.1	46.2	23.1	0.0
5 or more	3.8	11.5	80.8	3.8	0.0





Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Holiday home

	1	2	3	4	5
<b>Users</b>					
1	9.1	18.2	<b>36.4</b>	27.3	9.1
2	0.0	16.7	<b>61.1</b>	16.7	5.6
3	0.0	16.7	<b>72.2</b>	11.1	0.0
4	2.5	12.5	<b>60.0</b>	22.5	2.5
5	8.3	8.3	<b>58.3</b>	25.0	0.0
6	23.1	23.1	<b>46.2</b>	7.7	0.0
7	0.0	10.0	<b>50.0</b>	20.0	20.0
8 or more	11.1	5.6	<b>72.2</b>	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Game viewing and wildlife experience

	1	2	3	4	5
<b>Overall</b>	10.8	6.3	5.7	0.0	0.0
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	50.0	50.0
5 to 10 years	0.0	0.0	0.0	77.8	22.2
10 to 20 years	13.2	10.5	7.9	31.6	36.8
20 to 30 years	12.8	6.4	6.4	23.4	51.1
30 years +	10.5	5.3	5.3	33.3	45.6



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Game viewing and wildlife experience

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	0.0	0.0	0.0
30 to 35	40.0	0.0	0.0	20.0	40.0
35 to 40	16.7	8.3	8.3	33.3	33.3
40 to 45	24.0	4.0	8.0	28.0	36.0
45 to 50	7.4	11.1	11.1	33.3	37.0
50 +	6.0	6.0	2.4	34.9	50.6
<b>Shareholders</b>					
1	12.0	6.0	4.0	30.0	48.0
2	6.9	10.3	5.2	34.5	43.1
3	0.0	0.0	9.1	45.5	45.5
4	15.4	0.0	15.4	30.8	38.5
5 or more	19.2	3.8	3.8	30.8	42.3



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Game viewing and wildlife experience

	1	2	3	4	5
<b>Users</b>					
1	9.1	9.1	9.1	36.4	36.4
2	13.9	5.6	5.6	36.1	38.9
3	11.1	22.2	5.6	33.3	27.8
4	10.0	0.0	7.5	27.5	55.0
5	16.7	0.0	8.3	25.0	50.0
6	7.7	15.4	0.0	46.2	30.8
7	10.0	10.0	10.0	60.0	10.0
8 or more	5.6	0.0	0.0	16.7	77.8



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Recreation

	1	2	3	4	5
<b>Overall</b>	0.0	0.0	0.0	0.0	0.0
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	50.0	50.0	0.0	0.0	0.0
5 to 10 years	22.2	55.6	22.2	0.0	0.0
10 to 20 years	13.2	44.7	26.3	13.2	2.6
20 to 30 years	12.8	48.9	21.3	17.0	0.0
30 years +	3.5	63.2	15.8	14.0	3.5



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Recreation

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	20.0	0.0	0.0	0.0	0.0
30 to 35	0.0	20.0	60.0	20.0	0.0
35 to 40	16.7	33.3	25.0	16.7	8.3
40 to 45	12.0	48.0	20.0	20.0	0.0
45 to 50	3.7	63.0	14.8	14.8	3.7
50 +	13.3	57.8	16.9	10.8	1.2
<b>Shareholders</b>					
1	14.0	42.0	26.0	16.0	2.0
2	10.3	60.3	19.0	8.6	1.7
3	18.2	63.6	18.2	0.0	0.0
4	7.7	53.8	15.4	23.1	0.0
5 or more	7.7	57.7	11.5	19.2	3.8



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Recreation

	1	2	3	4	5
<b>Users</b>					
1	18.2	36.4	27.3	18.2	0.0
2	13.9	52.8	16.7	13.9	2.8
3	5.6	44.4	16.7	22.2	11.1
4	12.5	65.0	12.5	10.0	0.0
5	25.0	33.3	25.0	16.7	0.0
6	0.0	46.2	30.8	23.1	0.0
7	20.0	40.0	30.0	10.0	0.0
8 or more	0.0	77.8	22.2	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Meeting and Socialising

	1	2	3	4	5
<b>Overall</b>	0.0	0.0	0.0	0.0	0.0
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	50.0	50.0	0.0	0.0	0.0
5 to 10 years	55.6	44.4	0.0	0.0	0.0
10 to 20 years	60.5	13.2	5.3	2.6	18.4
20 to 30 years	59.6	12.8	6.4	4.3	17.0
30 years +	77.2	5.3	0.0	5.3	12.3





## Frequency Analysis - Crosstabulations

## OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

## Meeting and Socialising

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	20.0	0.0	0.0	0.0
30 to 35	60.0	0.0	0.0	0.0	40.0
35 to 40	50.0	16.7	8.3	8.3	16.7
40 to 45	56.0	20.0	0.0	4.0	20.0
45 to 50	70.4	11.1	0.0	3.7	14.8
50 +	68.7	12.0	4.8	3.6	10.8
<b>Shareholders</b>					
1	62.0	14.0	4.0	6.0	14.0
2	65.5	13.8	3.4	3.4	13.8
3	81.8	18.2	0.0	0.0	0.0
4	69.2	15.4	0.0	0.0	15.4
5 or more	65.4	7.7	3.8	3.8	19.2



Frequency Analysis - Crosstabulations

OVERALL

Please rank in order of importance what you believe the objectives of Ingwelala should be

Meeting and Socialising

	1	2	3	4	5
<b>Users</b>					
1	54.5	9.1	18.2	0.0	18.2
2	66.7	13.9	2.8	2.8	13.9
3	61.1	5.6	0.0	11.1	22.2
4	70.0	15.0	0.0	7.5	7.5
5	50.0	25.0	8.3	0.0	16.7
6	61.5	7.7	7.7	0.0	23.1
7	60.0	20.0	0.0	0.0	20.0
8 or more	83.3	11.1	0.0	0.0	5.6



Frequency Analysis - Crosstabulations

OVERALL

General

The Ingwelala bungalow building style was based on the original Rondavel. It has developed with modifications and enhancements on that theme. Ingwelala should now move to a more modern design:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	10.1	15.8	17.1	30.4	26.6
Tenure					
Less than 1 year					
1 to 5 years	16.7	33.3	0.0	33.3	16.7
5 to 10 years	11.1	22.2	22.2	22.2	22.2
10 to 20 years	18.4	21.1	10.5	26.3	23.7
20 to 30 years	8.5	12.8	25.5	38.3	14.9
30 years +	5.3	12.3	15.8	28.1	38.6



Frequency Analysis - Crosstabulations

OVERALL

General

The Ingwelala bungalow building style was based on the original Rondavel. It has developed with modifications and enhancements on that theme. Ingwelala should now move to a more modern design:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	20.0	40.0	0.0	0.0	40.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	0.0	25.0	16.7	25.0	33.3
40 to 45	8.0	8.0	24.0	40.0	20.0
45 to 50	14.8	22.2	22.2	29.6	11.1
50 +	10.8	13.3	14.5	28.9	32.5
<b>Shareholders</b>					
1	14.0	22.0	14.0	24.0	26.0
2	6.9	15.5	15.5	29.3	32.8
3	9.1	0.0	9.1	63.6	18.2
4	7.7	15.4	38.5	30.8	7.7
5 or more	11.5	11.5	19.2	30.8	26.9



Frequency Analysis - Crosstabulations

OVERALL

General

The Ingwelala bungalow building style was based on the original Rondavel. It has developed with modifications and enhancements on that theme. Ingwelala should now move to a more modern design:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	18.2	9.1	9.1	27.3	<b>36.4</b>
2	11.1	16.7	16.7	<b>33.3</b>	22.2
3	16.7	5.6	22.2	<b>33.3</b>	22.2
4	10.0	22.5	15.0	<b>27.5</b>	25.0
5	8.3	25.0	8.3	25.0	<b>33.3</b>
6	0.0	15.4	15.4	30.8	<b>38.5</b>
7	10.0	30.0	0.0	<b>40.0</b>	20.0
8 or more	5.6	0.0	<b>38.9</b>	27.8	27.8



Frequency Analysis - Crosstabulations

OVERALL

General

The current level of time, effort and resources devoted by Ingwelala to conservation in the broader sense is appropriate:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	15.2	65.2	12.7	5.7	1.3
Tenure					
Less than 1 year					
1 to 5 years	0.0	66.7	16.7	16.7	0.0
5 to 10 years	33.3	66.7	0.0	0.0	0.0
10 to 20 years	15.8	73.7	2.6	7.9	0.0
20 to 30 years	14.9	55.3	23.4	2.1	4.3
30 years +	12.3	68.4	12.3	7.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

The current level of time, effort and resources devoted by Ingwelala to conservation in the broader sense is appropriate:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	20.0	80.0	0.0	0.0	0.0
30 to 35	40.0	20.0	20.0	20.0	0.0
35 to 40	8.3	50.0	25.0	16.7	0.0
40 to 45	16.0	60.0	16.0	8.0	0.0
45 to 50	22.2	66.7	3.7	7.4	0.0
50 +	12.0	69.9	13.3	2.4	2.4
<b>Shareholders</b>					
1	16.0	66.0	12.0	4.0	2.0
2	17.2	58.6	13.8	8.6	1.7
3	9.1	63.6	18.2	9.1	0.0
4	7.7	76.9	15.4	0.0	0.0
5 or more	15.4	73.1	7.7	3.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

The current level of time, effort and resources devoted by Ingwelala to conservation in the broader sense is appropriate:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	27.3	<b>72.7</b>	0.0	0.0	0.0
2	11.1	<b>61.1</b>	19.4	5.6	2.8
3	11.1	<b>55.6</b>	16.7	16.7	0.0
4	20.0	<b>62.5</b>	12.5	2.5	2.5
5	16.7	<b>83.3</b>	0.0	0.0	0.0
6	15.4	<b>53.8</b>	23.1	7.7	0.0
7	20.0	<b>60.0</b>	20.0	0.0	0.0
8 or more	5.6	<b>83.3</b>	0.0	11.1	0.0





Frequency Analysis - Crosstabulations

OVERALL

General

Levies have been kept close to inflation over the last few years For the investment in Ingwelala and the services offered, Ingwelala levies are:

	Extremely High	High	Reasonable	Below Average	Too Low
Overall	3.8	14.6	<b>78.5</b>	3.2	0.0
Tenure					
Less than 1 year					
1 to 5 years	0.0	16.7	<b>83.3</b>	0.0	0.0
5 to 10 years	0.0	0.0	<b>100.0</b>	0.0	0.0
10 to 20 years	2.6	18.4	<b>76.3</b>	2.6	0.0
20 to 30 years	10.6	14.9	<b>74.5</b>	0.0	0.0
30 years +	0.0	14.0	<b>78.9</b>	7.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Levies have been kept close to inflation over the last few years For the investment in Ingwelala and the services offered, Ingwelala levies are:

	Extremely High	High	Reasonable	Below Average	Too Low
<b>Age</b>					
Under 25					
25 to 30	0.0	20.0	80.0	0.0	0.0
30 to 35	0.0	20.0	80.0	0.0	0.0
35 to 40	16.7	8.3	66.7	8.3	0.0
40 to 45	0.0	8.0	88.0	4.0	0.0
45 to 50	11.1	18.5	63.0	7.4	0.0
50 +	1.2	15.7	81.9	1.2	0.0
<b>Shareholders</b>					
1	4.0	24.0	66.0	6.0	0.0
2	5.2	10.3	81.0	3.4	0.0
3	0.0	18.2	81.8	0.0	0.0
4	7.7	7.7	84.6	0.0	0.0
5 or more	0.0	7.7	92.3	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Levies have been kept close to inflation over the last few years For the investment in Ingwelala and the services offered, Ingwelala levies are:

	Extremely High	High	Reasonable	Below Average	Too Low
<b>Users</b>					
1	9.1	27.3	63.6	0.0	0.0
2	2.8	19.4	75.0	2.8	0.0
3	5.6	5.6	83.3	5.6	0.0
4	5.0	15.0	75.0	5.0	0.0
5	0.0	8.3	83.3	8.3	0.0
6	0.0	7.7	92.3	0.0	0.0
7	0.0	20.0	80.0	0.0	0.0
8 or more	5.6	11.1	83.3	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A natural and pristine bush getaway

	Yes	No	Not Required
<b>Overall</b>	<b>98.1</b>	1.9	0.0
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>100.0</b>	0.0	0.0
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>97.4</b>	2.6	0.0
20 to 30 years	<b>97.9</b>	2.1	0.0
30 years +	<b>98.2</b>	1.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A natural and pristine bush getaway

	Yes	No	Not Required
<b>Age</b>			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	91.7	8.3	0.0
40 to 45	100.0	0.0	0.0
45 to 50	96.3	3.7	0.0
50 +	98.8	1.2	0.0
<b>Shareholders</b>			
1	98.0	2.0	0.0
2	98.3	1.7	0.0
3	100.0	0.0	0.0
4	100.0	0.0	0.0
5 or more	96.2	3.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A natural and pristine bush getaway

	Yes	No	Not Required
<b>Users</b>			
1	100.0	0.0	0.0
2	97.2	2.8	0.0
3	94.4	5.6	0.0
4	100.0	0.0	0.0
5	100.0	0.0	0.0
6	92.3	7.7	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A holiday in the bush

Yes No Not Required

	Yes	No	Not Required
<b>Overall</b>	<b>96.2</b>	1.3	2.5
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>100.0</b>	0.0	0.0
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>97.4</b>	0.0	2.6
20 to 30 years	<b>93.6</b>	2.1	4.3
30 years +	<b>96.5</b>	1.8	1.8



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A holiday in the bush

	Yes	No	Not Required
<b>Age</b>			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	96.0	4.0	0.0
45 to 50	92.6	3.7	3.7
50 +	96.4	0.0	3.6
<b>Shareholders</b>			
1	96.0	0.0	4.0
2	94.8	1.7	3.4
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0





Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A holiday in the bush

	Yes	No	Not Required
<b>Users</b>			
1	90.9	0.0	9.1
2	100.0	0.0	0.0
3	94.4	5.6	0.0
4	90.0	2.5	7.5
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to spend leisure time

	Yes	No	Not Required
<b>Overall</b>	<b>99.4</b>	0.0	0.6
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	100.0	0.0	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	100.0	0.0	0.0
20 to 30 years	100.0	0.0	0.0
30 years +	98.2	0.0	1.8



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to spend leisure time

	Yes	No	Not Required
<b>Age</b>			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	100.0	0.0	0.0
45 to 50	100.0	0.0	0.0
50 +	98.8	0.0	1.2
<b>Shareholders</b>			
1	100.0	0.0	0.0
2	98.3	0.0	1.7
3	100.0	0.0	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to spend leisure time

	Yes	No	Not Required
<b>Users</b>			
1	100.0	0.0	0.0
2	100.0	0.0	0.0
3	100.0	0.0	0.0
4	97.5	0.0	2.5
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to entertain friends and colleagues

	Yes	No	Not Required
<b>Overall</b>	<b>80.4</b>	4.4	15.2
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>83.3</b>	0.0	16.7
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>81.6</b>	5.3	13.2
20 to 30 years	<b>78.7</b>	2.1	19.1
30 years +	<b>78.9</b>	5.3	15.8



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to entertain friends and colleagues

	Yes	No	Not Required
<b>Age</b>			
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	80.0	0.0	20.0
35 to 40	75.0	8.3	16.7
40 to 45	80.0	4.0	16.0
45 to 50	81.5	3.7	14.8
50 +	80.7	3.6	15.7
<b>Shareholders</b>			
1	80.0	6.0	14.0
2	81.0	1.7	17.2
3	72.7	0.0	27.3
4	69.2	23.1	7.7
5 or more	88.5	0.0	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Does Ingwelala meet your requirements in terms of:

A place to entertain friends and colleagues

	Yes	No	Not Required
<b>Users</b>			
1	63.6	18.2	18.2
2	88.9	2.8	8.3
3	72.2	0.0	27.8
4	72.5	5.0	22.5
5	100.0	0.0	0.0
6	84.6	0.0	15.4
7	80.0	10.0	10.0
8 or more	83.3	5.6	11.1



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Guest Speakers

	1	2	3	4	5	N/A
<b>Overall</b>	0.6	1.9	19.0	<b>35.4</b>	10.8	32.3
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	<b>50.0</b>	16.7	0.0
5 to 10 years	0.0	0.0	11.1	22.2	<b>44.4</b>	22.2
10 to 20 years	0.0	2.6	18.4	28.9	13.2	<b>36.8</b>
20 to 30 years	0.0	0.0	19.1	<b>38.3</b>	8.5	34.0
30 years +	1.8	1.8	21.1	<b>38.6</b>	3.5	33.3





Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Guest Speakers

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	0.0	40.0	20.0	40.0
30 to 35	0.0	0.0	0.0	40.0	0.0	60.0
35 to 40	0.0	8.3	41.7	25.0	0.0	25.0
40 to 45	0.0	4.0	20.0	36.0	16.0	24.0
45 to 50	0.0	0.0	25.9	37.0	7.4	29.6
50 +	1.2	1.2	15.7	34.9	12.0	34.9
<b>Shareholders</b>						
1	2.0	4.0	16.0	32.0	14.0	32.0
2	0.0	1.7	13.8	32.8	10.3	41.4
3	0.0	0.0	72.7	9.1	0.0	18.2
4	0.0	0.0	15.4	23.1	15.4	46.2
5 or more	0.0	0.0	15.4	65.4	7.7	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Guest Speakers

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	9.1	9.1	0.0	36.4	<b>45.5</b>
2	2.8	0.0	11.1	36.1	8.3	<b>41.7</b>
3	0.0	5.6	38.9	<b>44.4</b>	0.0	11.1
4	0.0	2.5	17.5	25.0	15.0	<b>40.0</b>
5	0.0	0.0	25.0	<b>50.0</b>	0.0	25.0
6	0.0	0.0	15.4	<b>46.2</b>	0.0	38.5
7	0.0	0.0	<b>40.0</b>	20.0	20.0	20.0
8 or more	0.0	0.0	11.1	<b>61.1</b>	11.1	16.7



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Topics Discussed

	1	2	3	4	5	N/A
<b>Overall</b>	0.0	2.5	13.9	<b>45.6</b>	8.2	29.7
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	<b>66.7</b>	16.7	0.0
5 to 10 years	0.0	0.0	0.0	<b>55.6</b>	33.3	11.1
10 to 20 years	0.0	5.3	18.4	31.6	10.5	<b>34.2</b>
20 to 30 years	0.0	0.0	10.6	<b>53.2</b>	2.1	34.0
30 years +	0.0	1.8	17.5	<b>45.6</b>	5.3	29.8



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Topics Discussed

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	0.0	60.0	20.0	20.0
30 to 35	0.0	0.0	0.0	40.0	0.0	60.0
35 to 40	0.0	0.0	33.3	41.7	0.0	25.0
40 to 45	0.0	4.0	12.0	44.0	16.0	24.0
45 to 50	0.0	0.0	22.2	44.4	3.7	29.6
50 +	0.0	3.6	10.8	47.0	7.2	31.3
<b>Shareholders</b>						
1	0.0	6.0	14.0	36.0	14.0	30.0
2	0.0	0.0	10.3	44.8	8.6	36.2
3	0.0	9.1	45.5	27.3	0.0	18.2
4	0.0	0.0	7.7	38.5	7.7	46.2
5 or more	0.0	0.0	11.5	76.9	0.0	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Topics Discussed

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	9.1	18.2	18.2	18.2	36.4
2	0.0	2.8	11.1	38.9	5.6	41.7
3	0.0	5.6	27.8	55.6	0.0	11.1
4	0.0	0.0	10.0	42.5	10.0	37.5
5	0.0	8.3	16.7	58.3	0.0	16.7
6	0.0	0.0	7.7	53.8	7.7	30.8
7	0.0	0.0	30.0	20.0	30.0	20.0
8 or more	0.0	0.0	5.6	72.2	5.6	16.7



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Feedback

	1	2	3	4	5	N/A
<b>Overall</b>	5.1	8.2	20.9	<b>31.0</b>	10.1	24.7
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	16.7	16.7	16.7	<b>50.0</b>	0.0	0.0
5 to 10 years	0.0	0.0	22.2	22.2	<b>44.4</b>	11.1
10 to 20 years	2.6	2.6	28.9	<b>31.6</b>	7.9	26.3
20 to 30 years	6.4	12.8	14.9	<b>31.9</b>	8.5	25.5
30 years +	5.3	8.8	21.1	<b>29.8</b>	7.0	28.1



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Feedback

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	60.0	0.0	20.0
30 to 35	0.0	0.0	20.0	0.0	20.0	60.0
35 to 40	8.3	8.3	41.7	16.7	0.0	25.0
40 to 45	4.0	12.0	20.0	24.0	20.0	20.0
45 to 50	0.0	18.5	29.6	29.6	0.0	22.2
50 +	7.2	4.8	15.7	36.1	10.8	25.3
<b>Shareholders</b>						
1	10.0	8.0	20.0	28.0	10.0	24.0
2	1.7	5.2	20.7	32.8	10.3	29.3
3	9.1	18.2	36.4	27.3	0.0	9.1
4	7.7	7.7	15.4	15.4	7.7	46.2
5 or more	0.0	11.5	19.2	42.3	15.4	11.5



Frequency Analysis - Crosstabulations

OVERALL

General

Ingwelala holds Member Feedback evenings 2-3 times a year. Please rate the following: (where 1 is Extremely Poor and 5 is Excellent)

Feedback

	1	2	3	4	5	N/A
<b>Users</b>						
1	9.1	0.0	36.4	18.2	18.2	18.2
2	2.8	2.8	27.8	22.2	8.3	36.1
3	5.6	11.1	33.3	38.9	0.0	11.1
4	12.5	10.0	12.5	25.0	10.0	30.0
5	0.0	16.7	16.7	33.3	16.7	16.7
6	0.0	15.4	7.7	46.2	7.7	23.1
7	0.0	0.0	20.0	40.0	20.0	20.0
8 or more	0.0	11.1	16.7	44.4	11.1	16.7





Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

I refer to the website on a regular basis

Yes No

Overall	84.2	15.8
<b>Tenure</b>		
Less than 1 year		
1 to 5 years	100.0	0.0
5 to 10 years	100.0	0.0
10 to 20 years	76.3	23.7
20 to 30 years	95.7	4.3
30 years +	75.4	24.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

I refer to the website on a regular basis

Yes No

Age

Under 25		
25 to 30	80.0	20.0
30 to 35	80.0	20.0
35 to 40	75.0	25.0
40 to 45	84.0	16.0
45 to 50	88.9	11.1
50 +	84.3	15.7

Shareholders

1	80.0	20.0
2	87.9	12.1
3	90.9	9.1
4	69.2	30.8
5 or more	88.5	11.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

I refer to the website on a regular basis

Yes No

Users

1	81.8	18.2
2	75.0	25.0
3	83.3	16.7
4	85.0	15.0
5	83.3	16.7
6	92.3	7.7
7	80.0	20.0
8 or more	100.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Facebook page

Yes No Don't Know

	Yes	No	Don't Know
Overall	31.0	34.8	34.2
Tenure			
Less than 1 year			
1 to 5 years	16.7	33.3	50.0
5 to 10 years	33.3	11.1	55.6
10 to 20 years	34.2	39.5	26.3
20 to 30 years	34.0	29.8	36.2
30 years +	26.3	40.4	33.3



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Facebook page

Yes No Don't Know

Age

Under 25			
25 to 30	60.0	20.0	20.0
30 to 35	40.0	40.0	20.0
35 to 40	25.0	41.7	33.3
40 to 45	48.0	12.0	40.0
45 to 50	18.5	33.3	48.1
50 +	27.7	42.2	30.1

Shareholders

1	34.0	42.0	24.0
2	31.0	37.9	31.0
3	36.4	9.1	54.5
4	23.1	30.8	46.2
5 or more	26.9	26.9	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Facebook page

Yes No Don't Know

Users

1	18.2	<b>45.5</b>	36.4
2	<b>41.7</b>	38.9	19.4
3	<b>38.9</b>	33.3	27.8
4	27.5	32.5	<b>40.0</b>
5	<b>41.7</b>	16.7	<b>41.7</b>
6	7.7	<b>53.8</b>	38.5
7	30.0	30.0	<b>40.0</b>
8 or more	27.8	27.8	<b>44.4</b>



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Twitter account

Yes  
No  
Don't Know  
Would not use

	Yes	No	Don't Know	Would not use
<b>Overall</b>	6.3	37.3	5.7	<b>50.6</b>
<b>Tenure</b>				
Less than 1 year				
1 to 5 years	0.0	33.3	16.7	<b>50.0</b>
5 to 10 years	11.1	11.1	11.1	<b>66.7</b>
10 to 20 years	7.9	36.8	2.6	<b>52.6</b>
20 to 30 years	6.4	29.8	8.5	<b>55.3</b>
30 years +	5.3	<b>49.1</b>	3.5	42.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Twitter account

	Yes	No	Don't Know	Would not use
<b>Age</b>				
Under 25				
25 to 30	20.0	40.0	20.0	20.0
30 to 35	0.0	40.0	0.0	60.0
35 to 40	8.3	33.3	8.3	50.0
40 to 45	4.0	24.0	12.0	60.0
45 to 50	7.4	37.0	3.7	51.9
50 +	6.0	42.2	3.6	48.2
<b>Shareholders</b>				
1	8.0	36.0	8.0	48.0
2	6.9	48.3	5.2	39.7
3	0.0	18.2	0.0	81.8
4	0.0	30.8	7.7	61.5
5 or more	7.7	26.9	3.8	61.5





Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Ingwelala should have a managed Twitter account

	Yes	No	Don't Know	Would not use
<b>Users</b>				
1	9.1	<b>45.5</b>	0.0	<b>45.5</b>
2	13.9	<b>50.0</b>	2.8	33.3
3	0.0	27.8	16.7	<b>55.6</b>
4	2.5	35.0	10.0	<b>52.5</b>
5	25.0	16.7	0.0	<b>58.3</b>
6	0.0	<b>46.2</b>	7.7	<b>46.2</b>
7	0.0	40.0	0.0	<b>60.0</b>
8 or more	0.0	27.8	0.0	<b>72.2</b>



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

The board should actively look to extending Ingwelala boundaries by acquiring adjacent or nearby property

Strongly Agree  
Agree  
Neutral  
Disagree  
Strongly Disagree

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Overall</b>	<b>39.2</b>	38.6	15.2	4.4	2.5
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	<b>50.0</b>	33.3	16.7	0.0	0.0
5 to 10 years	<b>44.4</b>	22.2	33.3	0.0	0.0
10 to 20 years	39.5	<b>42.1</b>	10.5	5.3	2.6
20 to 30 years	<b>40.4</b>	31.9	25.5	0.0	2.1
30 years +	35.1	<b>45.6</b>	7.0	8.8	3.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

The board should actively look to extending Ingwelala boundaries by acquiring adjacent or nearby property

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	80.0	0.0	20.0	0.0	0.0
30 to 35	80.0	0.0	20.0	0.0	0.0
35 to 40	33.3	41.7	16.7	0.0	8.3
40 to 45	48.0	36.0	12.0	4.0	0.0
45 to 50	29.6	48.1	7.4	11.1	3.7
50 +	34.9	41.0	18.1	3.6	2.4
<b>Shareholders</b>					
1	46.0	28.0	20.0	4.0	2.0
2	34.5	39.7	15.5	5.2	5.2
3	54.5	45.5	0.0	0.0	0.0
4	46.2	46.2	7.7	0.0	0.0
5 or more	26.9	50.0	15.4	7.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

The board should actively look to extending Ingwelala boundaries by acquiring adjacent or nearby property

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	36.4	36.4	27.3	0.0	0.0
2	44.4	36.1	13.9	0.0	5.6
3	44.4	33.3	16.7	0.0	5.6
4	42.5	37.5	15.0	5.0	0.0
5	33.3	33.3	16.7	16.7	0.0
6	46.2	30.8	15.4	0.0	7.7
7	30.0	50.0	0.0	20.0	0.0
8 or more	22.2	55.6	16.7	5.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

If a property was acquired, what basic range of investment would you be willing to consider?

	Nil	Less than R20K	R20K to R50K	R50K to R100K	More than R100K	Don't Know
<b>Overall</b>	9.5	6.3	18.4	21.5	<b>27.2</b>	17.1
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	0.0	33.3	<b>50.0</b>	16.7
5 to 10 years	0.0	0.0	22.2	0.0	<b>44.4</b>	33.3
10 to 20 years	7.9	5.3	21.1	23.7	<b>28.9</b>	13.2
20 to 30 years	6.4	8.5	21.3	17.0	<b>25.5</b>	21.3
30 years +	15.8	7.0	15.8	<b>26.3</b>	21.1	14.0



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

If a property was acquired, what basic range of investment would you be willing to consider?

	Nil	Less than R20K	R20K to R50K	R50K to R100K	More than R100K	Don't Know
<b>Age</b>						
Under 25						
25 to 30	0.0	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	20.0	0.0	40.0	20.0	20.0
35 to 40	16.7	8.3	8.3	8.3	25.0	33.3
40 to 45	0.0	8.0	12.0	28.0	32.0	20.0
45 to 50	14.8	7.4	11.1	25.9	22.2	18.5
50 +	10.8	3.6	26.5	19.3	26.5	13.3
<b>Shareholders</b>						
1	10.0	6.0	20.0	22.0	32.0	10.0
2	15.5	6.9	15.5	27.6	19.0	15.5
3	0.0	0.0	18.2	18.2	36.4	27.3
4	0.0	15.4	15.4	15.4	30.8	23.1
5 or more	3.8	3.8	23.1	11.5	30.8	26.9



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

If a property was acquired, what basic range of investment would you be willing to consider?

	Nil	Less than R20K	R20K to R50K	R50K to R100K	More than R100K	Don't Know
<b>Users</b>						
1	9.1	0.0	36.4	0.0	36.4	18.2
2	8.3	5.6	19.4	27.8	27.8	11.1
3	5.6	0.0	22.2	22.2	33.3	16.7
4	10.0	5.0	17.5	17.5	27.5	22.5
5	8.3	8.3	8.3	33.3	16.7	25.0
6	23.1	7.7	0.0	30.8	15.4	23.1
7	10.0	20.0	20.0	10.0	30.0	10.0
8 or more	5.6	11.1	22.2	22.2	27.8	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the board

	1	2	3	4	5
<b>Overall</b>	2.5	7.0	26.6	<b>39.9</b>	24.1
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	33.3	0.0	16.7	<b>50.0</b>
5 to 10 years	0.0	11.1	0.0	22.2	<b>66.7</b>
10 to 20 years	5.3	7.9	26.3	<b>36.8</b>	23.7
20 to 30 years	2.1	6.4	<b>42.6</b>	31.9	17.0
30 years +	1.8	3.5	21.1	<b>54.4</b>	19.3





Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the board

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	20.0	20.0	40.0	20.0
35 to 40	0.0	8.3	25.0	41.7	25.0
40 to 45	0.0	8.0	28.0	28.0	36.0
45 to 50	7.4	11.1	25.9	37.0	18.5
50 +	1.2	4.8	27.7	43.4	22.9
<b>Shareholders</b>					
1	4.0	4.0	36.0	30.0	26.0
2	3.4	10.3	19.0	41.4	25.9
3	0.0	9.1	36.4	54.5	0.0
4	0.0	7.7	38.5	38.5	15.4
5 or more	0.0	3.8	15.4	50.0	30.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the board

	1	2	3	4	5
<b>Users</b>					
1	0.0	0.0	18.2	45.5	36.4
2	8.3	8.3	36.1	30.6	16.7
3	5.6	5.6	16.7	50.0	22.2
4	0.0	12.5	32.5	32.5	22.5
5	0.0	0.0	25.0	25.0	50.0
6	0.0	0.0	38.5	38.5	23.1
7	0.0	10.0	0.0	60.0	30.0
8 or more	0.0	5.6	16.7	61.1	16.7



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the board

	1	2	3	4	5
<b>Overall</b>	11.4	7.6	25.3	<b>32.9</b>	22.8
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	<b>33.3</b>	0.0	0.0	<b>33.3</b>	<b>33.3</b>
5 to 10 years	11.1	0.0	0.0	22.2	<b>66.7</b>
10 to 20 years	7.9	10.5	26.3	<b>31.6</b>	23.7
20 to 30 years	17.0	6.4	<b>38.3</b>	21.3	17.0
30 years +	7.0	8.8	21.1	<b>45.6</b>	17.5



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the board

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	20.0	40.0	20.0	20.0
35 to 40	25.0	0.0	25.0	25.0	25.0
40 to 45	8.0	12.0	24.0	24.0	32.0
45 to 50	22.2	11.1	18.5	29.6	18.5
50 +	7.2	6.0	27.7	37.3	21.7
<b>Shareholders</b>					
1	12.0	6.0	30.0	26.0	26.0
2	13.8	5.2	24.1	32.8	24.1
3	9.1	27.3	27.3	36.4	0.0
4	15.4	15.4	23.1	30.8	15.4
5 or more	3.8	3.8	19.2	46.2	26.9



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the board

	1	2	3	4	5
<b>Users</b>					
1	0.0	0.0	9.1	<b>54.5</b>	36.4
2	11.1	8.3	<b>41.7</b>	25.0	13.9
3	11.1	5.6	22.2	<b>38.9</b>	22.2
4	25.0	5.0	22.5	<b>27.5</b>	20.0
5	0.0	16.7	16.7	16.7	<b>50.0</b>
6	0.0	23.1	<b>30.8</b>	23.1	23.1
7	0.0	10.0	10.0	<b>50.0</b>	30.0
8 or more	11.1	0.0	22.2	<b>50.0</b>	16.7



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the board in managing Ingwelala

	1	2	3	4	5
<b>Overall</b>	1.9	12.0	21.5	<b>39.2</b>	25.3
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	<b>33.3</b>	0.0	<b>33.3</b>	<b>33.3</b>
5 to 10 years	0.0	11.1	0.0	22.2	<b>66.7</b>
10 to 20 years	5.3	15.8	21.1	<b>36.8</b>	21.1
20 to 30 years	2.1	12.8	21.3	<b>40.4</b>	23.4
30 years +	0.0	7.0	28.1	<b>43.9</b>	21.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the board in managing Ingwelala

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	20.0	20.0	20.0	20.0	20.0
30 to 35	0.0	0.0	20.0	80.0	0.0
35 to 40	0.0	16.7	8.3	50.0	25.0
40 to 45	0.0	12.0	28.0	16.0	44.0
45 to 50	3.7	14.8	18.5	48.1	14.8
50 +	1.2	10.8	22.9	39.8	25.3
<b>Shareholders</b>					
1	4.0	14.0	18.0	40.0	24.0
2	1.7	13.8	19.0	37.9	27.6
3	0.0	9.1	36.4	45.5	9.1
4	0.0	7.7	30.8	38.5	23.1
5 or more	0.0	7.7	23.1	38.5	30.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the board in managing Ingwelala

	1	2	3	4	5
<b>Users</b>					
1	0.0	9.1	0.0	<b>63.6</b>	27.3
2	5.6	13.9	22.2	<b>38.9</b>	19.4
3	0.0	11.1	11.1	<b>50.0</b>	27.8
4	2.5	15.0	27.5	<b>37.5</b>	17.5
5	0.0	0.0	16.7	25.0	<b>58.3</b>
6	0.0	15.4	<b>38.5</b>	30.8	15.4
7	0.0	10.0	0.0	40.0	<b>50.0</b>
8 or more	0.0	11.1	<b>33.3</b>	<b>33.3</b>	22.2





Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Board communication to members

	1	2	3	4	5
<b>Overall</b>	10.1	13.9	17.7	<b>37.3</b>	20.9
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	33.3	0.0	16.7	<b>50.0</b>	0.0
5 to 10 years	0.0	11.1	0.0	22.2	<b>66.7</b>
10 to 20 years	10.5	15.8	13.2	<b>44.7</b>	15.8
20 to 30 years	14.9	12.8	<b>27.7</b>	21.3	23.4
30 years +	5.3	15.8	15.8	<b>47.4</b>	15.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Board communication to members

		1	2	3	4	5
<b>Age</b>						
	Under 25					
	25 to 30	20.0	20.0	20.0	40.0	0.0
	30 to 35	0.0	0.0	80.0	0.0	20.0
	35 to 40	0.0	25.0	8.3	58.3	8.3
	40 to 45	8.0	16.0	12.0	32.0	32.0
	45 to 50	22.2	11.1	7.4	48.1	11.1
	50 +	8.4	13.3	20.5	33.7	24.1
<b>Shareholders</b>						
	1	12.0	12.0	22.0	34.0	20.0
	2	10.3	13.8	19.0	34.5	22.4
	3	9.1	18.2	9.1	54.5	9.1
	4	15.4	15.4	23.1	23.1	23.1
	5 or more	3.8	15.4	7.7	50.0	23.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Board communication to members

	1	2	3	4	5
<b>Users</b>					
1	0.0	0.0	9.1	<b>63.6</b>	27.3
2	11.1	22.2	25.0	<b>27.8</b>	13.9
3	11.1	16.7	5.6	<b>55.6</b>	11.1
4	20.0	5.0	22.5	<b>30.0</b>	22.5
5	0.0	8.3	8.3	33.3	<b>50.0</b>
6	0.0	<b>46.2</b>	15.4	15.4	23.1
7	0.0	0.0	10.0	<b>60.0</b>	30.0
8 or more	11.1	11.1	22.2	<b>44.4</b>	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the management team at Ingwelala

	1	2	3	4	5
<b>Overall</b>	1.3	10.8	13.9	<b>38.6</b>	35.4
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	16.7	<b>33.3</b>	<b>33.3</b>	16.7
5 to 10 years	0.0	11.1	0.0	22.2	<b>66.7</b>
10 to 20 years	0.0	10.5	10.5	<b>44.7</b>	34.2
20 to 30 years	4.3	6.4	21.3	31.9	<b>36.2</b>
30 years +	0.0	14.0	10.5	<b>43.9</b>	31.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the management team at Ingwelala

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	0.0	80.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	0.0	16.7	25.0	16.7	41.7
40 to 45	4.0	8.0	28.0	16.0	44.0
45 to 50	0.0	14.8	14.8	40.7	29.6
50 +	1.2	9.6	8.4	43.4	37.3
<b>Shareholders</b>					
1	0.0	6.0	14.0	48.0	32.0
2	1.7	13.8	15.5	31.0	37.9
3	9.1	0.0	27.3	36.4	27.3
4	0.0	30.8	0.0	46.2	23.1
5 or more	0.0	7.7	11.5	34.6	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The standard of the management team at Ingwelala

	1	2	3	4	5
<b>Users</b>					
1	0.0	9.1	0.0	45.5	45.5
2	0.0	16.7	19.4	38.9	25.0
3	5.6	0.0	0.0	38.9	55.6
4	2.5	17.5	22.5	30.0	27.5
5	0.0	0.0	16.7	16.7	66.7
6	0.0	0.0	23.1	53.8	23.1
7	0.0	10.0	0.0	30.0	60.0
8 or more	0.0	11.1	5.6	61.1	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the management team at Ingwelala

	1	2	3	4	5
<b>Overall</b>	7.6	8.9	13.9	<b>38.6</b>	31.0
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	33.3	0.0	<b>50.0</b>	16.7
5 to 10 years	0.0	11.1	0.0	<b>44.4</b>	<b>44.4</b>
10 to 20 years	5.3	5.3	18.4	<b>42.1</b>	28.9
20 to 30 years	12.8	4.3	19.1	29.8	<b>34.0</b>
30 years +	7.0	12.3	10.5	<b>42.1</b>	28.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the management team at Ingwelala

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	16.7	8.3	16.7	16.7	41.7
40 to 45	8.0	8.0	20.0	24.0	40.0
45 to 50	14.8	11.1	7.4	44.4	22.2
50 +	4.8	8.4	13.3	41.0	32.5
<b>Shareholders</b>					
1	8.0	8.0	18.0	38.0	28.0
2	8.6	10.3	13.8	34.5	32.8
3	9.1	0.0	18.2	54.5	18.2
4	7.7	23.1	0.0	53.8	15.4
5 or more	3.8	3.8	11.5	34.6	46.2





Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The attitude of the management team at Ingwelala

	1	2	3	4	5
<b>Users</b>					
1	0.0	9.1	0.0	45.5	45.5
2	2.8	16.7	30.6	30.6	19.4
3	5.6	0.0	0.0	38.9	55.6
4	20.0	12.5	12.5	27.5	27.5
5	0.0	0.0	25.0	25.0	50.0
6	0.0	7.7	15.4	61.5	15.4
7	10.0	0.0	0.0	50.0	40.0
8 or more	5.6	5.6	5.6	61.1	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the management team at Ingwelala

	1	2	3	4	5
<b>Overall</b>	0.6	10.8	18.4	<b>43.0</b>	27.2
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	33.3	<b>50.0</b>	16.7
5 to 10 years	0.0	11.1	0.0	22.2	<b>66.7</b>
10 to 20 years	0.0	10.5	18.4	<b>42.1</b>	28.9
20 to 30 years	2.1	10.6	14.9	<b>46.8</b>	25.5
30 years +	0.0	12.3	22.8	<b>43.9</b>	21.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the management team at Ingwelala

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0
35 to 40	0.0	16.7	25.0	41.7	16.7
40 to 45	0.0	8.0	20.0	40.0	32.0
45 to 50	0.0	11.1	25.9	44.4	18.5
50 +	1.2	10.8	14.5	41.0	32.5
<b>Shareholders</b>					
1	0.0	8.0	22.0	44.0	26.0
2	1.7	10.3	20.7	37.9	29.3
3	0.0	9.1	27.3	54.5	9.1
4	0.0	30.8	0.0	46.2	23.1
5 or more	0.0	7.7	11.5	46.2	34.6



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The effectiveness of the management team at Ingwelala

	1	2	3	4	5
<b>Users</b>					
1	0.0	9.1	0.0	45.5	45.5
2	0.0	19.4	22.2	33.3	25.0
3	0.0	5.6	5.6	38.9	50.0
4	2.5	15.0	27.5	35.0	20.0
5	0.0	0.0	16.7	33.3	50.0
6	0.0	0.0	38.5	61.5	0.0
7	0.0	0.0	10.0	50.0	40.0
8 or more	0.0	11.1	5.6	72.2	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve monthly newsletters

	1	2	3	4	5
<b>Overall</b>	1.3	5.7	10.8	39.9	<b>42.4</b>
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	<b>66.7</b>	33.3
5 to 10 years	0.0	0.0	22.2	11.1	<b>66.7</b>
10 to 20 years	0.0	5.3	18.4	28.9	<b>47.4</b>
20 to 30 years	0.0	4.3	10.6	<b>42.6</b>	<b>42.6</b>
30 years +	3.5	8.8	5.3	<b>47.4</b>	35.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve monthly newsletters

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	20.0	20.0	60.0
30 to 35	0.0	0.0	20.0	40.0	40.0
35 to 40	8.3	0.0	16.7	33.3	41.7
40 to 45	4.0	4.0	12.0	40.0	40.0
45 to 50	0.0	7.4	11.1	48.1	33.3
50 +	0.0	7.2	8.4	39.8	44.6
<b>Shareholders</b>					
1	2.0	6.0	12.0	32.0	48.0
2	0.0	10.3	10.3	44.8	34.5
3	0.0	0.0	9.1	36.4	54.5
4	7.7	0.0	15.4	38.5	38.5
5 or more	0.0	0.0	7.7	46.2	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve monthly newsletters

	1	2	3	4	5
<b>Users</b>					
1	0.0	0.0	9.1	36.4	<b>54.5</b>
2	0.0	11.1	8.3	<b>47.2</b>	33.3
3	0.0	0.0	5.6	27.8	<b>66.7</b>
4	5.0	7.5	15.0	<b>40.0</b>	32.5
5	0.0	0.0	16.7	25.0	<b>58.3</b>
6	0.0	0.0	7.7	30.8	<b>61.5</b>
7	0.0	20.0	0.0	30.0	<b>50.0</b>
8 or more	0.0	0.0	16.7	<b>61.1</b>	22.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve general communication

	1	2	3	4	5
<b>Overall</b>	5.1	5.1	14.6	<b>43.7</b>	31.6
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	0.0	<b>66.7</b>	33.3
5 to 10 years	0.0	0.0	22.2	22.2	<b>55.6</b>
10 to 20 years	2.6	7.9	18.4	<b>44.7</b>	26.3
20 to 30 years	8.5	6.4	21.3	<b>34.0</b>	29.8
30 years +	5.3	3.5	7.0	<b>52.6</b>	31.6





Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve general communication

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	20.0	40.0	40.0
30 to 35	0.0	0.0	20.0	60.0	20.0
35 to 40	8.3	0.0	16.7	41.7	33.3
40 to 45	4.0	4.0	16.0	28.0	48.0
45 to 50	3.7	11.1	11.1	59.3	14.8
50 +	6.0	4.8	14.5	42.2	32.5
<b>Shareholders</b>					
1	12.0	6.0	14.0	30.0	38.0
2	1.7	6.9	15.5	46.6	29.3
3	0.0	9.1	9.1	63.6	18.2
4	7.7	0.0	15.4	46.2	30.8
5 or more	0.0	0.0	15.4	53.8	30.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Reserve general communication

	1	2	3	4	5
<b>Users</b>					
1	9.1	0.0	0.0	45.5	45.5
2	5.6	8.3	22.2	38.9	25.0
3	0.0	5.6	5.6	44.4	44.4
4	12.5	5.0	15.0	37.5	30.0
5	0.0	0.0	8.3	33.3	58.3
6	0.0	7.7	23.1	38.5	30.8
7	0.0	10.0	10.0	50.0	30.0
8 or more	0.0	0.0	16.7	72.2	11.1



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The Ingwelala website

	1	2	3	4	5
<b>Overall</b>	1.3	4.4	12.7	<b>44.3</b>	37.3
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	<b>33.3</b>	<b>33.3</b>	<b>33.3</b>
5 to 10 years	0.0	0.0	0.0	33.3	<b>66.7</b>
10 to 20 years	2.6	5.3	15.8	36.8	<b>39.5</b>
20 to 30 years	0.0	4.3	14.9	<b>42.6</b>	38.3
30 years +	1.8	5.3	8.8	<b>54.4</b>	29.8



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The Ingwelala website

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	0.0	60.0	40.0
30 to 35	0.0	0.0	20.0	40.0	40.0
35 to 40	0.0	16.7	8.3	33.3	41.7
40 to 45	0.0	4.0	20.0	28.0	48.0
45 to 50	0.0	7.4	11.1	55.6	25.9
50 +	2.4	2.4	12.0	45.8	37.3
<b>Shareholders</b>					
1	2.0	6.0	16.0	36.0	40.0
2	1.7	5.2	12.1	44.8	36.2
3	0.0	0.0	18.2	54.5	27.3
4	0.0	7.7	7.7	61.5	23.1
5 or more	0.0	0.0	7.7	46.2	46.2



Frequency Analysis - Crosstabulations

OVERALL

Board and Communication

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

The Ingwelala website

	1	2	3	4	5
<b>Users</b>					
1	9.1	0.0	9.1	27.3	<b>54.5</b>
2	2.8	5.6	19.4	<b>38.9</b>	33.3
3	0.0	5.6	16.7	<b>44.4</b>	33.3
4	0.0	7.5	12.5	<b>52.5</b>	27.5
5	0.0	0.0	16.7	16.7	<b>66.7</b>
6	0.0	0.0	0.0	46.2	<b>53.8</b>
7	0.0	10.0	10.0	30.0	<b>50.0</b>
8 or more	0.0	0.0	5.6	<b>72.2</b>	22.2



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

I am aware of who the members of Nkorho and Umbabat Private Nature Reserve are

Yes No Not Sure

	Yes	No	Not Sure
<b>Overall</b>	<b>36.1</b>	32.3	31.6
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	33.3	0.0	<b>66.7</b>
5 to 10 years	<b>44.4</b>	11.1	<b>44.4</b>
10 to 20 years	<b>44.7</b>	34.2	21.1
20 to 30 years	29.8	29.8	<b>40.4</b>
30 years +	35.1	<b>40.4</b>	24.6



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

I am aware of who the members of Nkorho and Umbabat Private Nature Reserve are

Yes No Not Sure

Age

	Yes	No	Not Sure
Under 25			
25 to 30	40.0	20.0	40.0
30 to 35	0.0	80.0	20.0
35 to 40	25.0	33.3	41.7
40 to 45	48.0	24.0	28.0
45 to 50	29.6	33.3	37.0
50 +	37.3	32.5	30.1

Shareholders

1	36.0	28.0	36.0
2	34.5	24.1	41.4
3	36.4	36.4	27.3
4	30.8	69.2	0.0
5 or more	42.3	38.5	19.2



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

I am aware of who the members of Nkorho and Umbabat Private Nature Reserve are

	Yes	No	Not Sure
<b>Users</b>			
1	36.4	27.3	36.4
2	38.9	33.3	27.8
3	44.4	33.3	22.2
4	30.0	22.5	47.5
5	41.7	25.0	33.3
6	23.1	53.8	23.1
7	30.0	40.0	30.0
8 or more	44.4	38.9	16.7





Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

Our membership of the Umbabat Private Nature Reserve carries with it increasing costs and opposing views on conservation, for example hunting and use of funds. I support Ingwelala's ongoing involvement with the other members forming a likeminded conservati

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	34.2	53.2	12.0	0.6	0.0
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	33.3	50.0	16.7	0.0	0.0
5 to 10 years	33.3	55.6	11.1	0.0	0.0
10 to 20 years	39.5	52.6	7.9	0.0	0.0
20 to 30 years	21.3	55.3	21.3	2.1	0.0
30 years +	40.4	52.6	7.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

Our membership of the Umbabat Private Nature Reserve carries with it increasing costs and opposing views on conservation, for example hunting and use of funds. I support Ingwelala's ongoing involvement with the other members forming a likeminded conservati

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	40.0	40.0	20.0	0.0	0.0
30 to 35	20.0	60.0	20.0	0.0	0.0
35 to 40	25.0	58.3	16.7	0.0	0.0
40 to 45	32.0	64.0	4.0	0.0	0.0
45 to 50	44.4	48.1	7.4	0.0	0.0
50 +	33.7	50.6	14.5	1.2	0.0
<b>Shareholders</b>					
1	36.0	48.0	14.0	2.0	0.0
2	36.2	50.0	13.8	0.0	0.0
3	36.4	63.6	0.0	0.0	0.0
4	38.5	53.8	7.7	0.0	0.0
5 or more	23.1	65.4	11.5	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

Our membership of the Umbabat Private Nature Reserve carries with it increasing costs and opposing views on conservation, for example hunting and use of funds.I support Ingwelala's ongoing involvement with the other members forming a likeminded conservati

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	27.3	<b>63.6</b>	9.1	0.0	0.0
2	<b>47.2</b>	38.9	13.9	0.0	0.0
3	44.4	<b>50.0</b>	5.6	0.0	0.0
4	35.0	<b>45.0</b>	17.5	2.5	0.0
5	16.7	<b>83.3</b>	0.0	0.0	0.0
6	30.8	<b>46.2</b>	23.1	0.0	0.0
7	30.0	<b>60.0</b>	10.0	0.0	0.0
8 or more	16.7	<b>77.8</b>	5.6	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

The Umbabat and Nkorho constitutions prohibit further commercialisation - including new share blocks or other endeavours that could substantially increase utilisation of the properties. This is a cornerstone that Ingwelala through the Umbabat and Nkorho s

Strongly Agree  
Agree  
Neutral  
Disagree  
Strongly Disagree

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Overall</b>	<b>60.8</b>	27.2	8.2	1.9	1.9
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	<b>50.0</b>	33.3	16.7	0.0	0.0
5 to 10 years	<b>44.4</b>	<b>44.4</b>	11.1	0.0	0.0
10 to 20 years	<b>50.0</b>	36.8	5.3	5.3	2.6
20 to 30 years	<b>55.3</b>	29.8	8.5	2.1	4.3
30 years +	<b>75.4</b>	15.8	8.8	0.0	0.0



## Frequency Analysis - Crosstabulations

## OVERALL

## Landowner Association

The Umbabat and Nkorho constitutions prohibit further commercialisation - including new share blocks or other endeavours that could substantially increase utilisation of the properties. This is a cornerstone that Ingwelala through the Umbabat and Nkorho s

## Age

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Under 25					
25 to 30	40.0	20.0	40.0	0.0	0.0
30 to 35	20.0	60.0	20.0	0.0	0.0
35 to 40	50.0	33.3	16.7	0.0	0.0
40 to 45	56.0	36.0	8.0	0.0	0.0
45 to 50	48.1	33.3	11.1	0.0	7.4
50 +	72.3	19.3	3.6	3.6	1.2

## Shareholders

1	60.0	26.0	14.0	0.0	0.0
2	67.2	19.0	5.2	5.2	3.4
3	63.6	9.1	18.2	0.0	9.1
4	38.5	61.5	0.0	0.0	0.0
5 or more	57.7	38.5	3.8	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

The Umbabat and Nkorho constitutions prohibit further commercialisation - including new share blocks or other endeavours that could substantially increase utilisation of the properties. This is a cornerstone that Ingwelala through the Umbabat and Nkorho s

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	36.4	<b>63.6</b>	0.0	0.0	0.0
2	<b>75.0</b>	8.3	11.1	2.8	2.8
3	<b>61.1</b>	27.8	5.6	0.0	5.6
4	<b>47.5</b>	37.5	12.5	2.5	0.0
5	<b>58.3</b>	33.3	8.3	0.0	0.0
6	<b>76.9</b>	7.7	7.7	0.0	7.7
7	<b>70.0</b>	20.0	0.0	10.0	0.0
8 or more	<b>61.1</b>	33.3	5.6	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

On advice from Nkorho and the Umbabat, the benefits of being a protected area as well as the implications of not being a protected area are far too great not to be taken seriously. We need to regularise our properties in terms of the Protected Areas Act.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Overall</b>	<b>78.5</b>	17.1	3.8	0.0	0.6
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	<b>83.3</b>	0.0	16.7	0.0	0.0
5 to 10 years	<b>88.9</b>	11.1	0.0	0.0	0.0
10 to 20 years	<b>68.4</b>	21.1	7.9	0.0	2.6
20 to 30 years	<b>72.3</b>	25.5	2.1	0.0	0.0
30 years +	<b>87.7</b>	10.5	1.8	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

On advice from Nkorho and the Umbabat, the benefits of being a protected area as well as the implications of not being a protected area are far too great not to be taken seriously. We need to regularise our properties in terms of the Protected Areas Act.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	80.0	0.0	20.0	0.0	0.0
30 to 35	60.0	40.0	0.0	0.0	0.0
35 to 40	58.3	33.3	8.3	0.0	0.0
40 to 45	76.0	16.0	4.0	0.0	4.0
45 to 50	66.7	22.2	11.1	0.0	0.0
50 +	88.0	12.0	0.0	0.0	0.0
<b>Shareholders</b>					
1	80.0	10.0	8.0	0.0	2.0
2	81.0	15.5	3.4	0.0	0.0
3	90.9	9.1	0.0	0.0	0.0
4	46.2	53.8	0.0	0.0	0.0
5 or more	80.8	19.2	0.0	0.0	0.0





Frequency Analysis - Crosstabulations

OVERALL

Landowner Association

On advice from Nkorho and the Umbabat, the benefits of being a protected area as well as the implications of not being a protected area are far too great not to be taken seriously. We need to regularise our properties in terms of the Protected Areas Act.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	54.5	36.4	9.1	0.0	0.0
2	83.3	13.9	2.8	0.0	0.0
3	83.3	16.7	0.0	0.0	0.0
4	82.5	10.0	7.5	0.0	0.0
5	75.0	16.7	0.0	0.0	8.3
6	84.6	15.4	0.0	0.0	0.0
7	70.0	20.0	10.0	0.0	0.0
8 or more	72.2	27.8	0.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at communal facilities such as waterholes, hides and viewing sites is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	3.2	31.6	<b>37.3</b>	22.8	5.1
Tenure					
Less than 1 year					
1 to 5 years	0.0	16.7	16.7	<b>50.0</b>	16.7
5 to 10 years	0.0	22.2	<b>77.8</b>	0.0	0.0
10 to 20 years	0.0	28.9	28.9	<b>39.5</b>	2.6
20 to 30 years	6.4	31.9	<b>42.6</b>	14.9	4.3
30 years +	3.5	<b>36.8</b>	35.1	17.5	7.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at communal facilities such as waterholes, hides and viewing sites is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	0.0	40.0	0.0	20.0	40.0
30 to 35	0.0	20.0	80.0	0.0	0.0
35 to 40	0.0	25.0	33.3	33.3	8.3
40 to 45	4.0	36.0	40.0	20.0	0.0
45 to 50	7.4	22.2	33.3	29.6	7.4
50 +	2.4	34.9	37.3	21.7	3.6
<b>Shareholders</b>					
1	2.0	32.0	32.0	28.0	6.0
2	3.4	27.6	43.1	19.0	6.9
3	9.1	54.5	18.2	18.2	0.0
4	0.0	30.8	38.5	30.8	0.0
5 or more	3.8	30.8	42.3	19.2	3.8



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at communal facilities such as waterholes, hides and viewing sites is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	0.0	54.5	0.0	36.4	9.1
2	2.8	41.7	30.6	22.2	2.8
3	11.1	27.8	33.3	16.7	11.1
4	0.0	32.5	42.5	20.0	5.0
5	0.0	33.3	50.0	16.7	0.0
6	7.7	15.4	15.4	46.2	15.4
7	10.0	20.0	50.0	20.0	0.0
8 or more	0.0	16.7	66.7	16.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at the swimming pool and members area is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	1.9	14.6	48.1	29.7	5.7
Tenure					
Less than 1 year					
1 to 5 years	0.0	0.0	50.0	33.3	16.7
5 to 10 years	0.0	22.2	66.7	11.1	0.0
10 to 20 years	2.6	10.5	47.4	36.8	2.6
20 to 30 years	2.1	17.0	44.7	29.8	6.4
30 years +	1.8	15.8	49.1	26.3	7.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at the swimming pool and members area is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	0.0	20.0	20.0	20.0	40.0
30 to 35	0.0	0.0	100.0	0.0	0.0
35 to 40	0.0	25.0	33.3	33.3	8.3
40 to 45	0.0	12.0	52.0	32.0	4.0
45 to 50	3.7	18.5	40.7	29.6	7.4
50 +	2.4	13.3	49.4	31.3	3.6
<b>Shareholders</b>					
1	6.0	12.0	46.0	28.0	8.0
2	0.0	15.5	48.3	29.3	6.9
3	0.0	9.1	54.5	36.4	0.0
4	0.0	15.4	46.2	38.5	0.0
5 or more	0.0	19.2	50.0	26.9	3.8



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

Members behaviour at the swimming pool and members area is a concern

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	9.1	9.1	45.5	27.3	9.1
2	0.0	22.2	44.4	30.6	2.8
3	0.0	11.1	55.6	22.2	11.1
4	2.5	20.0	40.0	30.0	7.5
5	8.3	8.3	66.7	16.7	0.0
6	0.0	7.7	15.4	61.5	15.4
7	0.0	0.0	60.0	40.0	0.0
8 or more	0.0	11.1	72.2	16.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

The current level of fines for unacceptable member behaviour should be significantly increased to correct bad behaviour

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	12.7	33.5	<b>37.3</b>	13.9	2.5
Tenure					
Less than 1 year					
1 to 5 years	0.0	33.3	<b>50.0</b>	16.7	0.0
5 to 10 years	0.0	<b>77.8</b>	22.2	0.0	0.0
10 to 20 years	18.4	<b>28.9</b>	<b>28.9</b>	21.1	2.6
20 to 30 years	12.8	31.9	<b>40.4</b>	8.5	6.4
30 years +	10.5	31.6	<b>42.1</b>	15.8	0.0





Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

The current level of fines for unacceptable member behaviour should be significantly increased to correct bad behaviour

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	20.0	20.0	40.0	20.0	0.0
30 to 35	0.0	40.0	60.0	0.0	0.0
35 to 40	16.7	16.7	41.7	16.7	8.3
40 to 45	8.0	48.0	32.0	8.0	4.0
45 to 50	11.1	18.5	48.1	14.8	7.4
50 +	14.5	36.1	33.7	15.7	0.0
<b>Shareholders</b>					
1	16.0	28.0	32.0	22.0	2.0
2	15.5	31.0	37.9	12.1	3.4
3	18.2	36.4	45.5	0.0	0.0
4	0.0	76.9	15.4	7.7	0.0
5 or more	3.8	26.9	53.8	11.5	3.8



Frequency Analysis - Crosstabulations

OVERALL

Member Behaviour

The current level of fines for unacceptable member behaviour should be significantly increased to correct bad behaviour

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	36.4	9.1	27.3	27.3	0.0
2	11.1	36.1	27.8	16.7	8.3
3	16.7	27.8	50.0	5.6	0.0
4	15.0	27.5	40.0	15.0	2.5
5	0.0	66.7	25.0	8.3	0.0
6	7.7	23.1	53.8	15.4	0.0
7	20.0	40.0	30.0	10.0	0.0
8 or more	0.0	44.4	44.4	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Occasionally approaches are made to individual farms or the Umbabat to enable extended cellphone coverage. I support extended cellphone coverage

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	35.4	<b>60.8</b>	3.8
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>50.0</b>	<b>50.0</b>	0.0
5 to 10 years	33.3	<b>55.6</b>	11.1
10 to 20 years	<b>44.7</b>	<b>44.7</b>	10.5
20 to 30 years	34.0	<b>63.8</b>	2.1
30 years +	29.8	<b>70.2</b>	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Occasionally approaches are made to individual farms or the Umbabat to enable extended cellphone coverage. I support extended cellphone coverage

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	60.0	40.0	0.0
30 to 35	40.0	60.0	0.0
35 to 40	25.0	66.7	8.3
40 to 45	36.0	64.0	0.0
45 to 50	29.6	55.6	14.8
50 +	37.3	61.4	1.2

Shareholders

1	50.0	44.0	6.0
2	31.0	65.5	3.4
3	45.5	54.5	0.0
4	30.8	61.5	7.7
5 or more	15.4	84.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Occasionally approaches are made to individual farms or the Umbabat to enable extended cellphone coverage. I support extended cellphone coverage

Yes No Don't Know

Users

	Yes	No	Don't Know
1	45.5	27.3	27.3
2	33.3	66.7	0.0
3	38.9	55.6	5.6
4	40.0	55.0	5.0
5	41.7	58.3	0.0
6	23.1	76.9	0.0
7	40.0	60.0	0.0
8 or more	22.2	77.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala should further develop recreational facilities - for example a gymnasium or play area

Yes No Don't Know

Overall	20.9	69.0	10.1
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	33.3	55.6	11.1
10 to 20 years	21.1	63.2	15.8
20 to 30 years	27.7	63.8	8.5
30 years +	14.0	78.9	7.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala should further develop recreational facilities - for example a gymnasium or play area

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	40.0	40.0	20.0
30 to 35	20.0	60.0	20.0
35 to 40	16.7	66.7	16.7
40 to 45	32.0	60.0	8.0
45 to 50	18.5	70.4	11.1
50 +	18.1	74.7	7.2

Shareholders

1	22.0	66.0	12.0
2	19.0	74.1	6.9
3	18.2	81.8	0.0
4	30.8	46.2	23.1
5 or more	19.2	69.2	11.5



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala should further develop recreational facilities - for example a gymnasium or play area

	Yes	No	Don't Know
<b>Users</b>			
1	18.2	63.6	18.2
2	27.8	61.1	11.1
3	11.1	77.8	11.1
4	32.5	60.0	7.5
5	8.3	83.3	8.3
6	0.0	92.3	7.7
7	20.0	60.0	20.0
8 or more	16.7	77.8	5.6





Frequency Analysis - Crosstabulations

OVERALL

Developments A

Many units are installing more than just basic solar power: The increasing noise and light pollution needs to be controlled

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Overall	53.2	30.4	8.2	6.3	1.9
Tenure					
Less than 1 year					
1 to 5 years	16.7	33.3	0.0	33.3	16.7
5 to 10 years	55.6	44.4	0.0	0.0	0.0
10 to 20 years	31.6	39.5	18.4	7.9	2.6
20 to 30 years	57.4	29.8	4.3	6.4	2.1
30 years +	66.7	22.8	7.0	3.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Many units are installing more than just basic solar power: The increasing noise and light pollution needs to be controlled

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Age</b>					
Under 25					
25 to 30	40.0	0.0	20.0	40.0	0.0
30 to 35	80.0	0.0	20.0	0.0	0.0
35 to 40	50.0	33.3	16.7	0.0	0.0
40 to 45	44.0	40.0	12.0	4.0	0.0
45 to 50	51.9	37.0	3.7	3.7	3.7
50 +	56.6	28.9	4.8	7.2	2.4
<b>Shareholders</b>					
1	50.0	26.0	8.0	14.0	2.0
2	56.9	34.5	5.2	1.7	1.7
3	36.4	45.5	9.1	0.0	9.1
4	53.8	23.1	23.1	0.0	0.0
5 or more	57.7	26.9	7.7	7.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Many units are installing more than just basic solar power: The increasing noise and light pollution needs to be controlled

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
<b>Users</b>					
1	36.4	36.4	9.1	18.2	0.0
2	61.1	22.2	8.3	8.3	0.0
3	50.0	27.8	16.7	0.0	5.6
4	47.5	37.5	2.5	10.0	2.5
5	33.3	41.7	16.7	0.0	8.3
6	53.8	38.5	0.0	7.7	0.0
7	50.0	40.0	10.0	0.0	0.0
8 or more	77.8	11.1	11.1	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Would you be interested in attending social gatherings or communal braais at the Ingwelala members area?

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	27.2	<b>54.4</b>	18.4
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	16.7	<b>50.0</b>	33.3
5 to 10 years	<b>33.3</b>	<b>33.3</b>	<b>33.3</b>
10 to 20 years	28.9	<b>52.6</b>	18.4
20 to 30 years	34.0	<b>44.7</b>	21.3
30 years +	19.3	<b>68.4</b>	12.3



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Would you be interested in attending social gatherings or communal braais at the Ingwelala members area?

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	40.0	20.0	40.0
30 to 35	40.0	60.0	0.0
35 to 40	25.0	58.3	16.7
40 to 45	28.0	48.0	24.0
45 to 50	25.9	44.4	29.6
50 +	26.5	60.2	13.3

Shareholders

1	30.0	52.0	18.0
2	31.0	55.2	13.8
3	9.1	54.5	36.4
4	23.1	53.8	23.1
5 or more	23.1	57.7	19.2



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Would you be interested in attending social gatherings or communal braais at the Ingwelala members area?

	Yes	No	Don't Know
<b>Users</b>			
1	27.3	45.5	27.3
2	25.0	61.1	13.9
3	22.2	44.4	33.3
4	32.5	50.0	17.5
5	0.0	75.0	25.0
6	46.2	38.5	15.4
7	50.0	30.0	20.0
8 or more	16.7	77.8	5.6



Frequency Analysis - Crosstabulations

OVERALL

Developments A

I would be interested in ranger-guided hiking trails with / without overnight rest camps

Yes - with rest camps  
 Yes - without rest camps  
 No  
 Don't know

	Yes - with rest camps	Yes - without rest camps	No	Don't know
Overall	27.8	40.5	24.1	7.6
Tenure				
Less than 1 year				
1 to 5 years	0.0	50.0	33.3	16.7
5 to 10 years	33.3	44.4	22.2	0.0
10 to 20 years	44.7	36.8	15.8	2.6
20 to 30 years	25.5	42.6	23.4	8.5
30 years +	19.3	40.4	29.8	10.5



Frequency Analysis - Crosstabulations

OVERALL

Developments A

I would be interested in ranger-guided hiking trails with / without overnight rest camps

Yes - with rest camps  
 Yes - without rest camps  
 No  
 Don't know

Age

	Yes - with rest camps	Yes - without rest camps	No	Don't know
Under 25				
25 to 30	40.0	40.0	0.0	20.0
30 to 35	20.0	60.0	20.0	0.0
35 to 40	41.7	41.7	8.3	8.3
40 to 45	32.0	48.0	16.0	4.0
45 to 50	22.2	44.4	22.2	11.1
50 +	26.5	34.9	31.3	7.2

Shareholders

1	30.0	36.0	22.0	12.0
2	20.7	51.7	25.9	1.7
3	36.4	36.4	9.1	18.2
4	38.5	38.5	23.1	0.0
5 or more	30.8	26.9	30.8	11.5





Frequency Analysis - Crosstabulations

OVERALL

Developments A

I would be interested in ranger-guided hiking trails with / without overnight rest camps

Users

	Yes - with rest camps	Yes - without rest camps	No	Don't know
1	36.4	18.2	36.4	9.1
2	30.6	44.4	25.0	0.0
3	44.4	16.7	16.7	22.2
4	17.5	42.5	30.0	10.0
5	16.7	75.0	0.0	8.3
6	15.4	61.5	23.1	0.0
7	30.0	60.0	10.0	0.0
8 or more	38.9	16.7	33.3	11.1



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala needs the development of an additional overnight camp

Yes No Not Sure

Overall	41.8	42.4	15.8
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	44.4	33.3	22.2
10 to 20 years	52.6	31.6	15.8
20 to 30 years	44.7	46.8	8.5
30 years +	33.3	45.6	21.1



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala needs the development of an additional overnight camp

Yes No Not Sure

Age

	Yes	No	Not Sure
Under 25			
25 to 30	60.0	20.0	20.0
30 to 35	40.0	60.0	0.0
35 to 40	50.0	41.7	8.3
40 to 45	44.0	36.0	20.0
45 to 50	33.3	37.0	29.6
50 +	42.2	45.8	12.0

Shareholders

1	48.0	38.0	14.0
2	37.9	43.1	19.0
3	54.5	18.2	27.3
4	38.5	61.5	0.0
5 or more	34.6	50.0	15.4



Frequency Analysis - Crosstabulations

OVERALL

Developments A

Ingwelala needs the development of an additional overnight camp

	Yes	No	Not Sure
<b>Users</b>			
1	18.2	45.5	36.4
2	47.2	50.0	2.8
3	61.1	22.2	16.7
4	37.5	45.0	17.5
5	41.7	33.3	25.0
6	53.8	46.2	0.0
7	10.0	40.0	50.0
8 or more	44.4	44.4	11.1



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you make use of an additional overnight camp?

Yes No Not Sure

	Yes	No	Not Sure
<b>Overall</b>	<b>39.9</b>	0.0	1.9
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>16.7</b>	0.0	0.0
5 to 10 years	<b>44.4</b>	0.0	0.0
10 to 20 years	<b>50.0</b>	0.0	2.6
20 to 30 years	<b>42.6</b>	0.0	2.1
30 years +	<b>31.6</b>	0.0	1.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you make use of an additional overnight camp?

Yes No Not Sure

Age

	Yes	No	Not Sure
Under 25			
25 to 30	60.0	0.0	0.0
30 to 35	40.0	0.0	0.0
35 to 40	41.7	0.0	8.3
40 to 45	44.0	0.0	0.0
45 to 50	33.3	0.0	0.0
50 +	39.8	0.0	2.4

Shareholders

1	44.0	0.0	4.0
2	37.9	0.0	0.0
3	54.5	0.0	0.0
4	30.8	0.0	7.7
5 or more	34.6	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you make use of an additional overnight camp?

	Yes	No	Not Sure
<b>Users</b>			
1	18.2	0.0	0.0
2	47.2	0.0	0.0
3	50.0	0.0	11.1
4	35.0	0.0	2.5
5	41.7	0.0	0.0
6	53.8	0.0	0.0
7	10.0	0.0	0.0
8 or more	44.4	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

How often would you use such a facility?

Once a year  
Twice a year  
More than twice a year  
Never  
Not sure

	Once a year	Twice a year	More than twice a year	Never	Not sure
<b>Overall</b>	<b>24.1</b>	7.6	3.2	0.0	7.0
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	<b>16.7</b>	0.0	0.0	0.0
5 to 10 years	11.1	<b>22.2</b>	11.1	0.0	0.0
10 to 20 years	<b>31.6</b>	5.3	5.3	0.0	10.5
20 to 30 years	<b>25.5</b>	10.6	4.3	0.0	4.3
30 years +	<b>21.1</b>	3.5	0.0	0.0	8.8





Frequency Analysis - Crosstabulations

OVERALL

New Camp

How often would you use such a facility?

Once a year  
Twice a year  
More than twice a year  
Never  
Not sure

Age

	Once a year	Twice a year	More than twice a year	Never	Not sure
Under 25					
25 to 30	20.0	20.0	20.0	0.0	0.0
30 to 35	40.0	0.0	0.0	0.0	0.0
35 to 40	25.0	0.0	8.3	0.0	16.7
40 to 45	28.0	8.0	4.0	0.0	4.0
45 to 50	25.9	3.7	0.0	0.0	3.7
50 +	21.7	9.6	2.4	0.0	8.4

Shareholders

	Once a year	Twice a year	More than twice a year	Never	Not sure
1	16.0	14.0	6.0	0.0	12.0
2	27.6	5.2	3.4	0.0	1.7
3	18.2	18.2	0.0	0.0	18.2
4	30.8	0.0	0.0	0.0	7.7
5 or more	30.8	0.0	0.0	0.0	3.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

How often would you use such a facility?

Users

	Once a year	Twice a year	More than twice a year	Never	Not sure
1	9.1	0.0	0.0	0.0	9.1
2	27.8	2.8	11.1	0.0	5.6
3	11.1	16.7	0.0	0.0	33.3
4	22.5	7.5	2.5	0.0	5.0
5	33.3	8.3	0.0	0.0	0.0
6	38.5	15.4	0.0	0.0	0.0
7	0.0	10.0	0.0	0.0	0.0
8 or more	38.9	5.6	0.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you like the camp to be:

Bricks and Mortar (similar to Sibon)  
Rustic tented camp  
Unsure

Overall	11.4	<b>27.8</b>	2.5
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	0.0	<b>16.7</b>	0.0
5 to 10 years	11.1	<b>33.3</b>	0.0
10 to 20 years	10.5	<b>34.2</b>	7.9
20 to 30 years	21.3	<b>23.4</b>	0.0
30 years +	5.3	<b>26.3</b>	1.8



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you like the camp to be:

Bricks and Mortar (similar to Sibon)  
Rustic tented camp  
Unsure

Age

Age	Bricks and Mortar (similar to Sibon)	Rustic tented camp	Unsure
Under 25			
25 to 30	0.0	60.0	0.0
30 to 35	0.0	40.0	0.0
35 to 40	16.7	33.3	0.0
40 to 45	20.0	20.0	4.0
45 to 50	11.1	11.1	11.1
50 +	9.6	32.5	0.0

Shareholders

1	14.0	30.0	4.0
2	8.6	25.9	3.4
3	9.1	45.5	0.0
4	15.4	23.1	0.0
5 or more	11.5	23.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

New Camp

Would you like the camp to be:

Users

	Bricks and Mortar (similar to Sibon)	Rustic tented camp	Unsure
1	0.0	18.2	0.0
2	16.7	30.6	0.0
3	5.6	55.6	0.0
4	15.0	17.5	5.0
5	8.3	25.0	8.3
6	15.4	38.5	0.0
7	0.0	10.0	0.0
8 or more	11.1	27.8	5.6



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in PEAK season?

R3000 R4000 R5000 Unsure

	R3000	R4000	R5000	Unsure
<b>Overall</b>	<b>17.7</b>	8.2	3.2	12.7
<b>Tenure</b>				
Less than 1 year				
1 to 5 years	<b>16.7</b>	0.0	0.0	0.0
5 to 10 years	<b>22.2</b>	0.0	11.1	11.1
10 to 20 years	<b>21.1</b>	7.9	7.9	15.8
20 to 30 years	<b>17.0</b>	10.6	2.1	14.9
30 years +	<b>14.0</b>	8.8	0.0	10.5



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in PEAK season?

	R3000	R4000	R5000	Unsure
<b>Age</b>				
Under 25				
25 to 30	40.0	0.0	20.0	0.0
30 to 35	20.0	0.0	0.0	20.0
35 to 40	16.7	8.3	0.0	25.0
40 to 45	12.0	4.0	12.0	16.0
45 to 50	14.8	3.7	0.0	14.8
50 +	19.3	12.0	1.2	9.6
<b>Shareholders</b>				
1	12.0	12.0	8.0	16.0
2	22.4	8.6	1.7	5.2
3	27.3	0.0	0.0	27.3
4	7.7	15.4	0.0	15.4
5 or more	19.2	0.0	0.0	15.4



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in PEAK season?

	R3000	R4000	R5000	Unsure
<b>Users</b>				
1	9.1	0.0	9.1	0.0
2	16.7	25.0	0.0	5.6
3	38.9	0.0	5.6	16.7
4	10.0	5.0	7.5	15.0
5	16.7	0.0	0.0	25.0
6	23.1	15.4	0.0	15.4
7	10.0	0.0	0.0	0.0
8 or more	22.2	0.0	0.0	22.2





Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in LOW season?

	R1000	R1500	R2000	Unsure
Overall	15.8	7.6	7.6	10.8
<b>Tenure</b>				
Less than 1 year				
1 to 5 years	16.7	0.0	0.0	0.0
5 to 10 years	22.2	0.0	11.1	11.1
10 to 20 years	18.4	5.3	18.4	10.5
20 to 30 years	14.9	12.8	4.3	12.8
30 years +	12.3	7.0	3.5	10.5



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in LOW season?

	R1000	R1500	R2000	Unsure
<b>Age</b>				
Under 25				
25 to 30	40.0	0.0	20.0	0.0
30 to 35	0.0	20.0	0.0	20.0
35 to 40	16.7	0.0	8.3	25.0
40 to 45	12.0	0.0	20.0	12.0
45 to 50	14.8	3.7	3.7	11.1
50 +	16.9	12.0	4.8	8.4
<b>Shareholders</b>				
1	10.0	6.0	16.0	16.0
2	20.7	10.3	3.4	3.4
3	27.3	9.1	0.0	18.2
4	15.4	7.7	7.7	7.7
5 or more	11.5	3.8	3.8	15.4



Frequency Analysis - Crosstabulations

OVERALL

New Camp

What price per night would you be prepared to pay in LOW season?

	R 1000	R 1500	R 2000	Unsure
<b>Users</b>				
1	9.1	0.0	9.1	0.0
2	16.7	22.2	5.6	2.8
3	33.3	0.0	11.1	16.7
4	10.0	2.5	12.5	12.5
5	16.7	0.0	0.0	25.0
6	23.1	15.4	7.7	7.7
7	10.0	0.0	0.0	0.0
8 or more	11.1	5.6	5.6	22.2



Frequency Analysis - Crosstabulations

OVERALL

Sibon

I own a share in Sibon Holdings (Pty) Ltd

Yes No N/A

	Yes	No	N/A
<b>Overall</b>	<b>96.2</b>	3.2	0.6
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>100.0</b>	0.0	0.0
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>89.5</b>	7.9	2.6
20 to 30 years	<b>100.0</b>	0.0	0.0
30 years +	<b>96.5</b>	3.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon

I own a share in Sibon Holdings (Pty) Ltd

Yes No N/A

Age

Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	92.0	8.0	0.0
45 to 50	92.6	3.7	3.7
50 +	97.6	2.4	0.0

Shareholders

1	98.0	2.0	0.0
2	96.6	1.7	1.7
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	92.3	7.7	0.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon

I own a share in Sibon Holdings (Pty) Ltd

	Yes	No	N/A
<b>Users</b>			
1	90.9	0.0	9.1
2	100.0	0.0	0.0
3	88.9	11.1	0.0
4	100.0	0.0	0.0
5	91.7	8.3	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	88.9	11.1	0.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

I use the Sibon accommodation

At least once a year  
Less than once a year  
Never  
I will in the future

Overall	21.5	45.6	14.6	14.6
<b>Tenure</b>				
Less than 1 year				
1 to 5 years	50.0	16.7	16.7	16.7
5 to 10 years	22.2	55.6	11.1	11.1
10 to 20 years	13.2	50.0	13.2	13.2
20 to 30 years	25.5	44.7	19.1	10.6
30 years +	21.1	45.6	12.3	17.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

I use the Sibon accommodation

At least once a year  
Less than once a year  
Never  
I will in the future

Age

	At least once a year	Less than once a year	Never	I will in the future
Under 25				
25 to 30	60.0	20.0	0.0	20.0
30 to 35	20.0	40.0	20.0	20.0
35 to 40	33.3	41.7	0.0	25.0
40 to 45	28.0	36.0	20.0	8.0
45 to 50	11.1	40.7	25.9	14.8
50 +	19.3	53.0	12.0	13.3

Shareholders

	At least once a year	Less than once a year	Never	I will in the future
1	24.0	50.0	14.0	10.0
2	12.1	50.0	17.2	17.2
3	36.4	36.4	9.1	9.1
4	23.1	38.5	15.4	23.1
5 or more	30.8	34.6	11.5	15.4





Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

I use the Sibon accommodation

Users

	At least once a year	Less than once a year	Never	I will in the future
1	9.1	45.5	27.3	9.1
2	11.1	66.7	16.7	5.6
3	22.2	44.4	5.6	16.7
4	30.0	47.5	17.5	5.0
5	16.7	41.7	8.3	25.0
6	38.5	46.2	7.7	7.7
7	20.0	20.0	10.0	50.0
8 or more	22.2	16.7	16.7	33.3



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

Please rate the accommodation using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Don't use
<b>Overall</b>	1.3	0.6	18.4	<b>34.2</b>	17.7	24.1
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	<b>66.7</b>	0.0	16.7	16.7
5 to 10 years	0.0	0.0	11.1	22.2	<b>55.6</b>	11.1
10 to 20 years	2.6	0.0	18.4	<b>36.8</b>	15.8	15.8
20 to 30 years	2.1	0.0	14.9	<b>40.4</b>	14.9	27.7
30 years +	0.0	1.8	17.5	<b>33.3</b>	15.8	28.1



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

Please rate the accommodation using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Don't use
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
30 to 35	0.0	0.0	20.0	40.0	0.0	40.0
35 to 40	0.0	0.0	25.0	25.0	33.3	16.7
40 to 45	0.0	0.0	20.0	28.0	20.0	24.0
45 to 50	3.7	0.0	14.8	33.3	11.1	29.6
50 +	1.2	1.2	18.1	37.3	18.1	21.7
<b>Shareholders</b>						
1	2.0	0.0	14.0	40.0	20.0	22.0
2	1.7	0.0	19.0	34.5	19.0	22.4
3	0.0	0.0	36.4	36.4	9.1	9.1
4	0.0	0.0	30.8	23.1	7.7	38.5
5 or more	0.0	3.8	11.5	26.9	19.2	30.8



Frequency Analysis - Crosstabulations

OVERALL

Sibon Accommodation

Please rate the accommodation using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Don't use
<b>Users</b>						
1	0.0	0.0	18.2	9.1	27.3	36.4
2	2.8	0.0	25.0	44.4	13.9	13.9
3	0.0	5.6	22.2	22.2	27.8	11.1
4	2.5	0.0	17.5	45.0	12.5	22.5
5	0.0	0.0	16.7	16.7	33.3	25.0
6	0.0	0.0	23.1	46.2	15.4	15.4
7	0.0	0.0	0.0	40.0	10.0	50.0
8 or more	0.0	0.0	11.1	16.7	16.7	44.4



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Op Goedehoop

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>49.4</b>	34.2	12.7
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>50.0</b>	16.7	33.3
5 to 10 years	<b>66.7</b>	11.1	22.2
10 to 20 years	<b>42.1</b>	36.8	10.5
20 to 30 years	<b>61.7</b>	27.7	10.6
30 years +	40.4	<b>43.9</b>	12.3



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Op Goedehoop

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	80.0	0.0	20.0
30 to 35	40.0	60.0	0.0
35 to 40	75.0	8.3	16.7
40 to 45	40.0	44.0	8.0
45 to 50	44.4	29.6	18.5
50 +	48.2	37.3	12.0

Shareholders

1	50.0	32.0	16.0
2	55.2	31.0	10.3
3	27.3	45.5	18.2
4	38.5	53.8	7.7
5 or more	50.0	30.8	11.5



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Op Goedehoop

	Yes	No	Don't Know
<b>Users</b>			
1	18.2	36.4	36.4
2	58.3	38.9	2.8
3	33.3	38.9	16.7
4	57.5	30.0	12.5
5	41.7	16.7	33.3
6	84.6	15.4	0.0
7	30.0	50.0	20.0
8 or more	38.9	44.4	5.6



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Sibon

Yes No Don't Know

Overall	27.2	52.5	16.5
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	22.2	33.3	44.4
10 to 20 years	31.6	44.7	13.2
20 to 30 years	36.2	46.8	17.0
30 years +	17.5	64.9	14.0





Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Sibon

Yes No Don't Know

Age

Age	Yes	No	Don't Know
Under 25			
25 to 30	20.0	60.0	20.0
30 to 35	20.0	80.0	0.0
35 to 40	41.7	25.0	33.3
40 to 45	16.0	60.0	16.0
45 to 50	22.2	48.1	22.2
50 +	30.1	54.2	13.3

Shareholders

1	30.0	50.0	18.0
2	27.6	55.2	13.8
3	9.1	63.6	18.2
4	53.8	38.5	7.7
5 or more	15.4	53.8	23.1



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a platform on:

Sibon

Users

	Yes	No	Don't Know
1	18.2	36.4	36.4
2	47.2	44.4	8.3
3	16.7	61.1	11.1
4	25.0	55.0	20.0
5	8.3	50.0	33.3
6	23.1	61.5	15.4
7	20.0	60.0	20.0
8 or more	27.8	55.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Op Goedehoop

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>48.7</b>	34.8	12.7
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>50.0</b>	16.7	33.3
5 to 10 years	<b>55.6</b>	33.3	11.1
10 to 20 years	36.8	<b>42.1</b>	10.5
20 to 30 years	<b>66.0</b>	19.1	14.9
30 years +	40.4	<b>45.6</b>	10.5



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Op Goedehoop

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	60.0	20.0	20.0
30 to 35	60.0	40.0	0.0
35 to 40	75.0	8.3	16.7
40 to 45	44.0	36.0	12.0
45 to 50	51.9	29.6	11.1
50 +	43.4	41.0	13.3

Shareholders

1	46.0	38.0	14.0
2	50.0	41.4	5.2
3	63.6	9.1	18.2
4	61.5	30.8	7.7
5 or more	38.5	26.9	26.9



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Op Goedehoop

	Yes	No	Don't Know
<b>Users</b>			
1	27.3	45.5	18.2
2	47.2	41.7	11.1
3	33.3	22.2	33.3
4	55.0	32.5	12.5
5	66.7	16.7	8.3
6	53.8	38.5	7.7
7	40.0	50.0	10.0
8 or more	55.6	33.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Sibon

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	34.2	<b>50.0</b>	12.0
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>50.0</b>	<b>50.0</b>	0.0
5 to 10 years	33.3	<b>44.4</b>	22.2
10 to 20 years	34.2	<b>44.7</b>	10.5
20 to 30 years	<b>48.9</b>	38.3	12.8
30 years +	19.3	<b>64.9</b>	12.3



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Sibon

Yes No Don't Know

Age

Age	Yes	No	Don't Know
Under 25			
25 to 30	40.0	60.0	0.0
30 to 35	40.0	40.0	20.0
35 to 40	41.7	41.7	16.7
40 to 45	40.0	44.0	8.0
45 to 50	29.6	48.1	14.8
50 +	31.3	54.2	12.0

Shareholders

1	34.0	56.0	8.0
2	31.0	55.2	10.3
3	45.5	27.3	18.2
4	53.8	38.5	7.7
5 or more	26.9	42.3	23.1



Frequency Analysis - Crosstabulations

OVERALL

Platforms and Bomas

Should there be a boma on:

Sibon

Yes No Don't Know

Users

1	27.3	45.5	18.2
2	44.4	50.0	5.6
3	33.3	38.9	16.7
4	32.5	52.5	15.0
5	16.7	58.3	16.7
6	30.8	61.5	7.7
7	30.0	50.0	20.0
8 or more	38.9	44.4	5.6





Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Mechanically sound

	1	2	3	4	5
<b>Overall</b>	2.5	10.8	<b>53.8</b>	22.8	6.3
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	<b>33.3</b>	<b>33.3</b>	16.7	16.7
5 to 10 years	0.0	22.2	22.2	<b>55.6</b>	0.0
10 to 20 years	2.6	10.5	<b>50.0</b>	26.3	0.0
20 to 30 years	4.3	8.5	<b>57.4</b>	21.3	8.5
30 years +	1.8	8.8	<b>61.4</b>	17.5	7.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Mechanically sound

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	20.0	20.0	20.0	0.0	40.0
30 to 35	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	16.7	66.7	16.7	0.0
40 to 45	4.0	8.0	48.0	28.0	4.0
45 to 50	0.0	14.8	44.4	22.2	11.1
50 +	2.4	9.6	59.0	21.7	4.8
<b>Shareholders</b>					
1	6.0	12.0	44.0	28.0	8.0
2	1.7	10.3	55.2	24.1	5.2
3	0.0	18.2	36.4	36.4	0.0
4	0.0	15.4	84.6	0.0	0.0
5 or more	0.0	3.8	61.5	15.4	11.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Mechanically sound

	1	2	3	4	5
<b>Users</b>					
1	0.0	9.1	36.4	36.4	9.1
2	5.6	8.3	63.9	22.2	0.0
3	5.6	5.6	44.4	27.8	5.6
4	0.0	20.0	57.5	15.0	7.5
5	0.0	8.3	41.7	16.7	25.0
6	7.7	15.4	30.8	38.5	7.7
7	0.0	0.0	70.0	30.0	0.0
8 or more	0.0	5.6	61.1	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Tyres

	1	2	3	4	5
<b>Overall</b>	1.9	5.1	<b>53.8</b>	26.6	8.9
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	<b>66.7</b>	16.7	16.7
5 to 10 years	0.0	11.1	11.1	<b>66.7</b>	11.1
10 to 20 years	0.0	7.9	<b>44.7</b>	28.9	7.9
20 to 30 years	4.3	2.1	<b>57.4</b>	27.7	8.5
30 years +	1.8	5.3	<b>63.2</b>	19.3	7.0



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Tyres

	1	2	3	4	5
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	60.0	0.0	40.0
30 to 35	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	0.0	83.3	16.7	0.0
40 to 45	4.0	8.0	40.0	28.0	12.0
45 to 50	0.0	7.4	44.4	33.3	7.4
50 +	2.4	4.8	56.6	25.3	8.4
<b>Shareholders</b>					
1	4.0	4.0	50.0	28.0	12.0
2	1.7	3.4	51.7	31.0	8.6
3	0.0	18.2	36.4	36.4	0.0
4	0.0	7.7	84.6	7.7	0.0
5 or more	0.0	3.8	57.7	19.2	11.5



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Tyres

Users

	1	2	3	4	5
1	0.0	9.1	27.3	27.3	27.3
2	2.8	0.0	66.7	30.6	0.0
3	5.6	5.6	38.9	27.8	11.1
4	0.0	7.5	62.5	25.0	5.0
5	0.0	8.3	41.7	16.7	25.0
6	7.7	15.4	23.1	38.5	15.4
7	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	0.0	66.7	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Handling		1	2	3	4	5
<b>Overall</b>		2.5	10.1	<b>51.9</b>	23.4	8.2
<b>Tenure</b>						
	Less than 1 year					
	1 to 5 years	0.0	16.7	<b>50.0</b>	33.3	0.0
	5 to 10 years	0.0	22.2	22.2	<b>44.4</b>	11.1
	10 to 20 years	0.0	13.2	<b>47.4</b>	23.7	5.3
	20 to 30 years	6.4	6.4	<b>55.3</b>	23.4	8.5
	30 years +	1.8	8.8	<b>57.9</b>	19.3	8.8



Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Handling

Age

	1	2	3	4	5
Under 25					
25 to 30	0.0	40.0	20.0	20.0	20.0
30 to 35	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	8.3	75.0	16.7	0.0
40 to 45	4.0	8.0	40.0	32.0	8.0
45 to 50	0.0	7.4	44.4	29.6	11.1
50 +	3.6	10.8	56.6	18.1	8.4

Shareholders

1	4.0	10.0	46.0	28.0	10.0
2	3.4	12.1	48.3	24.1	8.6
3	0.0	18.2	36.4	36.4	0.0
4	0.0	7.7	92.3	0.0	0.0
5 or more	0.0	3.8	57.7	19.2	11.5





Frequency Analysis - Crosstabulations

OVERALL

Sibon Vehicles

Please rate the condition of the Sibon vehicles on a scale from 1 to 5 (Where 1 is Poor and 5 is Excellent)

Handling

	1	2	3	4	5
<b>Users</b>					
1	0.0	9.1	<b>27.3</b>	<b>27.3</b>	<b>27.3</b>
2	2.8	16.7	<b>58.3</b>	22.2	0.0
3	5.6	11.1	<b>38.9</b>	27.8	5.6
4	2.5	12.5	<b>60.0</b>	20.0	5.0
5	0.0	8.3	<b>41.7</b>	16.7	25.0
6	7.7	7.7	30.8	<b>38.5</b>	15.4
7	0.0	0.0	<b>60.0</b>	30.0	10.0
8 or more	0.0	0.0	<b>66.7</b>	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

Have you or your guests made use of any of the cottages in the past:

	6 Months	12 Months	18 Months	> 18 months	Never
<b>Overall</b>	21.5	10.1	9.5	<b>34.2</b>	24.7
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	<b>50.0</b>	0.0	16.7	16.7	16.7
5 to 10 years	22.2	11.1	11.1	<b>44.4</b>	11.1
10 to 20 years	21.1	7.9	7.9	28.9	<b>34.2</b>
20 to 30 years	21.3	12.8	12.8	<b>34.0</b>	19.1
30 years +	19.3	10.5	7.0	<b>38.6</b>	24.6



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

Have you or your guests made use of any of the cottages in the past:

	6 Months	12 Months	18 Months	> 18 months	Never
<b>Age</b>					
Under 25					
25 to 30	40.0	0.0	0.0	0.0	60.0
30 to 35	40.0	0.0	0.0	40.0	20.0
35 to 40	25.0	25.0	16.7	16.7	16.7
40 to 45	32.0	16.0	8.0	32.0	12.0
45 to 50	11.1	3.7	7.4	37.0	40.7
50 +	19.3	8.4	10.8	38.6	22.9
<b>Shareholders</b>					
1	20.0	10.0	10.0	36.0	24.0
2	22.4	6.9	12.1	31.0	27.6
3	27.3	9.1	9.1	36.4	18.2
4	15.4	15.4	7.7	38.5	23.1
5 or more	23.1	15.4	3.8	34.6	23.1



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

Have you or your guests made use of any of the cottages in the past:

	6 Months	12 Months	18 Months	> 18 months	Never
<b>Users</b>					
1	18.2	0.0	0.0	36.4	<b>45.5</b>
2	19.4	5.6	11.1	<b>41.7</b>	22.2
3	22.2	11.1	22.2	<b>33.3</b>	11.1
4	25.0	12.5	12.5	<b>35.0</b>	15.0
5	<b>33.3</b>	16.7	0.0	25.0	25.0
6	7.7	7.7	7.7	23.1	<b>53.8</b>
7	<b>30.0</b>	10.0	10.0	20.0	<b>30.0</b>
8 or more	16.7	16.7	0.0	<b>38.9</b>	27.8



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Accommodation

	1	2	3	4	5	N/A
<b>Overall</b>	2.5	3.8	21.5	<b>35.4</b>	9.5	27.2
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	<b>33.3</b>	<b>33.3</b>	0.0	16.7
5 to 10 years	0.0	0.0	11.1	<b>55.6</b>	22.2	11.1
10 to 20 years	2.6	0.0	21.1	28.9	13.2	<b>34.2</b>
20 to 30 years	4.3	2.1	17.0	<b>40.4</b>	10.6	25.5
30 years +	1.8	7.0	26.3	<b>33.3</b>	3.5	28.1



## Frequency Analysis - Crosstabulations

## OVERALL

## Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

## Accommodation

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	20.0	20.0	0.0	0.0	60.0
30 to 35	0.0	40.0	0.0	20.0	0.0	40.0
35 to 40	0.0	0.0	41.7	25.0	8.3	25.0
40 to 45	0.0	0.0	16.0	52.0	8.0	24.0
45 to 50	3.7	3.7	7.4	44.4	0.0	40.7
50 +	3.6	2.4	25.3	32.5	14.5	21.7
<b>Shareholders</b>						
1	4.0	6.0	20.0	42.0	6.0	22.0
2	1.7	0.0	19.0	36.2	15.5	27.6
3	0.0	0.0	27.3	45.5	0.0	27.3
4	7.7	7.7	15.4	23.1	7.7	38.5
5 or more	0.0	7.7	30.8	23.1	7.7	30.8



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Accommodation

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	18.2	18.2	27.3	36.4
2	8.3	2.8	19.4	41.7	2.8	25.0
3	0.0	5.6	33.3	38.9	5.6	16.7
4	2.5	10.0	22.5	32.5	12.5	20.0
5	0.0	0.0	8.3	41.7	25.0	25.0
6	0.0	0.0	15.4	38.5	0.0	46.2
7	0.0	0.0	20.0	30.0	20.0	30.0
8 or more	0.0	0.0	27.8	33.3	0.0	38.9



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Facilities

	1	2	3	4	5	N/A
<b>Overall</b>	1.9	5.7	24.7	<b>32.9</b>	7.6	27.2
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	<b>50.0</b>	16.7	0.0	16.7
5 to 10 years	0.0	0.0	11.1	<b>55.6</b>	22.2	11.1
10 to 20 years	2.6	0.0	23.7	<b>34.2</b>	5.3	<b>34.2</b>
20 to 30 years	4.3	6.4	14.9	<b>38.3</b>	10.6	25.5
30 years +	0.0	8.8	<b>33.3</b>	26.3	3.5	28.1





Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Facilities

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	20.0	20.0	0.0	0.0	60.0
30 to 35	0.0	40.0	0.0	20.0	0.0	40.0
35 to 40	0.0	0.0	50.0	16.7	8.3	25.0
40 to 45	0.0	0.0	24.0	44.0	8.0	24.0
45 to 50	3.7	3.7	7.4	44.4	0.0	40.7
50 +	2.4	6.0	27.7	31.3	10.8	21.7
<b>Shareholders</b>						
1	2.0	10.0	22.0	38.0	6.0	22.0
2	1.7	1.7	22.4	36.2	10.3	27.6
3	0.0	0.0	27.3	45.5	0.0	27.3
4	7.7	7.7	23.1	15.4	7.7	38.5
5 or more	0.0	7.7	34.6	19.2	7.7	30.8



Frequency Analysis - Crosstabulations

OVERALL

Used Cottages

If you have made use of the cottages, please rate the following on a scale from 1 to 5: (Where 1 is Poor and 5 is Excellent)

Facilities

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	18.2	18.2	27.3	36.4
2	5.6	5.6	27.8	36.1	0.0	25.0
3	0.0	5.6	33.3	44.4	0.0	16.7
4	2.5	15.0	22.5	30.0	10.0	20.0
5	0.0	0.0	16.7	25.0	33.3	25.0
6	0.0	0.0	15.4	38.5	0.0	46.2
7	0.0	0.0	20.0	40.0	10.0	30.0
8 or more	0.0	0.0	33.3	27.8	0.0	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

The hours that services are available to members is acceptable

Yes No Don't Know

	Yes	No	Don't Know
Overall	79.7	17.1	3.2
Tenure			
Less than 1 year			
1 to 5 years	83.3	0.0	16.7
5 to 10 years	77.8	22.2	0.0
10 to 20 years	84.2	10.5	5.3
20 to 30 years	78.7	21.3	0.0
30 years +	77.2	19.3	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

The hours that services are available to members is acceptable

Yes No Don't Know

Age

Under 25			
25 to 30	80.0	0.0	20.0
30 to 35	60.0	40.0	0.0
35 to 40	83.3	16.7	0.0
40 to 45	80.0	20.0	0.0
45 to 50	81.5	11.1	7.4
50 +	79.5	18.1	2.4

Shareholders

1	80.0	16.0	4.0
2	77.6	19.0	3.4
3	81.8	18.2	0.0
4	76.9	23.1	0.0
5 or more	84.6	11.5	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

The hours that services are available to members is acceptable

	Yes	No	Don't Know
<b>Users</b>			
1	81.8	18.2	0.0
2	69.4	30.6	0.0
3	83.3	11.1	5.6
4	70.0	27.5	2.5
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	80.0	0.0	20.0
8 or more	88.9	5.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

The Service and General charges are reasonable

Yes No Don't Know

	Yes	No	Don't Know
Overall	75.9	16.5	7.6
Tenure			
Less than 1 year			
1 to 5 years	50.0	33.3	16.7
5 to 10 years	88.9	11.1	0.0
10 to 20 years	78.9	13.2	7.9
20 to 30 years	68.1	25.5	6.4
30 years +	80.7	10.5	8.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

The Service and General charges are reasonable

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	80.0	0.0	20.0
30 to 35	60.0	20.0	20.0
35 to 40	66.7	33.3	0.0
40 to 45	76.0	16.0	8.0
45 to 50	74.1	14.8	11.1
50 +	78.3	15.7	6.0

Shareholders

1	72.0	16.0	12.0
2	77.6	17.2	5.2
3	81.8	18.2	0.0
4	61.5	30.8	7.7
5 or more	84.6	7.7	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

The Service and General charges are reasonable

	Yes	No	Don't Know
<b>Users</b>			
1	90.9	0.0	9.1
2	72.2	22.2	5.6
3	61.1	33.3	5.6
4	72.5	15.0	12.5
5	91.7	0.0	8.3
6	92.3	7.7	0.0
7	80.0	10.0	10.0
8 or more	72.2	22.2	5.6





Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Expertise of the motor mechanics

	1	2	3	4	5	N/A
<b>Overall</b>	1.3	1.9	19.6	<b>51.3</b>	23.4	2.5
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	<b>33.3</b>	<b>33.3</b>	16.7	16.7
5 to 10 years	0.0	0.0	11.1	<b>55.6</b>	33.3	0.0
10 to 20 years	2.6	5.3	10.5	<b>55.3</b>	23.7	2.6
20 to 30 years	2.1	0.0	25.5	<b>44.7</b>	27.7	0.0
30 years +	0.0	1.8	21.1	<b>56.1</b>	17.5	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Expertise of the motor mechanics

		1	2	3	4	5	N/A
<b>Age</b>							
	Under 25						
	25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
	30 to 35	0.0	0.0	20.0	60.0	20.0	0.0
	35 to 40	0.0	8.3	33.3	41.7	16.7	0.0
	40 to 45	0.0	4.0	28.0	44.0	24.0	0.0
	45 to 50	3.7	3.7	11.1	55.6	18.5	7.4
	50 +	1.2	0.0	18.1	53.0	26.5	1.2
<b>Shareholders</b>							
	1	2.0	2.0	14.0	42.0	34.0	6.0
	2	1.7	3.4	19.0	55.2	20.7	0.0
	3	0.0	0.0	18.2	72.7	9.1	0.0
	4	0.0	0.0	30.8	46.2	23.1	0.0
	5 or more	0.0	0.0	26.9	53.8	15.4	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Expertise of the motor mechanics

	1	2	3	4	5	N/A
<b>Users</b>						
1	9.1	0.0	0.0	63.6	27.3	0.0
2	0.0	2.8	25.0	44.4	27.8	0.0
3	0.0	0.0	16.7	38.9	38.9	5.6
4	2.5	2.5	22.5	47.5	20.0	5.0
5	0.0	8.3	0.0	66.7	25.0	0.0
6	0.0	0.0	53.8	38.5	7.7	0.0
7	0.0	0.0	20.0	50.0	30.0	0.0
8 or more	0.0	0.0	5.6	77.8	11.1	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of workmanship of the motor mechanics

	1	2	3	4	5	N/A
<b>Overall</b>	1.3	2.5	24.7	<b>48.7</b>	19.6	3.2
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	<b>66.7</b>	0.0	16.7	16.7
5 to 10 years	0.0	0.0	11.1	<b>66.7</b>	22.2	0.0
10 to 20 years	2.6	5.3	10.5	<b>55.3</b>	21.1	5.3
20 to 30 years	2.1	2.1	31.9	<b>38.3</b>	25.5	0.0
30 years +	0.0	1.8	26.3	<b>56.1</b>	12.3	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of workmanship of the motor mechanics

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	40.0	20.0	20.0	20.0
30 to 35	0.0	0.0	40.0	40.0	20.0	0.0
35 to 40	0.0	8.3	33.3	50.0	8.3	0.0
40 to 45	0.0	4.0	36.0	40.0	20.0	0.0
45 to 50	3.7	7.4	14.8	51.9	14.8	7.4
50 +	1.2	0.0	21.7	51.8	22.9	2.4
<b>Shareholders</b>						
1	2.0	4.0	20.0	42.0	24.0	8.0
2	1.7	3.4	20.7	53.4	20.7	0.0
3	0.0	0.0	27.3	63.6	9.1	0.0
4	0.0	0.0	38.5	38.5	23.1	0.0
5 or more	0.0	0.0	34.6	50.0	11.5	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of workmanship of the motor mechanics

	1	2	3	4	5	N/A
<b>Users</b>						
1	9.1	0.0	9.1	45.5	36.4	0.0
2	0.0	2.8	30.6	38.9	25.0	2.8
3	0.0	0.0	27.8	33.3	33.3	5.6
4	2.5	5.0	25.0	47.5	15.0	5.0
5	0.0	8.3	8.3	58.3	25.0	0.0
6	0.0	0.0	53.8	38.5	7.7	0.0
7	0.0	0.0	10.0	70.0	20.0	0.0
8 or more	0.0	0.0	16.7	77.8	0.0	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the workshop

	1	2	3	4	5	N/A
<b>Overall</b>	0.0	2.5	17.7	<b>52.5</b>	24.1	3.2
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	<b>33.3</b>	<b>33.3</b>	16.7
5 to 10 years	0.0	0.0	11.1	<b>66.7</b>	22.2	0.0
10 to 20 years	0.0	5.3	10.5	<b>52.6</b>	26.3	5.3
20 to 30 years	0.0	2.1	23.4	<b>46.8</b>	27.7	0.0
30 years +	0.0	1.8	19.3	<b>57.9</b>	17.5	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the workshop

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
30 to 35	0.0	0.0	20.0	60.0	20.0	0.0
35 to 40	0.0	8.3	16.7	58.3	16.7	0.0
40 to 45	0.0	4.0	24.0	40.0	32.0	0.0
45 to 50	0.0	3.7	18.5	55.6	14.8	7.4
50 +	0.0	1.2	15.7	54.2	26.5	2.4
<b>Shareholders</b>						
1	0.0	2.0	14.0	50.0	26.0	8.0
2	0.0	5.2	15.5	55.2	24.1	0.0
3	0.0	0.0	18.2	63.6	18.2	0.0
4	0.0	0.0	30.8	38.5	30.8	0.0
5 or more	0.0	0.0	23.1	53.8	19.2	3.8





Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the workshop

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	63.6	36.4	0.0
2	0.0	2.8	27.8	44.4	22.2	2.8
3	0.0	0.0	16.7	38.9	38.9	5.6
4	0.0	5.0	20.0	47.5	22.5	5.0
5	0.0	8.3	0.0	50.0	41.7	0.0
6	0.0	0.0	38.5	53.8	7.7	0.0
7	0.0	0.0	0.0	70.0	30.0	0.0
8 or more	0.0	0.0	11.1	77.8	5.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the workmanship of the maintenance staff

	1	2	3	4	5	N/A
<b>Overall</b>	3.2	8.9	<b>34.8</b>	34.2	10.1	8.9
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	16.7	<b>33.3</b>	<b>33.3</b>	0.0	0.0	16.7
5 to 10 years	0.0	0.0	22.2	<b>44.4</b>	11.1	22.2
10 to 20 years	5.3	13.2	28.9	<b>44.7</b>	2.6	5.3
20 to 30 years	4.3	6.4	27.7	<b>36.2</b>	14.9	10.6
30 years +	0.0	7.0	<b>47.4</b>	28.1	10.5	7.0



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the workmanship of the maintenance staff

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	60.0	20.0	0.0	20.0
30 to 35	0.0	0.0	0.0	80.0	20.0	0.0
35 to 40	8.3	16.7	25.0	41.7	8.3	0.0
40 to 45	4.0	20.0	24.0	32.0	12.0	8.0
45 to 50	7.4	3.7	37.0	33.3	11.1	7.4
50 +	1.2	7.2	39.8	31.3	9.6	10.8
<b>Shareholders</b>						
1	2.0	10.0	36.0	28.0	12.0	12.0
2	5.2	13.8	22.4	43.1	10.3	5.2
3	9.1	0.0	54.5	18.2	0.0	18.2
4	0.0	0.0	46.2	46.2	7.7	0.0
5 or more	0.0	3.8	46.2	26.9	11.5	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the workmanship of the maintenance staff

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	9.1	9.1	<b>54.5</b>	9.1	18.2
2	0.0	8.3	33.3	<b>38.9</b>	11.1	8.3
3	5.6	11.1	<b>33.3</b>	27.8	16.7	5.6
4	5.0	12.5	<b>42.5</b>	20.0	10.0	10.0
5	8.3	8.3	25.0	<b>41.7</b>	16.7	0.0
6	0.0	15.4	<b>46.2</b>	30.8	0.0	7.7
7	0.0	0.0	10.0	<b>60.0</b>	20.0	10.0
8 or more	5.6	0.0	<b>50.0</b>	33.3	0.0	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Repair service to fridges and geysers

	1	2	3	4	5	N/A
<b>Overall</b>	5.1	12.0	19.6	16.5	7.0	<b>39.9</b>
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	0.0	0.0	<b>66.7</b>
5 to 10 years	0.0	11.1	11.1	22.2	11.1	<b>44.4</b>
10 to 20 years	5.3	7.9	23.7	15.8	5.3	<b>42.1</b>
20 to 30 years	12.8	8.5	19.1	10.6	4.3	<b>44.7</b>
30 years +	0.0	17.5	19.3	22.8	8.8	<b>31.6</b>



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Repair service to fridges and geysers

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	20.0	20.0	40.0
30 to 35	20.0	20.0	0.0	20.0	0.0	40.0
35 to 40	8.3	8.3	33.3	25.0	0.0	25.0
40 to 45	4.0	24.0	16.0	12.0	12.0	32.0
45 to 50	3.7	7.4	14.8	18.5	7.4	48.1
50 +	4.8	10.8	20.5	15.7	6.0	42.2
<b>Shareholders</b>						
1	4.0	6.0	24.0	8.0	12.0	46.0
2	5.2	15.5	12.1	25.9	6.9	34.5
3	18.2	18.2	9.1	18.2	0.0	36.4
4	7.7	0.0	38.5	7.7	7.7	38.5
5 or more	0.0	19.2	23.1	15.4	0.0	42.3



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Repair service to fridges and geysers

	1	2	3	4	5	N/A
<b>Users</b>						
1	9.1	0.0	9.1	9.1	18.2	54.5
2	2.8	16.7	22.2	16.7	8.3	33.3
3	16.7	5.6	11.1	22.2	5.6	38.9
4	5.0	17.5	27.5	5.0	5.0	40.0
5	0.0	0.0	8.3	25.0	8.3	58.3
6	0.0	0.0	23.1	30.8	7.7	38.5
7	0.0	0.0	10.0	50.0	10.0	30.0
8 or more	5.6	27.8	22.2	5.6	0.0	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Efficiency of the laundry service

	1	2	3	4	5	N/A
<b>Overall</b>	1.3	5.7	17.1	25.3	20.3	<b>30.4</b>
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	<b>33.3</b>	16.7	0.0	<b>33.3</b>	16.7
5 to 10 years	0.0	11.1	11.1	<b>33.3</b>	11.1	<b>33.3</b>
10 to 20 years	2.6	7.9	15.8	23.7	18.4	<b>31.6</b>
20 to 30 years	2.1	2.1	19.1	21.3	14.9	<b>40.4</b>
30 years +	0.0	3.5	17.5	<b>31.6</b>	26.3	21.1





Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Efficiency of the laundry service

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	20.0	0.0	20.0	40.0	20.0
30 to 35	0.0	0.0	20.0	40.0	0.0	40.0
35 to 40	0.0	8.3	8.3	50.0	8.3	25.0
40 to 45	0.0	8.0	12.0	48.0	20.0	12.0
45 to 50	0.0	0.0	18.5	18.5	14.8	48.1
50 +	2.4	6.0	20.5	15.7	24.1	31.3
<b>Shareholders</b>						
1	2.0	14.0	16.0	22.0	12.0	34.0
2	1.7	0.0	22.4	25.9	20.7	29.3
3	0.0	9.1	27.3	18.2	18.2	27.3
4	0.0	7.7	7.7	30.8	23.1	30.8
5 or more	0.0	0.0	7.7	30.8	34.6	26.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Efficiency of the laundry service

	1	2	3	4	5	N/A
<b>Users</b>						
1	9.1	18.2	0.0	9.1	0.0	63.6
2	0.0	2.8	27.8	27.8	16.7	25.0
3	0.0	5.6	16.7	22.2	33.3	22.2
4	2.5	10.0	25.0	22.5	15.0	25.0
5	0.0	0.0	16.7	16.7	33.3	33.3
6	0.0	0.0	7.7	30.8	15.4	46.2
7	0.0	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	5.6	5.6	22.2	27.8	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the laundry

	1	2	3	4	5	N/A
<b>Overall</b>	1.9	5.7	13.3	28.5	20.3	<b>30.4</b>
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	16.7	0.0	<b>33.3</b>	0.0	<b>33.3</b>	16.7
5 to 10 years	0.0	11.1	11.1	<b>33.3</b>	11.1	<b>33.3</b>
10 to 20 years	2.6	7.9	10.5	<b>31.6</b>	15.8	<b>31.6</b>
20 to 30 years	2.1	4.3	14.9	21.3	17.0	<b>40.4</b>
30 years +	0.0	5.3	12.3	<b>35.1</b>	26.3	21.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the laundry

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	40.0	20.0	20.0
30 to 35	0.0	0.0	0.0	60.0	0.0	40.0
35 to 40	0.0	8.3	8.3	41.7	16.7	25.0
40 to 45	0.0	8.0	12.0	48.0	20.0	12.0
45 to 50	0.0	3.7	14.8	25.9	7.4	48.1
50 +	3.6	6.0	14.5	18.1	26.5	31.3
<b>Shareholders</b>						
1	4.0	10.0	10.0	28.0	14.0	34.0
2	0.0	3.4	19.0	27.6	20.7	29.3
3	9.1	0.0	27.3	18.2	18.2	27.3
4	0.0	7.7	7.7	30.8	23.1	30.8
5 or more	0.0	3.8	3.8	34.6	30.8	26.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the laundry

	1	2	3	4	5	N/A
<b>Users</b>						
1	9.1	9.1	0.0	9.1	9.1	63.6
2	0.0	5.6	19.4	33.3	16.7	25.0
3	5.6	0.0	22.2	16.7	33.3	22.2
4	2.5	12.5	17.5	27.5	15.0	25.0
5	0.0	0.0	8.3	33.3	25.0	33.3
6	0.0	0.0	7.7	30.8	15.4	46.2
7	0.0	0.0	0.0	60.0	30.0	10.0
8 or more	0.0	5.6	5.6	22.2	27.8	38.9



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Lighting of gas equipment before arrival

	1	2	3	4	5	N/A
<b>Overall</b>	1.9	1.9	9.5	34.2	<b>34.8</b>	17.7
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	0.0	16.7	0.0	<b>83.3</b>
5 to 10 years	0.0	0.0	0.0	<b>44.4</b>	<b>44.4</b>	11.1
10 to 20 years	2.6	2.6	10.5	<b>39.5</b>	26.3	18.4
20 to 30 years	2.1	2.1	12.8	<b>29.8</b>	<b>29.8</b>	23.4
30 years +	1.8	1.8	8.8	35.1	<b>45.6</b>	7.0



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Lighting of gas equipment before arrival

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	0.0	40.0	40.0
30 to 35	0.0	20.0	0.0	60.0	20.0	0.0
35 to 40	8.3	0.0	16.7	50.0	16.7	8.3
40 to 45	4.0	0.0	16.0	40.0	32.0	8.0
45 to 50	0.0	3.7	0.0	37.0	33.3	25.9
50 +	1.2	1.2	9.6	30.1	38.6	19.3
<b>Shareholders</b>						
1	2.0	0.0	10.0	40.0	26.0	22.0
2	3.4	3.4	8.6	27.6	41.4	15.5
3	0.0	9.1	0.0	36.4	18.2	36.4
4	0.0	0.0	15.4	38.5	38.5	7.7
5 or more	0.0	0.0	11.5	34.6	42.3	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Lighting of gas equipment before arrival

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	45.5	18.2	36.4
2	0.0	2.8	19.4	33.3	33.3	11.1
3	0.0	0.0	0.0	55.6	33.3	11.1
4	5.0	0.0	12.5	22.5	30.0	30.0
5	8.3	0.0	25.0	8.3	33.3	25.0
6	0.0	7.7	0.0	46.2	30.8	15.4
7	0.0	0.0	0.0	60.0	40.0	0.0
8 or more	0.0	5.6	0.0	27.8	61.1	5.6





Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Security for vehicles parked in the workshop

	1	2	3	4	5	N/A
<b>Overall</b>	0.6	3.8	17.7	<b>41.8</b>	32.3	3.8
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	<b>50.0</b>	16.7	16.7
5 to 10 years	0.0	0.0	0.0	44.4	<b>55.6</b>	0.0
10 to 20 years	0.0	2.6	18.4	<b>36.8</b>	<b>36.8</b>	5.3
20 to 30 years	2.1	6.4	17.0	<b>48.9</b>	21.3	4.3
30 years +	0.0	3.5	21.1	<b>36.8</b>	<b>36.8</b>	1.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Security for vehicles parked in the workshop

		1	2	3	4	5	N/A
<b>Age</b>							
Under 25							
25 to 30		0.0	0.0	20.0	20.0	40.0	20.0
30 to 35		20.0	0.0	60.0	20.0	0.0	0.0
35 to 40		0.0	8.3	16.7	50.0	25.0	0.0
40 to 45		0.0	4.0	8.0	60.0	28.0	0.0
45 to 50		0.0	3.7	11.1	40.7	40.7	3.7
50 +		0.0	3.6	20.5	37.3	33.7	4.8
<b>Shareholders</b>							
1		2.0	6.0	24.0	40.0	26.0	2.0
2		0.0	5.2	15.5	34.5	41.4	3.4
3		0.0	0.0	18.2	54.5	18.2	9.1
4		0.0	0.0	23.1	46.2	30.8	0.0
5 or more		0.0	0.0	7.7	53.8	30.8	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Security for vehicles parked in the workshop

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	9.1	45.5	27.3	18.2
2	0.0	11.1	25.0	38.9	25.0	0.0
3	0.0	0.0	16.7	38.9	38.9	5.6
4	2.5	5.0	22.5	37.5	27.5	5.0
5	0.0	0.0	16.7	41.7	41.7	0.0
6	0.0	0.0	15.4	46.2	38.5	0.0
7	0.0	0.0	0.0	70.0	30.0	0.0
8 or more	0.0	0.0	11.1	38.9	44.4	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Disposal of garbage

	1	2	3	4	5	N/A
<b>Overall</b>	0.6	3.8	15.2	<b>40.5</b>	35.4	4.4
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	<b>33.3</b>	<b>33.3</b>	16.7
5 to 10 years	0.0	0.0	0.0	<b>55.6</b>	33.3	11.1
10 to 20 years	0.0	5.3	10.5	<b>42.1</b>	39.5	2.6
20 to 30 years	2.1	6.4	17.0	<b>40.4</b>	29.8	4.3
30 years +	0.0	0.0	21.1	<b>38.6</b>	36.8	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Disposal of garbage

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	0.0	40.0	40.0	20.0
30 to 35	0.0	20.0	20.0	60.0	0.0	0.0
35 to 40	0.0	8.3	25.0	16.7	50.0	0.0
40 to 45	4.0	4.0	12.0	44.0	32.0	4.0
45 to 50	0.0	7.4	7.4	59.3	22.2	3.7
50 +	0.0	1.2	18.1	36.1	39.8	4.8
<b>Shareholders</b>						
1	0.0	2.0	20.0	38.0	34.0	6.0
2	0.0	6.9	15.5	31.0	43.1	3.4
3	9.1	9.1	9.1	45.5	18.2	9.1
4	0.0	0.0	15.4	53.8	30.8	0.0
5 or more	0.0	0.0	7.7	57.7	30.8	3.8



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Disposal of garbage

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	9.1	9.1	<b>54.5</b>	27.3	0.0
2	0.0	5.6	33.3	22.2	<b>38.9</b>	0.0
3	5.6	0.0	27.8	27.8	<b>33.3</b>	5.6
4	0.0	5.0	10.0	<b>42.5</b>	35.0	7.5
5	0.0	8.3	0.0	41.7	<b>50.0</b>	0.0
6	0.0	0.0	15.4	<b>38.5</b>	<b>38.5</b>	7.7
7	0.0	0.0	0.0	30.0	<b>70.0</b>	0.0
8 or more	0.0	0.0	0.0	<b>83.3</b>	5.6	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of firewood

	1	2	3	4	5	N/A
<b>Overall</b>	3.2	8.9	22.2	<b>34.2</b>	24.1	7.6
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	<b>33.3</b>	16.7	16.7
5 to 10 years	0.0	<b>22.2</b>	<b>22.2</b>	<b>22.2</b>	<b>22.2</b>	11.1
10 to 20 years	2.6	7.9	15.8	28.9	<b>34.2</b>	10.5
20 to 30 years	6.4	0.0	23.4	<b>44.7</b>	19.1	6.4
30 years +	1.8	14.0	26.3	<b>31.6</b>	21.1	5.3



## Frequency Analysis - Crosstabulations

## OVERALL

## Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

## Quality of firewood

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	20.0	0.0	40.0	20.0	20.0
30 to 35	0.0	0.0	20.0	40.0	20.0	20.0
35 to 40	8.3	8.3	25.0	25.0	33.3	0.0
40 to 45	0.0	8.0	24.0	36.0	32.0	0.0
45 to 50	3.7	7.4	22.2	37.0	18.5	11.1
50 +	3.6	9.6	22.9	32.5	22.9	8.4
<b>Shareholders</b>						
1	2.0	10.0	22.0	30.0	28.0	8.0
2	3.4	10.3	22.4	29.3	25.9	8.6
3	9.1	18.2	9.1	45.5	9.1	9.1
4	7.7	0.0	23.1	53.8	7.7	7.7
5 or more	0.0	3.8	26.9	38.5	26.9	3.8





Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of firewood

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	9.1	18.2	18.2	27.3	27.3
2	8.3	11.1	25.0	33.3	19.4	2.8
3	0.0	16.7	27.8	27.8	22.2	5.6
4	2.5	10.0	17.5	42.5	15.0	12.5
5	8.3	0.0	8.3	0.0	75.0	8.3
6	0.0	7.7	15.4	46.2	30.8	0.0
7	0.0	0.0	20.0	40.0	40.0	0.0
8 or more	0.0	5.6	38.9	44.4	5.6	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the reception

	1	2	3	4	5	N/A
<b>Overall</b>	0.0	1.3	6.3	33.5	<b>53.2</b>	5.7
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	<b>50.0</b>	16.7	16.7
5 to 10 years	0.0	0.0	0.0	33.3	<b>55.6</b>	11.1
10 to 20 years	0.0	0.0	7.9	36.8	<b>52.6</b>	2.6
20 to 30 years	0.0	2.1	6.4	38.3	<b>44.7</b>	8.5
30 years +	0.0	0.0	7.0	26.3	<b>63.2</b>	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the reception

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	0.0	40.0	40.0	20.0
30 to 35	0.0	0.0	0.0	40.0	60.0	0.0
35 to 40	0.0	0.0	8.3	41.7	50.0	0.0
40 to 45	0.0	8.0	4.0	20.0	64.0	4.0
45 to 50	0.0	0.0	11.1	44.4	40.7	3.7
50 +	0.0	0.0	6.0	31.3	55.4	7.2
<b>Shareholders</b>						
1	0.0	0.0	6.0	38.0	50.0	6.0
2	0.0	1.7	6.9	27.6	58.6	5.2
3	0.0	9.1	0.0	63.6	27.3	0.0
4	0.0	0.0	7.7	30.8	53.8	7.7
5 or more	0.0	0.0	7.7	26.9	57.7	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the reception

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	36.4	54.5	9.1
2	0.0	0.0	0.0	38.9	58.3	2.8
3	0.0	5.6	0.0	38.9	55.6	0.0
4	0.0	2.5	15.0	32.5	40.0	10.0
5	0.0	0.0	8.3	33.3	58.3	0.0
6	0.0	0.0	0.0	38.5	53.8	7.7
7	0.0	0.0	10.0	20.0	70.0	0.0
8 or more	0.0	0.0	11.1	22.2	55.6	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Attitude of the reception staff

	1	2	3	4	5	N/A
<b>Overall</b>	0.6	1.9	2.5	25.9	<b>63.3</b>	5.7
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	16.7	0.0	0.0	0.0	<b>66.7</b>	16.7
5 to 10 years	0.0	0.0	0.0	33.3	<b>55.6</b>	11.1
10 to 20 years	0.0	2.6	5.3	26.3	<b>63.2</b>	2.6
20 to 30 years	0.0	2.1	2.1	31.9	<b>55.3</b>	8.5
30 years +	0.0	1.8	1.8	22.8	<b>70.2</b>	3.5



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Attitude of the reception staff

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	0.0	0.0	20.0	80.0	0.0
35 to 40	0.0	8.3	0.0	25.0	66.7	0.0
40 to 45	4.0	4.0	4.0	20.0	64.0	4.0
45 to 50	0.0	3.7	7.4	37.0	48.1	3.7
50 +	0.0	0.0	1.2	24.1	67.5	7.2
<b>Shareholders</b>						
1	0.0	2.0	2.0	32.0	58.0	6.0
2	1.7	1.7	3.4	24.1	63.8	5.2
3	0.0	9.1	0.0	27.3	63.6	0.0
4	0.0	0.0	7.7	23.1	61.5	7.7
5 or more	0.0	0.0	0.0	19.2	73.1	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Attitude of the reception staff

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	18.2	72.7	9.1
2	0.0	0.0	0.0	25.0	72.2	2.8
3	0.0	5.6	0.0	27.8	66.7	0.0
4	2.5	2.5	5.0	37.5	42.5	10.0
5	0.0	0.0	8.3	16.7	75.0	0.0
6	0.0	0.0	0.0	30.8	61.5	7.7
7	0.0	10.0	0.0	10.0	80.0	0.0
8 or more	0.0	0.0	5.6	16.7	66.7	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the petrol station

	1	2	3	4	5	N/A
<b>Overall</b>	0.0	0.6	4.4	29.7	<b>62.0</b>	3.2
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	<b>33.3</b>	<b>33.3</b>	16.7
5 to 10 years	0.0	0.0	0.0	<b>44.4</b>	<b>44.4</b>	11.1
10 to 20 years	0.0	2.6	0.0	36.8	<b>55.3</b>	5.3
20 to 30 years	0.0	0.0	2.1	23.4	<b>72.3</b>	2.1
30 years +	0.0	0.0	8.8	28.1	<b>63.2</b>	0.0





Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the petrol station

	1	2	3	4	5	N/A
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	0.0	20.0	60.0	20.0
30 to 35	0.0	0.0	0.0	60.0	40.0	0.0
35 to 40	0.0	0.0	8.3	16.7	75.0	0.0
40 to 45	0.0	0.0	4.0	24.0	64.0	8.0
45 to 50	0.0	3.7	0.0	48.1	48.1	0.0
50 +	0.0	0.0	6.0	25.3	66.3	2.4
<b>Shareholders</b>						
1	0.0	0.0	2.0	28.0	66.0	4.0
2	0.0	1.7	1.7	29.3	65.5	1.7
3	0.0	0.0	0.0	27.3	72.7	0.0
4	0.0	0.0	7.7	38.5	53.8	0.0
5 or more	0.0	0.0	15.4	30.8	46.2	7.7



Frequency Analysis - Crosstabulations

OVERALL

Services A

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

Quality of the overall service offered by the petrol station

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	45.5	45.5	9.1
2	0.0	0.0	2.8	33.3	61.1	2.8
3	0.0	0.0	0.0	27.8	72.2	0.0
4	0.0	0.0	5.0	30.0	62.5	2.5
5	0.0	8.3	0.0	25.0	66.7	0.0
6	0.0	0.0	0.0	23.1	76.9	0.0
7	0.0	0.0	0.0	20.0	80.0	0.0
8 or more	0.0	0.0	22.2	27.8	38.9	11.1



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you make use of the cleaning service, please rate the efficiency using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

	1	2	3	4	5	Don't use
<b>Overall</b>	1.3	8.2	31.0	<b>38.6</b>	15.2	5.7
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	16.7	<b>33.3</b>	<b>33.3</b>	0.0	0.0	16.7
5 to 10 years	0.0	22.2	22.2	22.2	<b>33.3</b>	0.0
10 to 20 years	2.6	13.2	23.7	<b>36.8</b>	10.5	13.2
20 to 30 years	0.0	2.1	31.9	<b>42.6</b>	17.0	6.4
30 years +	0.0	5.3	36.8	<b>42.1</b>	15.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you make use of the cleaning service, please rate the efficiency using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

	1	2	3	4	5	Don't use
<b>Age</b>						
Under 25						
25 to 30	0.0	20.0	20.0	0.0	40.0	20.0
30 to 35	0.0	20.0	40.0	40.0	0.0	0.0
35 to 40	8.3	8.3	33.3	25.0	25.0	0.0
40 to 45	4.0	12.0	32.0	36.0	12.0	4.0
45 to 50	0.0	3.7	25.9	55.6	11.1	3.7
50 +	0.0	7.2	32.5	37.3	15.7	7.2
<b>Shareholders</b>						
1	0.0	14.0	26.0	44.0	8.0	8.0
2	3.4	3.4	24.1	46.6	19.0	3.4
3	0.0	9.1	63.6	18.2	9.1	0.0
4	0.0	7.7	46.2	38.5	7.7	0.0
5 or more	0.0	7.7	34.6	19.2	26.9	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you make use of the cleaning service, please rate the efficiency using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent)

	1	2	3	4	5	Don't use
<b>Users</b>						
1	0.0	18.2	18.2	18.2	18.2	<b>27.3</b>
2	2.8	5.6	30.6	<b>38.9</b>	13.9	8.3
3	0.0	11.1	<b>44.4</b>	33.3	11.1	0.0
4	2.5	7.5	35.0	<b>37.5</b>	12.5	5.0
5	0.0	8.3	8.3	<b>50.0</b>	33.3	0.0
6	0.0	0.0	<b>46.2</b>	38.5	15.4	0.0
7	0.0	0.0	30.0	<b>70.0</b>	0.0	0.0
8 or more	0.0	16.7	22.2	<b>33.3</b>	22.2	5.6



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you don't make use of the cleaning service, please provide a reason

	Cost	No Need	Poor Service	No Reason	Do use
<b>Overall</b>	1.3	3.2	5.1	8.9	<b>81.6</b>
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	0.0	0.0	33.3	16.7	<b>50.0</b>
5 to 10 years	0.0	0.0	22.2	11.1	<b>66.7</b>
10 to 20 years	0.0	7.9	5.3	13.2	<b>73.7</b>
20 to 30 years	2.1	4.3	4.3	6.4	<b>83.0</b>
30 years +	1.8	0.0	0.0	7.0	<b>91.2</b>



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you don't make use of the cleaning service, please provide a reason

	Cost	No Need	Poor Service	No Reason	Do use
<b>Age</b>					
Under 25					
25 to 30	0.0	0.0	0.0	60.0	40.0
30 to 35	20.0	0.0	0.0	0.0	80.0
35 to 40	0.0	0.0	8.3	16.7	75.0
40 to 45	0.0	4.0	4.0	4.0	88.0
45 to 50	0.0	0.0	3.7	18.5	77.8
50 +	1.2	4.8	6.0	3.6	84.3
<b>Shareholders</b>					
1	2.0	4.0	8.0	14.0	72.0
2	0.0	1.7	1.7	6.9	89.7
3	0.0	0.0	9.1	0.0	90.9
4	7.7	0.0	7.7	7.7	76.9
5 or more	0.0	7.7	3.8	7.7	80.8



Frequency Analysis - Crosstabulations

OVERALL

Services E

If you don't make use of the cleaning service, please provide a reason

	Cost	No Need	Poor Service	No Reason	Do use
<b>Users</b>					
1	0.0	9.1	9.1	27.3	<b>54.5</b>
2	0.0	5.6	2.8	11.1	<b>80.6</b>
3	0.0	0.0	5.6	11.1	<b>83.3</b>
4	2.5	2.5	7.5	5.0	<b>82.5</b>
5	0.0	0.0	0.0	0.0	<b>100.0</b>
6	0.0	0.0	0.0	7.7	<b>92.3</b>
7	0.0	0.0	0.0	0.0	<b>100.0</b>
8 or more	5.6	5.6	11.1	11.1	<b>66.7</b>





Frequency Analysis - Crosstabulations

OVERALL

Services E

Which of the following services would you be interested in?

	Basic pre-arrival clean	Basic post-departure clean	Char	All of the above	None of the above
<b>Overall</b>	28.5	2.5	3.8	<b>57.0</b>	8.2
<b>Tenure</b>					
Less than 1 year					
1 to 5 years	<b>33.3</b>	0.0	0.0	<b>33.3</b>	<b>33.3</b>
5 to 10 years	<b>44.4</b>	0.0	11.1	<b>44.4</b>	0.0
10 to 20 years	28.9	0.0	0.0	<b>52.6</b>	18.4
20 to 30 years	23.4	2.1	6.4	<b>59.6</b>	8.5
30 years +	29.8	5.3	3.5	<b>61.4</b>	0.0



Frequency Analysis - Crosstabulations

OVERALL

Services E

Which of the following services would you be interested in?

Basic pre-arrival clean  
 Basic post-departure clean  
 Char  
 All of the above  
 None of the above

Age

	Basic pre-arrival clean	Basic post-departure clean	Char	All of the above	None of the above
Under 25					
25 to 30	0.0	0.0	0.0	80.0	20.0
30 to 35	40.0	20.0	0.0	40.0	0.0
35 to 40	33.3	0.0	0.0	66.7	0.0
40 to 45	28.0	0.0	12.0	56.0	4.0
45 to 50	25.9	0.0	0.0	63.0	11.1
50 +	28.9	3.6	3.6	54.2	9.6

Shareholders

1	26.0	4.0	4.0	54.0	12.0
2	37.9	1.7	3.4	53.4	3.4
3	18.2	9.1	18.2	45.5	9.1
4	38.5	0.0	0.0	53.8	7.7
5 or more	11.5	0.0	0.0	76.9	11.5



Frequency Analysis - Crosstabulations

OVERALL

Services E

Which of the following services would you be interested in?

Users

	Basic pre-arrival clean	Basic post-departure clean	Char	All of the above	None of the above
1	27.3	0.0	0.0	27.3	45.5
2	25.0	5.6	2.8	58.3	8.3
3	27.8	5.6	0.0	61.1	5.6
4	35.0	0.0	5.0	55.0	5.0
5	33.3	0.0	0.0	66.7	0.0
6	15.4	7.7	0.0	76.9	0.0
7	50.0	0.0	20.0	30.0	0.0
8 or more	16.7	0.0	5.6	66.7	11.1



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate network of internal roads

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>94.9</b>	4.4	0.6
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>83.3</b>	16.7	0.0
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>94.7</b>	5.3	0.0
20 to 30 years	<b>93.6</b>	4.3	2.1
30 years +	<b>96.5</b>	3.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate network of internal roads

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	80.0	20.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	92.0	4.0	4.0
45 to 50	96.3	3.7	0.0
50 +	95.2	4.8	0.0

Shareholders

	Yes	No	Don't Know
1	94.0	6.0	0.0
2	94.8	3.4	1.7
3	81.8	18.2	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate network of internal roads

Yes No Don't Know

Users

1	100.0	0.0	0.0
2	88.9	8.3	2.8
3	94.4	5.6	0.0
4	95.0	5.0	0.0
5	91.7	8.3	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The roads are well maintained

Yes No Don't Know

Overall	94.9	4.4	0.6
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Tenure

Less than 1 year

1 to 5 years

5 to 10 years

10 to 20 years

20 to 30 years

30 years +

Less than 1 year			
1 to 5 years	83.3	16.7	0.0
5 to 10 years	100.0	0.0	0.0
10 to 20 years	92.1	5.3	2.6
20 to 30 years	97.9	2.1	0.0
30 years +	94.7	5.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The roads are well maintained

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	100.0	0.0	0.0
40 to 45	96.0	4.0	0.0
45 to 50	96.3	3.7	0.0
50 +	94.0	6.0	0.0

Shareholders

1	96.0	4.0	0.0
2	94.8	5.2	0.0
3	90.9	9.1	0.0
4	92.3	0.0	7.7
5 or more	96.2	3.8	0.0





Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The roads are well maintained

	Yes	No	Don't Know
<b>Users</b>			
1	90.9	9.1	0.0
2	91.7	8.3	0.0
3	100.0	0.0	0.0
4	92.5	7.5	0.0
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	90.0	0.0	10.0
8 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate number of water holes and viewing sites

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>82.3</b>	13.3	4.4
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>100.0</b>	0.0	0.0
5 to 10 years	<b>88.9</b>	11.1	0.0
10 to 20 years	<b>89.5</b>	7.9	2.6
20 to 30 years	<b>78.7</b>	14.9	6.4
30 years +	<b>78.9</b>	15.8	5.3



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate number of water holes and viewing sites

Yes No Don't Know

Age

Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	83.3	8.3	8.3
40 to 45	88.0	4.0	8.0
45 to 50	85.2	7.4	7.4
50 +	78.3	19.3	2.4

Shareholders

1	86.0	12.0	2.0
2	87.9	10.3	1.7
3	63.6	18.2	18.2
4	76.9	23.1	0.0
5 or more	73.1	15.4	11.5



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Ingwelala has an adequate number of water holes and viewing sites

Yes No Don't Know

Users

1	90.9	9.1	0.0
2	83.3	13.9	2.8
3	88.9	0.0	11.1
4	72.5	25.0	2.5
5	91.7	8.3	0.0
6	76.9	15.4	7.7
7	70.0	10.0	20.0
8 or more	94.4	5.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are strong, safe structures

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>93.0</b>	5.1	1.9
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>100.0</b>	0.0	0.0
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>94.7</b>	2.6	2.6
20 to 30 years	<b>89.4</b>	6.4	4.3
30 years +	<b>93.0</b>	7.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are strong, safe structures

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	100.0	0.0	0.0
35 to 40	91.7	8.3	0.0
40 to 45	92.0	4.0	4.0
45 to 50	100.0	0.0	0.0
50 +	90.4	7.2	2.4

Shareholders

	Yes	No	Don't Know
1	94.0	4.0	2.0
2	93.1	5.2	1.7
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	88.5	7.7	3.8



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are strong, safe structures

	Yes	No	Don't Know
<b>Users</b>			
1	100.0	0.0	0.0
2	86.1	13.9	0.0
3	94.4	5.6	0.0
4	90.0	5.0	5.0
5	100.0	0.0	0.0
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	94.4	0.0	5.6



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are clean and well maintained

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>91.8</b>	8.2	0.0
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>100.0</b>	0.0	0.0
5 to 10 years	<b>100.0</b>	0.0	0.0
10 to 20 years	<b>92.1</b>	7.9	0.0
20 to 30 years	<b>89.4</b>	10.6	0.0
30 years +	<b>91.2</b>	8.8	0.0





Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are clean and well maintained

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	80.0	20.0	0.0
35 to 40	91.7	8.3	0.0
40 to 45	96.0	4.0	0.0
45 to 50	96.3	3.7	0.0
50 +	89.2	10.8	0.0

Shareholders

1	92.0	8.0	0.0
2	86.2	13.8	0.0
3	90.9	9.1	0.0
4	100.0	0.0	0.0
5 or more	100.0	0.0	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

The game hides are clean and well maintained

	Yes	No	Don't Know
<b>Users</b>			
1	100.0	0.0	0.0
2	83.3	16.7	0.0
3	94.4	5.6	0.0
4	90.0	10.0	0.0
5	100.0	0.0	0.0
6	92.3	7.7	0.0
7	100.0	0.0	0.0
8 or more	94.4	5.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush clearing should take place around hides and waterholes

Yes No Don't Know

	Yes	No	Don't Know
Overall	42.4	40.5	17.1
Tenure			
Less than 1 year			
1 to 5 years	16.7	66.7	16.7
5 to 10 years	44.4	22.2	33.3
10 to 20 years	52.6	26.3	21.1
20 to 30 years	31.9	46.8	21.3
30 years +	47.4	43.9	8.8



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush clearing should take place around hides and waterholes

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	40.0	40.0	20.0
30 to 35	0.0	100.0	0.0
35 to 40	41.7	33.3	25.0
40 to 45	40.0	44.0	16.0
45 to 50	40.7	29.6	29.6
50 +	45.8	41.0	13.3

Shareholders

1	50.0	36.0	14.0
2	31.0	46.6	22.4
3	45.5	45.5	9.1
4	46.2	38.5	15.4
5 or more	50.0	34.6	15.4



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush clearing should take place around hides and waterholes

Yes No Don't Know

Users

1	45.5	36.4	18.2
2	36.1	47.2	16.7
3	38.9	38.9	22.2
4	42.5	37.5	20.0
5	58.3	16.7	25.0
6	23.1	61.5	15.4
7	30.0	50.0	20.0
8 or more	66.7	33.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush thinning should be carried out on a regular basis

Yes No Don't know

	Yes	No	Don't know
<b>Overall</b>	<b>58.9</b>	21.5	19.6
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>50.0</b>	33.3	16.7
5 to 10 years	<b>44.4</b>	33.3	22.2
10 to 20 years	<b>60.5</b>	15.8	23.7
20 to 30 years	<b>53.2</b>	23.4	23.4
30 years +	<b>66.7</b>	19.3	14.0



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush thinning should be carried out on a regular basis

	Yes	No	Don't know
<b>Age</b>			
Under 25			
25 to 30	80.0	20.0	0.0
30 to 35	20.0	80.0	0.0
35 to 40	66.7	8.3	25.0
40 to 45	56.0	20.0	24.0
45 to 50	63.0	11.1	25.9
50 +	57.8	24.1	18.1
<b>Shareholders</b>			
1	66.0	16.0	18.0
2	46.6	29.3	24.1
3	72.7	18.2	9.1
4	61.5	23.1	15.4
5 or more	65.4	15.4	19.2



Frequency Analysis - Crosstabulations

OVERALL

Infrastructure

Bush thinning should be carried out on a regular basis

	Yes	No	Don't know
<b>Users</b>			
1	36.4	27.3	36.4
2	55.6	30.6	13.9
3	61.1	11.1	27.8
4	57.5	22.5	20.0
5	75.0	0.0	25.0
6	69.2	15.4	15.4
7	50.0	20.0	30.0
8 or more	66.7	27.8	5.6





Frequency Analysis - Crosstabulations

OVERALL

Shop

The shop is run on a basis of convenience to members and covers direct costs. The shop prices are fair:

Yes No Don't Know

	Yes	No	Don't Know
<b>Overall</b>	<b>80.4</b>	12.0	7.6
<b>Tenure</b>			
Less than 1 year			
1 to 5 years	<b>83.3</b>	16.7	0.0
5 to 10 years	<b>66.7</b>	22.2	11.1
10 to 20 years	<b>84.2</b>	5.3	10.5
20 to 30 years	<b>72.3</b>	21.3	6.4
30 years +	<b>86.0</b>	7.0	7.0



Frequency Analysis - Crosstabulations

OVERALL

Shop

The shop is run on a basis of convenience to members and covers direct costs. The shop prices are fair:

Yes No Don't Know

Age

	Yes	No	Don't Know
Under 25			
25 to 30	100.0	0.0	0.0
30 to 35	60.0	20.0	20.0
35 to 40	91.7	8.3	0.0
40 to 45	80.0	12.0	8.0
45 to 50	85.2	7.4	7.4
50 +	77.1	14.5	8.4

Shareholders

1	72.0	12.0	16.0
2	82.8	12.1	5.2
3	90.9	9.1	0.0
4	76.9	15.4	7.7
5 or more	88.5	11.5	0.0



Frequency Analysis - Crosstabulations

OVERALL

Shop

The shop is run on a basis of convenience to members and covers direct costs. The shop prices are fair:

	Yes	No	Don't Know
<b>Users</b>			
1	72.7	9.1	18.2
2	75.0	19.4	5.6
3	77.8	11.1	11.1
4	75.0	15.0	10.0
5	91.7	0.0	8.3
6	100.0	0.0	0.0
7	100.0	0.0	0.0
8 or more	77.8	16.7	5.6



Frequency Analysis - Crosstabulations

OVERALL

Staff

If you have seen the accomodation for staff at Vuka Ingwe (Staff Village), could you rate it using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Haven't seen it
<b>Overall</b>	0.6	2.5	10.1	21.5	1.9	<b>63.3</b>
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	0.0	16.7	16.7	0.0	<b>66.7</b>
5 to 10 years	0.0	11.1	22.2	0.0	0.0	<b>66.7</b>
10 to 20 years	0.0	5.3	7.9	26.3	2.6	<b>57.9</b>
20 to 30 years	2.1	2.1	10.6	12.8	0.0	<b>72.3</b>
30 years +	0.0	0.0	8.8	29.8	3.5	<b>57.9</b>



Frequency Analysis - Crosstabulations

OVERALL

Staff

If you have seen the accomodation for staff at Vuka Ingwe (Staff Village), could you rate it using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Haven't seen it
<b>Age</b>						
Under 25						
25 to 30	0.0	0.0	20.0	20.0	0.0	60.0
30 to 35	0.0	0.0	0.0	20.0	0.0	80.0
35 to 40	0.0	0.0	8.3	41.7	0.0	50.0
40 to 45	0.0	8.0	12.0	12.0	4.0	64.0
45 to 50	0.0	7.4	7.4	14.8	7.4	63.0
50 +	1.2	0.0	10.8	22.9	0.0	65.1
<b>Shareholders</b>						
1	0.0	0.0	8.0	26.0	4.0	62.0
2	0.0	5.2	6.9	17.2	1.7	69.0
3	0.0	9.1	0.0	36.4	0.0	54.5
4	0.0	0.0	23.1	15.4	0.0	61.5
5 or more	3.8	0.0	19.2	19.2	0.0	57.7



Frequency Analysis - Crosstabulations

OVERALL

Staff

If you have seen the accomodation for staff at Vuka Ingwe (Staff Village), could you rate it using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

	1	2	3	4	5	Haven't seen it
<b>Users</b>						
1	0.0	0.0	0.0	27.3	9.1	63.6
2	0.0	2.8	16.7	8.3	0.0	72.2
3	0.0	5.6	11.1	33.3	0.0	50.0
4	0.0	2.5	12.5	20.0	2.5	62.5
5	0.0	8.3	0.0	33.3	0.0	58.3
6	0.0	0.0	7.7	7.7	0.0	84.6
7	0.0	0.0	0.0	30.0	10.0	60.0
8 or more	5.6	0.0	11.1	33.3	0.0	50.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Standard of the administration staff

	1	2	3	4	5	N/A
<b>Overall</b>	0.0	1.9	9.5	<b>46.2</b>	42.4	0.0
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	16.7	16.7	<b>50.0</b>	0.0
5 to 10 years	0.0	0.0	11.1	22.2	<b>66.7</b>	0.0
10 to 20 years	0.0	0.0	7.9	44.7	<b>47.4</b>	0.0
20 to 30 years	0.0	2.1	4.3	<b>48.9</b>	44.7	0.0
30 years +	0.0	1.8	14.0	<b>52.6</b>	31.6	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Standard of the administration staff

		1	2	3	4	5	N/A
<b>Age</b>							
	Under 25						
	25 to 30	0.0	0.0	0.0	60.0	40.0	0.0
	30 to 35	0.0	0.0	0.0	80.0	20.0	0.0
	35 to 40	0.0	8.3	8.3	41.7	41.7	0.0
	40 to 45	0.0	8.0	4.0	44.0	44.0	0.0
	45 to 50	0.0	0.0	14.8	40.7	44.4	0.0
	50 +	0.0	0.0	10.8	45.8	43.4	0.0
<b>Shareholders</b>							
	1	0.0	2.0	6.0	50.0	42.0	0.0
	2	0.0	1.7	13.8	34.5	50.0	0.0
	3	0.0	9.1	9.1	54.5	27.3	0.0
	4	0.0	0.0	7.7	69.2	23.1	0.0
	5 or more	0.0	0.0	7.7	50.0	42.3	0.0





Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Standard of the administration staff

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	54.5	45.5	0.0
2	0.0	0.0	13.9	41.7	44.4	0.0
3	0.0	5.6	0.0	38.9	55.6	0.0
4	0.0	5.0	20.0	40.0	35.0	0.0
5	0.0	0.0	0.0	41.7	58.3	0.0
6	0.0	0.0	7.7	46.2	46.2	0.0
7	0.0	0.0	0.0	60.0	40.0	0.0
8 or more	0.0	0.0	5.6	66.7	27.8	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Attitude of the administration staff

	1	2	3	4	5	N/A
<b>Overall</b>	0.0	3.8	8.2	42.4	<b>45.6</b>	0.0
<b>Tenure</b>						
Less than 1 year						
1 to 5 years	0.0	16.7	0.0	16.7	<b>66.7</b>	0.0
5 to 10 years	0.0	11.1	0.0	22.2	<b>66.7</b>	0.0
10 to 20 years	0.0	2.6	5.3	39.5	<b>52.6</b>	0.0
20 to 30 years	0.0	4.3	8.5	40.4	<b>46.8</b>	0.0
30 years +	0.0	1.8	12.3	<b>52.6</b>	33.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Attitude of the administration staff

		1	2	3	4	5	N/A
<b>Age</b>							
	Under 25						
	25 to 30	0.0	0.0	0.0	40.0	60.0	0.0
	30 to 35	0.0	0.0	0.0	80.0	20.0	0.0
	35 to 40	0.0	8.3	0.0	41.7	50.0	0.0
	40 to 45	0.0	4.0	8.0	40.0	48.0	0.0
	45 to 50	0.0	7.4	11.1	40.7	40.7	0.0
	50 +	0.0	2.4	9.6	41.0	47.0	0.0
<b>Shareholders</b>							
	1	0.0	4.0	8.0	40.0	48.0	0.0
	2	0.0	5.2	8.6	31.0	55.2	0.0
	3	0.0	0.0	18.2	63.6	18.2	0.0
	4	0.0	0.0	7.7	69.2	23.1	0.0
	5 or more	0.0	3.8	3.8	50.0	42.3	0.0



Frequency Analysis - Crosstabulations

OVERALL

Staff

Please rate the following using a scale of 1 to 5 (where 1 is Extremely Poor and 5 is Excellent):

Attitude of the administration staff

	1	2	3	4	5	N/A
<b>Users</b>						
1	0.0	0.0	0.0	45.5	54.5	0.0
2	0.0	0.0	16.7	36.1	47.2	0.0
3	0.0	0.0	5.6	44.4	50.0	0.0
4	0.0	12.5	12.5	35.0	40.0	0.0
5	0.0	0.0	0.0	25.0	75.0	0.0
6	0.0	0.0	0.0	53.8	46.2	0.0
7	0.0	10.0	0.0	50.0	40.0	0.0
8 or more	0.0	0.0	5.6	66.7	27.8	0.0





# SOFT CRAFT RESEARCH

ask • analyse • act

Planning, questionnaire design, data collection, statistical analysis and reporting of this comprehensive research project into the opinions of the targeted respondents is executed by Soft Craft Research.

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